Essential Skills Manual
Plumber
NOC 7251
## PLUMBER MANUAL CONTENTS

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ABOUT TRADE ESSENTIALS

Trade Essentials is a research project funded under the Pan-Canadian Innovations Initiative, Human Resources and Skills Development Canada, in partnership with the Apprenticeship Section of the PEI Department of Innovation and Advanced Learning.

The Trades Essentials program was designed to increase participation in trades by providing a well-defined pathway for each client to build on present skills and access services necessary for success in his or her occupation.

This new concept, focusing on essential skills and recognition of prior learning (RPL), provides assessment, interventions and coordination of services for clients. This is the first project to provide a seamless learning path to trades certification.

To create this path, a number of educational tools were created and tested for thirteen trades. These tools are available in both official languages for use in any jurisdiction.

The Tools:

- **Trade Specific Essential Skills Inventories (ESI)**
  
  Through a dynamic assessment process using contextualized Essential Skills assessments, clients can identify individual proficiency levels of the following Essential Skills: reading text, document use, numeracy, oral communication, writing and using computers.

  The Essential Skills Inventory and the Technical Skills Inventory assist the client to develop a learning path which includes measurable targets to reach his/her individual goals.

- **Trade Specific Essential Skills Curriculum**
  
  Trade specific curriculum frameworks have been created for each of the thirteen trades along with trades specific curriculum guidelines and suggested resource materials.

- **Technical Skills Inventories (TSI)**
  
  Through a self assessment process, clients are able to identify their individual trade specific skills.

The Thirteen Trades:

*Automotive Service Technician - Cabinet Maker – Carpenter - Construction Electrician – Cook - Industrial Electrician – Machinist - Metal Fabricator - Oil Burner Mechanic - Plumber - Refrigeration and Air Conditioning Mechanic - Steamfitter/Pipefitter - Welder*
ACKNOWLEDGEMENTS

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This project is the result of the collaboration of the following dedicated adult educational consultants in Prince Edward Island:

Ruth Rogerson  
Karen Chandler  
Gaelyne MacAulay  
Karen Dempsey.

Our sincere thanks to the *Trade Essentials Advisory Committee* for their suggestions, input and ongoing support.

We also recognize the valuable contribution made by the apprentices and challengers who volunteered to participate in this research project. It is our sincere hope that they have gained as much from their participation as we have. We also hope that their contributions will assist many more tradespeople to reach their goals.

We are grateful to the assessors, tutors and classroom instructors who patiently piloted our materials and who gave back invaluable insights and advice.

All Trade Essentials materials have been validated by teams of tradespeople who hold Certificates of Qualification, Red Seal Endorsement. We gratefully acknowledge the crucial contribution made by the following team members:

Glenn Ellsworth (Automotive Service Technician)  
Cecil Banks (Automotive Service Technician)  
Scott Bagnall (Automotive Service Technician)  
Darcy MacKenzie (Automotive Service Technician)  
Elmer MacDougall (Cabinet Maker)  
Graham Hicken (Cabinet Maker)  
Gerard Lund (Carpenter)  
Leo MacDonald (Carpenter)  
Ryan Rogerson (Carpenter)  
Darren Richards (Construction Electrician)  
Mark Seaman (Construction Electrician)
Ken Zakem (Cook)
Rod Lukeman (Cook)
Barry Strongman (Industrial Electrician)
Gregg Francis (Industrial Electrician)
Jake Shaw (Machinist)
Sue LeFort (Machinist)
John Hebert (Metal Fabricator / Welder)
Joe Johnson (Metal Fabricator)
Jim Arsenault (Metal Fabricator)
Kent Mitchell (Oil Burner Mechanic / Steamfitter-Pipefitter)
Rod Arsenault (Oil Burner Mechanic / Refrigeration and Air Conditioning Mechanic)
Kent Mitchell (Plumber)
Scott Carter (Plumber)
Charlie Redmond (Refrigeration and Air Conditioning Mechanic)
Scott Lacey (Steamfitter-Pipefitter)
Vincent Jenkins (Welder)

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APPENDIX A - FORMS

APPENDIX B - EXTRA INFORMATION
# GLOSSARY

*The definitions are intended as a guide for the language used in the Essential Skills Inventories.*

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<tr>
<td>ABE</td>
<td>Adult Basic Education</td>
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<td>Apprentice</td>
<td>For the purpose of this Guide, apprentice is an inclusive term that refers to anyone working in a trade except those already certified.</td>
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<tr>
<td>Authentic workplace documents</td>
<td>Actual documents obtained from an employer that may be used as teaching tools. An example document is a Material Safety Data Sheet (MSDS).</td>
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<td>Block Release Training</td>
<td>A period of in-school training for apprentices. It may also be referred to as Period Training or a Level.</td>
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<td>Dynamic (interactive) \ Assessment</td>
<td>A flexible, holistic, context-sensitive approach used to evaluate learning.</td>
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<td>Essential Skills</td>
<td>The set of nine skills defined by Human Resources and Skills Development Canada as being common to all occupations. The skills are: reading text (technical language), document use, numeracy (math), oral communication, writing, computer use, thinking skills, continuous learning and working with others.</td>
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<tr>
<td>Essential Skills Profile</td>
<td>A document that describes how each Essential Skill is used by an occupational group.</td>
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<td>GED</td>
<td>General Education Diploma; a Grade 12 equivalency for adults.</td>
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<tr>
<td>Grade 12</td>
<td>A diploma issued by a provincial or territorial government that recognizes completion of High School. It is a challenge to use this as a common credential, since there are several different Grade 12 diplomas.</td>
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<td><strong>Intervention</strong></td>
<td>For the purpose of this Guide, intervention refers to a trade-specific Essential Skills program delivered to either a group or an individual.</td>
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<td><strong>Journeyperson</strong></td>
<td>A person who holds a Certificate of Qualification in a designated trade. A certified journeyperson is allowed to train and mentor apprentices.</td>
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<td><strong>Red Seal</strong></td>
<td>A seal of endorsement applied to a Certification of Qualification for a trade. It allows for mobility among provinces and territories. A certified journeyperson is allowed to train and mentor apprentices.</td>
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<tr>
<td><strong>Trade Essentials</strong></td>
<td>A three-year research project to develop Essential Skills and Prior Learning assessments and curricula specific to 13 trades and to pilot the materials with six of those trades. The 13 trades included in this project were: Automotive Service Technician, Carpenter, Cabinetmaker, Cook, Construction Electrician, Industrial Electrician, Machinist, Metal Fabricator, Oil Burner Mechanic, Plumber, Refrigeration and Air Conditioning Mechanic, Steamfitter/Pipefitter and Welder. Materials were piloted with Carpenters, Steamfitter/Pipefitters, Welders, Automotive Service Technicians, Plumbers and Cooks.</td>
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1 SECTION 1

1.1 Introduction

The Essential Skills Inventories were developed during a three-year Trade Essentials project whose mandate was to develop Essential Skills assessments and curricula for 13 trades. These materials provide an opportunity for tradespeople to identify and update the Essential Skills required for their respective trades as an important step towards successful trade certification. The Essential Skills Inventory is a tool used to identify both strengths and weaknesses in trade-specific Essential Skills profiles.

2 SECTION 2

2.1 Interactive Assessment

Adult learners have different needs than “traditional” students so strategies must be developed to engage, motivate and build their confidence.

The Essential Skills Inventories use an innovative, interactive (dynamic) approach to assessment that is both client-centred and asset-based. An asset-based approach compares the apprentices’ present Essential Skills to the skills needed for their trade, connecting what they already know with what they need to learn.

The Inventory is a process more than a product and requires skilled and experienced assessors to establish an atmosphere where apprentices are comfortable enough to think about and explore their learning in an Essential Skills context. **Assessors need the “inner technology” to be sensitive to the needs of the apprentice and to know when to stop an Essential Skills Inventory if the apprentice is struggling.** The interactive assessment explores not only what the apprentice knows and can do, but also, gives an awareness of how the apprentice learns.

This type of assessment can be used in a pre- and post-format but cannot be referred to normative tables for interpretation. It is designed as a starting point for instruction in Essential Skills for the trades.
By using the trade-specific Essential Skills Inventory you can help an apprentice identify those skills to be updated by building upon the skills he/she already has. This process provides immediate, individual feedback to the learner. This is an assessment used for learning, not of learning.

Motivation is fundamental to change and this process helps an apprentice become motivated, engaged and confident in learning. Confidence can never be disconnected from skills. However, the apprentice does need to have a readiness, willingness and an ability to learn in order to be successful. In addition, many adults fear returning to a structured learning environment after a lengthy absence. It is very difficult to discover the learning needs of adults without the creation of a “safe environment”. This is even more evident with those who have the greatest learning needs.

Why do apprentices need to go through this process?

At present, there is neither a process nor a place for those who are already working in a trade to update their trade-related Essential Skills other than completing Block training. Awareness of the trade-specific Essential Skills and the knowledge of the scope of a trade is a starting point on the path to certification. Individual assessments (inventories) followed by appropriate interventions (supports) provide the opportunity for eventual certification in the trade. The objective of this process is to help apprentices be successful in passing certification exams whether they be Block or Interprovincial Red Seal exams.

2.2 Adult Education

It is very important to be mindful of both the principles of Adult Education and the characteristics of adult learners.

2.2.1 Principles of Adult Education

- **Adults must want to learn.**
  Trade Essentials clients have stated the primary reason for participating in an Essential Skills program and

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1 Adapted from [www.literacy.ca](http://www.literacy.ca), Movement for Canadian Literacy, *Principles of Adult Education*
obtaining certification was personal satisfaction, not job mobility or an increase in pay.

- **Adults will learn only what they believe they need to learn.**
  They have a practical approach to learning as they need to know how this learning affects them now.

- **Adults learn by doing.**
  Ninety-eight percent of the apprentices in the Trade Essentials Project identified their preferred learning style as kinesthetic.

- **Adult learning focuses on problems and the problems must be realistic.**
  The Essential Skills Inventories use trade-specific materials and focus on the apprentice’s ability to solve problems since that is the nature of their jobs.

- **Experience affects adult learning.**
  All apprentices bring a varied background of acquired skills and knowledge together with an attitude about learning.

- **Adults learn best in an informal situation.**
  Many of the apprentices indicated they appreciate the opportunity to learn with their peers at a time convenient to them (evenings, Saturdays) and in a setting where they are comfortable sharing their knowledge with others. For the first time, there is a place dedicated to apprentices where they can access the information and the support they need.

- **Adults want guidance.**
  While experienced in their individual trades, apprentices may need help to create a learning plan to meet their objective.

2.2.2 Characteristics of Adult Learners ²

- **Adult students are mature people and prefer to be treated as such.**
  Being “lectured at” can cause resentment and frustration. Apprentices are usually kinesthetic learners and need to be active when

² Adapted from www.assetproject.info. Learner Centred Methodologies, Wynne, R.
learning. They also learn from each other in a classroom setting.

- **Adults are goal/relevancy–oriented.** Adults need to know why they are learning because their needs are concrete and immediate. They will be more interested in theory if it links to practical application.

- **Adults may have insufficient confidence.** A number of apprentices may have had prior experiences within the education system that have led to feelings of inadequacy, fear of study and failure. Many apprentices have been out of a formal learning situation for 20 years or more. Returning to a classroom environment can be daunting and challenging.

- **Adults are often tired when they come to class as they are juggling work, family and other responsibilities.** Most apprentices are working full time and are attending a program in the evenings and on occasional Saturdays. Many drive considerable distances, as well as driving in winter conditions.

- **Adults learn best when they are ready to learn and when they have identified their own learning needs as opposed to being controlled by someone else.** They want to choose options based on their own needs. Providing the apprentices with a chance to self-assess and identify their strengths and weaknesses is an important first step.

**Adults learn at different rates and in various ways according to their learning styles, educational levels, experiences and relationships.** The first section of the ESI is a Learning Styles Inventory. Most apprentices have never identified their own learning styles and this is often an “aha” moment for them. Being able to use this information for learning and studying techniques is invaluable to them.

- **Adults have accumulated life/work experiences.** They tend to favour learning that draws on their prior skills and knowledge. The Essential Skills Inventory is an assessment for learning, providing an opportunity for each apprentice to realize what he/she already knows and to move forward from that base. The Essential Skills Inventory identifies skills in need of updating using in-context materials and a guided self-
assessment. The skills may have been learned in a formal setting or on the job.

3 SECTION 3

3.1 The Essential Skills Inventory

Conducted in a manner that engages the apprentice and helps build confidence, the completed Inventory provides a picture of the apprentice’s learning needs while recognizing the skills that have already been acquired. The Inventory is as much a process as a product. The time required to complete an Inventory will vary depending on the apprentice but should be completed in one and a half to two hours. Six of the nine Essential Skills are assessed in these Inventories and are in this order: reading text (technical language), document use, numeracy, oral communication, computer use and writing. The Inventory is divided into sections and the section questions are ordered from simple to complex.

3.1.1 Process

Sit beside, not across from, the apprentice as a table or desk impedes good communication and can be interpreted as one person being in a position of authority over another. If a round table is available, use it. Apprentices are not often asked to self-assess, but will do so willingly if they are comfortable with the assessor and understand the process.

3.1.2 Essential Skills Profiles

The concept of Essential Skills and Essential Skills Profiles will likely be new to the apprentice. At the beginning of the interview therefore, introduce the trade-specific Essential Skills Profile. Give the apprentice a hard copy of the profile to take away with him/her. Encourage a thorough review of the profile as well as the Essential Skills website (www.hrsdc.gc.ca/essentialskills) for additional information.

When introducing the profile, include these points:

- The profiles are Canadian. They were developed by interviewing fellow tradespersons, supervisors, managers and researchers in workplaces across the country.
Over 350 occupational profiles are available on the website with development ongoing for additional profiles.

Nine skills are identified as core skills common to all occupations. (The Trade Essentials Project developed learning materials for six of the nine Essential Skills).

The Essential Skills are used in different ways and at different degrees of complexity, depending on the occupation.

The complexity levels have nothing to do with Grade levels; they refer to the degree of difficulty of tasks completed at work. A scale of 1-5 is used for complexity levels and, even though there is a range in complexity levels, one must be able to complete tasks at the most complex level.

It is important to keep this discussion brief and framed in a positive manner. Adults do not want to spend time re-learning what they already know so it is helpful to give examples of the advantages of using the profile. Suggestions are: a) a plumbing apprentice may not ever need to know how to solve quadratic equations but will need to be very good at measurement and calculations for such uses as determining grade, elevation and slope, b) an apprentice may not have to read an entire operating manual but will need to find and use specific pieces of information from the manual, c) an apprentice will have to be very accurate when completing an incident or an accident report but will not be required to write an essay. The writing, in this instance, does not have to be long or complicated but it does need to be accurate and precise. It is important to make the connections between what they have learned in a more “academic” setting and how to apply those skills in a work setting.

3.1.3 Preparation

Print the apprentice’s copy of the ES Inventory on light-coloured paper, preferably beige, as it reflects less light than white paper so is easier to read; the black print actually is clearer on a pastel background. The font used is Verdana, a sans serif font, 11 point, which is slightly easier to read than a serif font; 11 point is also easier to read than a smaller font.
The rationale for this formatting is that there is a need to provide equal opportunity for all apprentices without compromising standards. No two learners (apprentices) are the same. There is a possibility that an apprentice could have a learning disability and unless the apprentice has disclosed that information or provided documentation, you do not know who is at risk. Using standard formatting does not give an advantage to anyone.

Before you begin the actual Inventory, it is very important to explain to the apprentice that you will complete the Skills Summary Form as the assessment proceeds and you will give him/her a copy at the end of the interview. This avoids any discomfort that would be caused if the apprentice does not know why you are recording information during the Inventory. It is important to provide immediate feedback from the Inventory so the apprentice has a picture of the Essential Skills he/she needs to update. This also helps to mitigate anxiety prior to beginning an intervention.

Before you begin an Inventory, be sure to have these items:

- Two copies of the trade-specific Essential Skills Profile (one for the apprentice and one for you).
- Appropriate forms. You will need copies of the Intake Form and the Skills Summary Form (find samples in Appendix A).
- A copy of the Essential Skills Inventory printed on pastel-coloured paper, preferably beige or buff. You may want to work from a single copy with the apprentice or have a separate copy for yourself. Do whatever is comfortable for you and the apprentice.
- A copy of the Answer Key.
- A pencil and an eraser.
- A basic scientific calculator.

Although an apprentice may use a programmable or trade-specific calculator on the worksite, these types of calculators cannot be used when writing a Block or an Interprovincial exam. However, the prudent use of a basic scientific calculator should be encouraged while completing the Essential Skills Inventory. (One suggestion is the Casio FX-260 Solar.) A calculator is also a time saver on the job which results in increased efficiency and cost savings. Therefore the apprentice needs to be very familiar with its use. For anyone with a learning disability, the calculator can be a particularly helpful tool. The use of a calculator does
not, however, preclude the apprentice’s ability to understand mathematical concepts and to estimate reasonable answers.

### 3.1.4 Sections of the Inventory

#### 3.1.4.1 Learning Styles

Briefly explain the concept of learning styles (refer to Appendix B for more information). Then ask the apprentice to read each of the statements in the Inventory relatively quickly. Tell him/her to check any statements that are true personally, all or most of the time. It is best for the apprentice to go with a first reaction to the statement rather than to spend too much time thinking about it. If a statement does not apply, it is to be left blank. If there are three or more checks in one category, that indicates a preferred learning style. A pattern will emerge from the answers; most apprentices will have more than one learning style.

Follow the same instructions for the section on learning in a group or learning alone. This is important information for the apprentice and for the instructor.

#### 3.1.4.2 Technical Language (Reading text)

This section begins with lists of words that are contextualized to the trade and have been taken from either the Essential Skills Profile (ESP) or the National Occupational Analysis (NOA) glossary. The lists are arranged in order from simple to complex, each list containing ten words.

Ask the apprentice to choose a list he/she would be comfortable reading aloud. As long as the apprentice has seven out of ten words correct in any list, ask him/her to continue reading aloud as far as possible with the lists. Some apprentices will begin reading at a lower level and continue to the end of list four; others will read list four on the first try. It is important for the apprentice to begin reading at a point of comfort and to proceed from there. If an apprentice struggles with the first list, stop there. Use the list to indicate a beginning point for the technical reading excerpts. For example, if an apprentice reads six out of ten words (less than seven) in list three, refer to section two in the reading. **A crucial aspect of the technical reading is to know when to stop if the apprentice is struggling.**
with a skill. This is one of the most important skills for you to have as an assessor, that is, to be sensitive and responsive to the needs of each apprentice.

Before using the reading excerpts, ask each apprentice to read the list of pseudowords (nonsense words). Explain the reason for using this list; that decoding words is an important reading skill for comprehension, speed and fluency. If the apprentice struggles with this list and cannot read most of the words, this is a warning that the apprentice may have reading difficulties.

The reading excerpts consist of trade-related materials. A readability index has been completed on each passage as a guide for the difficulty of the reading. Give the apprentice the appropriate reading. Ask him/her to read the questions first, then find the answers to the questions from the excerpt. Explain that the answers to certain questions are not direct matches of information but require “reading between the lines” to find the answer. The questions have been intentionally placed at the beginning of the reading to help the apprentice become a “directed” reader.

Record the section(s) with which the apprentice experiences difficulty (if any). While the reading is not timed, you will want to record if an apprentice takes an exceptionally long time to answer the questions. All apprentices need to be able to read and understand at a post-secondary level (level 3) if they are to be able to confidently use materials at work and to keep pace with workplace changes.

If the apprentice does not need to update reading skills, complete the Skills Summary Form with “No updating required”. If the apprentice has difficulty answering any questions in a particular section, record the Section Number on the Skills Summary Form.

3.1.4.3 Document Use

The document use sections contain information that is presented in a format other than text. There may be charts, graphs, tables, schematics and/or blueprints that are trade-related. There is always a question taken from the National Occupational Analysis (NOA), in the form of a pie chart that explains the construction of the Interprovincial (Red Seal) exam and the percentage of questions on each topic (block) for the particular trade. This question not only indicates if
the apprentice can find and use information from a pie chart but also gives you, the assessor, the opportunity to give a brief explanation of the exam format and the scope of the specific trade.

Record the Section and the type of document with which an apprentice experiences difficulty. If there is no apparent difficulty, record “No updating required”.

3.1.4.4 Numeracy

The numeracy sections are arranged from simple to complex and are based on the Math Skills Summary identified in the Essential Skills Profile for each trade. Not all skills are included for the sake of brevity of the Inventory but enough are included to give an instructor a picture of the skills of the apprentices. There is a Math Legend included in each Inventory that identifies the math concept illustrated by each question. Refer to this as you proceed through the Inventory and record the skills needing updates on the Skills Summary Sheet.

Section 1 (S-1) begins with using whole numbers. It is important to have a place for the apprentice to begin where he/she is comfortable and confident and then proceed to more difficult concepts. The apprentice will likely choose to skip the work with whole numbers. An apprentice does not have to write the answers to all the questions as this is often far too time-consuming. You can decide to ask the apprentice how to find the answer. The process is as important as the product. Stop Inventory if the apprentice is struggling. The numeracy sections take the most amount of time when completing an Inventory.

Record the section number and the concepts the apprentice needs to update. This information will be required by both the apprentice and the instructor or tutor; it will also be used for a post-inventory after instruction or self-study has occurred. If your apprentice can answer all the questions, record “No updating required”.

3.1.4.5 Oral Communication

There are two parts to the Oral Communication section of the Essential Skills Inventory. The Speaking Skills Rating Scale is to be completed by you, the assessor; the other is a self-assessment completed by the apprentice. After having
spent one and a half to two hours with the apprentice, you will be able to complete most sections of the scale. If not, document a particular skill as “not assessed” or “not applicable”. The remaining questions are taken directly from the Essential Skills Profile for the trade. The questions (tasks) are arranged in order from simple to complex. The self-assessment scale mirrors the stages of learning or skill building, that is, “needs help”, “can do alone” and “can help an apprentice”. This is an opportune time to mention the fact that it is a responsibility of being a journeyperson to mentor other apprentices.

If the journeyperson indicates he/she cannot help an apprentice, record that updating is required.

3.1.4.6 Computer Use

The questions in the Computer Use section may reflect the information in the trade-specific Essential Skills Profile or may go beyond that profile. In a knowledge-based economy, it is realistic to expect a certain level of computer literacy regardless of the trade in which one is employed. The Computer Use questions reflect the basic skills required. Changes in technology will continue to occur rapidly so it is critical to have at least a basic knowledge of computer use.

Record the skills to be updated. If there are no needs identified, record “No updating required”.

3.1.4.7 Writing

The first questions in the writing section are examples taken directly from the Essential Skills profile and range in difficulty from simple to complex. The scale used reflects the stages of learning: “needs help”, “can do alone”, and “can help an apprentice”. One additional question pertains to the preparation of a resumé, a skill required by all tradespersons.

The last question is a writing sample and is common to all the Inventories. The writing sample provides an opportunity for you to observe if the apprentice is able to:

- use cursive writing (as compared to printing)
- write legibly
- complete the activity with ease or struggle to write a sentence or two
4  SECTION 4

4.1 Essential Skills Inventory Records

You will have completed the Skills Summary form by the end of the Inventory. Using this process as a means of learning the apprentice's strengths and weaknesses provides an opportunity to give each apprentice immediate, individual and confidential feedback about his/her Essential Skills needs. Inform the apprentice that a copy will go to an instructor or a tutor if an Essential Skills intervention is planned. Both the apprentice and the instructor are then cognizant of the Essential Skills needs of each apprentice.

The information from the Skills Summary can be summarized in graph form (bar graph recommended) individually, or as a group dependent on specific needs. It is also helpful for an instructor to have an accompanying narrative.

5  SECTION 5

5.1 Essential Skills Post-Inventory

5.1.1 Post-Inventory Directions

The post-inventory will be different for each apprentice dependent upon his/her learning needs as identified in the original ES Inventory. Only the skills that were to be updated are used to create the post-inventory. There is a scale used to indicate an apprentice’s improvement or mastery of the skills. This post-inventory can be used at a time determined either by the instructor or after a specific number of intervention hours.

The administrative directions for the post-inventory are that it is to be given under standard test conditions, that is, each
apprentice is to complete the inventory independently and without assistance. The time required for each post-inventory will vary, but each apprentice must be allowed the time required for completion.

5.1.2 Post-Inventory Reporting Form

See Appendix A for a sample Post-Inventory form.
APPENDIX A

FORMS
<table>
<thead>
<tr>
<th><strong>DATE:</strong></th>
<th></th>
<th><strong>TIME IN:</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>TRADE:</strong></th>
<th></th>
<th><strong>TIME OUT:</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1. <strong>NAME:</strong></th>
<th>Last</th>
<th>First</th>
<th>Middle</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. <strong>Mailing Address:</strong></th>
<th></th>
<th><strong>Email Address:</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. <strong>PHONE:</strong></th>
<th>Home</th>
<th>Work</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. Who is your present employer?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5. Have you registered as an apprentice?</th>
<th></th>
<th><strong>If yes, when?</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>YES</td>
<td>NO</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6. Do you have experience in other trades:</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>YES</td>
<td>NO</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>7. What school did you attend? (be sure to document if they have Grade 12)</th>
<th></th>
<th>When?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>8. How long have you been out of school?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>9. What other training have you taken?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If you have written the Red Seal exam before, continue with questions 10 and 11. If you have not written the exam before, please skip to question 12.

<table>
<thead>
<tr>
<th>10. When did you write the Red Seal exam?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>11. What difficulties did you have with the exam?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>12. Why do you want to write the Red Seal exam?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
13. Which Essential Skills updating programs do you believe will be most helpful for you?


14. What would be the best time for you to attend a program?

<table>
<thead>
<tr>
<th>Days of the week?</th>
<th>__________________________________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time of Day?</td>
<td>__________________________________________</td>
</tr>
<tr>
<td>Months?</td>
<td>__________________________________________</td>
</tr>
</tbody>
</table>

15. How did you hear about this program?

_______________________________________________________________

NOTES:

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
Having completed the Essential Skills Inventory for your trade, this summary outlines which Essential Skills you need to update as you continue on your chosen career path.

<table>
<thead>
<tr>
<th>Learning Style</th>
<th>Auditory (hearing)</th>
<th>Visual (seeing)</th>
<th>Kinesthetic (doing)</th>
<th>Group</th>
<th>Alone</th>
</tr>
</thead>
</table>

1. Technical Reading

2. Document Use

3. Numeracy

3.1 Scientific Calculator

4. Oral Communication

5. Computer Use

6. Writing

__________________________  ____________________________

Interviewer
**Essential Skills Post Inventories**

The results of the Essential Skills Inventories, completed by each of your apprentices prior to the beginning of your program, indicated the Essential Skills in need of updating for each apprentice.

To track each apprentice’s progress, it is now time to complete a post-inventory of those same skills.

Please administer the Post-Inventory as a “test”, that is, each apprentice is to complete the Inventory *without any help*. **Ask each apprentice to complete only the questions that are marked.** The time required will vary for each apprentice as each post-inventory is different; therefore please give each apprentice the time needed to complete the inventory. Upon completion, return the Inventories to Trade Essentials (with your program coordinator). The results will be returned to you to share with your apprentices. This will be one indication of each apprentice’s readiness to challenge an exam whether it be the IP Red Seal exam or block exam.

If you have any questions, please contact the Trade Essentials office at 620-3623.

Thanks in advance for your cooperation.
Upon completion of the Essential Skills Inventory prior to the beginning of the program, your Essential Skills Summary indicated that you would benefit from instruction in the Essential Skills shown in the chart below as you prepare for licensing in your trade.

The results of the Post Inventory indicate which of your Essential Skills have improved, which need further development and those that appear to meet trade requirements. Please note that “meets trade Essential Skill requirement” means that you had the correct response to each question.

<table>
<thead>
<tr>
<th></th>
<th>Shows Improvement</th>
<th>Needs further development</th>
<th>Meets trade Essential Skill requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Technical Reading</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Document Use</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Numeracy</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>➢ Section 4</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
APPENDIX B

EXTRA INFORMATION
The following information is provided as supplemental information for you the interviewer. Because the Essential Skills initial interview is a dynamic assessment involving your input and possible responses to the apprentice, you may need/want additional reference material on both Learning Styles and the Essential Skills required for the various trades.

**Learning style** refers to the way an individual processes information, that is, the way a person learns best. Most people tend to use one sense more than the other. However, a number of people may learn equally well regardless of how information is presented to them. Knowing your learning style is an important key to improving success in a classroom and on exams.

It is important to know how one learns, not just what one needs to learn. Completion of the Learning Styles section at the beginning of the Essential Skills Inventory will help the apprentice discover his/her learning style. This can often be an “Aha” moment for the apprentice as s/he may not have had access to this information. The learner can then reflect on, gather, or be provided with information about the study and learning techniques suited to his/her individual learning style. This knowledge should contribute to an improvement in the quality and speed of learning.

There are basically three learning styles preferences: auditory (hearing), visual (seeing), and kinesthetic (doing, experiencing).

Visual learners are those who learn best by seeing things. A visual learner may display these characteristics:

- good at spelling but may forget names
- needs quiet time to study
- needs time to think before understanding a lecture
- understands/likes charts
- good with sign language

Auditory learners are those who learn best by hearing things. An auditory learner may display these characteristics:

- not afraid to speak in a group/class
- likes to read aloud to him/herself
- likes oral reports
- good at explaining
- remembers names
- enjoys music
- good at grammar and foreign languages
- may read slowly
- follows spoken directions well
- good in study groups
- finds it difficult to stay quiet for long periods
Kinesthetic learners are those who learn by experiencing /doing things. A kinesthetic learner is one who:

- can’t sit still for long
- may be good at sports
- may not have great handwriting
- likes role playing
- studies with music playing
- takes breaks when studying
- fidgets during lectures

(Adapted from http://homework tips.about.com)

Suggested strategies for studying /learning are:

<table>
<thead>
<tr>
<th>Auditory</th>
<th>Visual</th>
<th>Kinesthetic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Listen to instructions and information orally</td>
<td>Watch for key words to summarize points</td>
<td>Ask questions and participate in discussions whenever possible</td>
</tr>
<tr>
<td>Sit towards the front of the room</td>
<td>Complete readings before class</td>
<td>Do something physical before sitting down to study</td>
</tr>
<tr>
<td>Repeat information silently to yourself</td>
<td>Use visuals like symbols and color in notes</td>
<td>Break reading tasks into small chunks</td>
</tr>
<tr>
<td>Work in quiet areas</td>
<td>Write down what you hear</td>
<td>Highlight, underline or take notes</td>
</tr>
<tr>
<td>Tape important information</td>
<td>Ask for other visual information</td>
<td>Take regular brief breaks to move around</td>
</tr>
<tr>
<td>Use rhymes or jingles to summarize important points</td>
<td>Try to remember important terminology by looking for parts of words already known</td>
<td>Break reading into chunks and write brief summaries</td>
</tr>
<tr>
<td>Create verbal descriptions</td>
<td>Color code notes</td>
<td></td>
</tr>
</tbody>
</table>

(Adapted from The University of Western Ontario, Student Development Centre)
Note: There are many Learning Style Inventories available, some of which can be completed on line. These sites may also provide strategies for learning for each Learning Style.

Suggestions are:

www.vark-learn.com
http:homeworks.about.com
www.sdc.uwo.ca
\( \pi (\pi) = 3.1415926535 \ldots \)

### Perimeter formula

<table>
<thead>
<tr>
<th>Shape</th>
<th>Formula</th>
</tr>
</thead>
<tbody>
<tr>
<td>Square</td>
<td>(4 \times \text{side} )</td>
</tr>
<tr>
<td>Rectangle</td>
<td>(2 \times (\text{length} + \text{width}) )</td>
</tr>
<tr>
<td>Parallelogram</td>
<td>(2 \times (\text{side}_1 + \text{side}_2) )</td>
</tr>
<tr>
<td>Triangle</td>
<td>(\text{side}_1 + \text{side}_2 + \text{side}_3)</td>
</tr>
<tr>
<td>Regular n-polygon</td>
<td>(n \times \text{side} )</td>
</tr>
<tr>
<td>Trapezoid</td>
<td>(\text{height} \times (\text{base}_1 + \text{base}_2) / 2)</td>
</tr>
<tr>
<td>Trapezoid</td>
<td>(\text{base}_1 + \text{base}_2 + \text{height} \times [\csc(\theta_1) + \csc(\theta_2)])</td>
</tr>
<tr>
<td>Circle</td>
<td>(2 \times \pi \times \text{radius} )</td>
</tr>
<tr>
<td>Ellipse</td>
<td>(4 \times \text{radius} \times E(k, \pi/2))</td>
</tr>
<tr>
<td></td>
<td>(E(k, \pi/2)) is the Complete Elliptic Integral of the Second Kind</td>
</tr>
<tr>
<td></td>
<td>(k = (1/\text{radius}_1) \times \sqrt{\text{radius}_1^2 - \text{radius}_2^2})</td>
</tr>
</tbody>
</table>

### Area formula

<table>
<thead>
<tr>
<th>Shape</th>
<th>Formula</th>
</tr>
</thead>
<tbody>
<tr>
<td>Square</td>
<td>(\text{side}^2)</td>
</tr>
<tr>
<td>Rectangle</td>
<td>(\text{length} \times \text{width} )</td>
</tr>
<tr>
<td>Parallelogram</td>
<td>(\text{base} \times \text{height} )</td>
</tr>
<tr>
<td>Triangle</td>
<td>(\text{base} \times \text{height} / 2 )</td>
</tr>
<tr>
<td>Regular n-polygon</td>
<td>((1/4) \times n \times \text{side}^2 \times \cot(\pi/n))</td>
</tr>
<tr>
<td>Trapezoid</td>
<td>(\text{height} \times (\text{base}_1 + \text{base}_2) / 2)</td>
</tr>
<tr>
<td>Circle</td>
<td>(\pi \times \text{radius}^2 )</td>
</tr>
<tr>
<td>Ellipse</td>
<td>(\pi \times \text{radius}_1 \times \text{radius}_2)</td>
</tr>
<tr>
<td>Cube (surface)</td>
<td>(6 \times \text{side}^2)</td>
</tr>
<tr>
<td>Sphere (surface)</td>
<td>(4 \times \pi \times \text{radius}^2)</td>
</tr>
<tr>
<td>Cylinder (surface of side)</td>
<td>(\text{perimeter of circle} \times \text{height} \times 2 \times \pi \times \text{radius} \times \text{height})</td>
</tr>
<tr>
<td>Cylinder (whole surface)</td>
<td>Areas of top and bottom circles + Area of the side</td>
</tr>
<tr>
<td></td>
<td>(2(\pi \times \text{radius}^2) + 2 \times \pi \times \text{radius} \times \text{height})</td>
</tr>
<tr>
<td>Cone (surface)</td>
<td>(\pi \times \text{radius} \times \text{side} )</td>
</tr>
<tr>
<td>Torus (surface)</td>
<td>(\pi^2 \times (\text{radius}_2^2 - \text{radius}_1^2))</td>
</tr>
</tbody>
</table>
## Volume formula

<table>
<thead>
<tr>
<th>Shape</th>
<th>Formula</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cube</td>
<td>$\text{side}^3$</td>
</tr>
<tr>
<td>Rectangular Prism</td>
<td>$\text{side}_1 \times \text{side}_2 \times \text{side}_3$</td>
</tr>
<tr>
<td>Sphere</td>
<td>$\frac{4}{3} \pi \text{radius}^3$</td>
</tr>
<tr>
<td>Ellipsoid</td>
<td>$\frac{4}{3} \pi \text{radius}_1 \times \text{radius}_2 \times \text{radius}_3$</td>
</tr>
<tr>
<td>Cylinder</td>
<td>$\pi \text{radius}^2 \times \text{height}$</td>
</tr>
<tr>
<td>Cone</td>
<td>$\frac{1}{3} \pi \text{radius}^2 \times \text{height}$</td>
</tr>
<tr>
<td>Pyramid</td>
<td>$\frac{1}{3} \times \text{(base area)} \times \text{height}$</td>
</tr>
<tr>
<td>Torus</td>
<td>$\frac{1}{4} \pi^2 \times (r_1 + r_2) \times (r_1 - r_2)^2$</td>
</tr>
</tbody>
</table>
### METRIC PREFIX IN ELECTRONICS

<table>
<thead>
<tr>
<th>Multiplication Factor</th>
<th>Prefix</th>
<th>Symbol</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1,000,000,000,000,000,000 = 10^{18})</td>
<td>exa</td>
<td>E</td>
</tr>
<tr>
<td>(1,000,000,000,000,000 = 10^{15})</td>
<td>peta</td>
<td>P</td>
</tr>
<tr>
<td>(1,000,000,000,000 = 10^{12})</td>
<td>tera</td>
<td>T</td>
</tr>
<tr>
<td>(1,000,000,000 = 10^9)</td>
<td>giga</td>
<td>G</td>
</tr>
<tr>
<td>(1,000,000 = 10^6)</td>
<td>mega</td>
<td>M</td>
</tr>
<tr>
<td>(1,000 = 10^3)</td>
<td>kilo</td>
<td>k</td>
</tr>
<tr>
<td>(100 = 10^2)</td>
<td>hector</td>
<td>h</td>
</tr>
<tr>
<td>(10 = 10)</td>
<td>deka</td>
<td>da</td>
</tr>
<tr>
<td>(0.1 = 10^{-1})</td>
<td>deci</td>
<td>d</td>
</tr>
<tr>
<td>(0.01 = 10^{-2})</td>
<td>centi</td>
<td>c</td>
</tr>
<tr>
<td>(0.001 = 10^{-3})</td>
<td>milli</td>
<td>m</td>
</tr>
<tr>
<td>(0.000001 = 10^{-6})</td>
<td>micro</td>
<td>m</td>
</tr>
<tr>
<td>(0.000000001 = 10^{-9})</td>
<td>nano</td>
<td>n</td>
</tr>
<tr>
<td>(0.000000000001 = 10^{-12})</td>
<td>pico</td>
<td>p</td>
</tr>
<tr>
<td>(0.000000000000001 = 10^{-15})</td>
<td>femto</td>
<td>f</td>
</tr>
<tr>
<td>(0.0000000000000001 = 10^{-18})</td>
<td>atto</td>
<td>a</td>
</tr>
</tbody>
</table>

Example: 1500 Hz = 1.5 kHz = 1.5 kilohertz = \(1.5 \times 10^3\) Hz

Example: 0.007 A = 7 mA = 7 milliamps = \(7 \times 10^{-3}\) Amps
Each different ratio has its own formula. These are shown below.

The ratio of \( \frac{\text{opposite}}{\text{hypotenuse}} \) = sine or \( \sin \)

The ratio of \( \frac{\text{adjacent}}{\text{hypotenuse}} \) = cosine or \( \cos \)

The ratio of \( \frac{\text{opposite}}{\text{adjacent}} \) = tangent or \( \tan \)

**NOTE**

The acronyms for the three ratios are:
- Sine opposite hypotenuse – SOH
- Cosine adjacent hypotenuse – CAH
- Tangent opposite adjacent - TAS

These acronyms are extremely helpful as they can be used to write out the three different formulas and aid in solving trigonometry questions. These three formulas can be changed into three formula triangles and then it is a matter of substituting them into the formula. The three formula triangles are shown in Figure 9.

![Figure 9 – Formula triangles](image)

To use the formula triangles, cover the unknown and complete the remaining calculation. Each formula triangle can be used to construct three variations.
# TABLE OF CONTENTS

**PLUMBER**  
**NOC 7251**

<table>
<thead>
<tr>
<th>Section/Feature</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning Styles Checklist</td>
<td>39</td>
</tr>
<tr>
<td>Technical Reading (Reading Text)</td>
<td></td>
</tr>
<tr>
<td>Technical Language</td>
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<tr>
<td>Pseudowords</td>
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<tr>
<td>Section 1</td>
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<td>Section 2</td>
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<td>Section 3</td>
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<td>Section 4</td>
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<td>Document Use</td>
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<td>53</td>
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<td>56</td>
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<td>Section 3</td>
<td>59</td>
</tr>
<tr>
<td>Oral Communication</td>
<td>62</td>
</tr>
<tr>
<td>Computer Use</td>
<td>64</td>
</tr>
<tr>
<td>Writing</td>
<td>65</td>
</tr>
</tbody>
</table>
LEARNING STYLES CHECKLIST

Learning by hearing (auditory)

☐ I remember the things I hear better than the things I see.

☐ I learn better when someone explains to me how to do something better than when I follow a diagram.

☐ I find it easier to remember a telephone number I have heard than one I have read.

☐ I prefer to listen to the news on the radio than to read the newspaper.

☐ I remember the times tables by saying them to myself.

☐ After I am introduced to someone, I’m good at remembering his/her name.

Learning by seeing (visual)

☐ I remember what I’ve seen, better than what I have heard.

☐ I remember what happened by seeing the incident in my head.

☐ I remember what I hear by picturing it in my head.

☐ I am good at remembering faces.

☐ When someone says a number, I don’t understand it until I see it written down.

☐ I can add simple numbers which are written down better than numbers that are in my head (e.g., $16+24+10+98$).

☐ To remember a car license number, I picture it in my head.
Learning by doing (kinesthetic)

☐ When I put something together, I remember how it works.

☐ I remember certain directions after I have done something once or twice.

☐ I like to do things like simple repairs where I can use my hands.

☐ I can learn best if the instructor uses models, experiments and other practical tools to show what he/she is talking about.

☐ Using concrete examples is a good way for me to improve my math or spelling skills.

☐ I remember telephone numbers if I’ve dialed them a few times.

Learning in a group

☐ I like learning in a group so I can discuss the work with others.

☐ I enjoy helping other people in the group with their work.

☐ If I need to do something, I don’t mind asking the person next to me.

Learning Alone

☐ I can concentrate best if I work on my own.

☐ It’s hard to work if people are talking around me.

☐ I’d be embarrassed to show my mistakes to anyone other than an instructor.

☐ I can’t concentrate if people are moving around the room.

(Adapted from SGL Handbook, ALSO, Ottawa)
<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>trench</td>
<td>data</td>
<td>asbestos</td>
<td>centimetre</td>
</tr>
<tr>
<td>stack</td>
<td>offset</td>
<td>technical</td>
<td>subassembly</td>
</tr>
<tr>
<td>branch</td>
<td>gasket</td>
<td>siphonage</td>
<td>diagonal</td>
</tr>
<tr>
<td>flange</td>
<td>metric</td>
<td>principle</td>
<td>rectangle</td>
</tr>
<tr>
<td>wye</td>
<td>cubic</td>
<td>allowance</td>
<td>calculators</td>
</tr>
<tr>
<td>height</td>
<td>ratchet</td>
<td>tolerance</td>
<td>circulation</td>
</tr>
<tr>
<td>vault</td>
<td>subsoil</td>
<td>radius</td>
<td>capacity</td>
</tr>
<tr>
<td>lead</td>
<td>pliers</td>
<td>caliper</td>
<td>elevation</td>
</tr>
<tr>
<td>gauge</td>
<td>goggles</td>
<td>pneumatic</td>
<td>cylindrical</td>
</tr>
<tr>
<td>flux</td>
<td>propane</td>
<td>hydraulic</td>
<td>oxy-acetylene</td>
</tr>
</tbody>
</table>
poy
meef
fesh
moyp
toof
koyth
hafe	
tibe
hoysh
thoop
marp
theg
yome
zule
Plumbers work in both housing and commercial buildings. They put together, install and repair heating, water and drainage systems. Part of their job includes replacing burst pipes. They also install and repair sinks, bathtubs, hot water tanks, dishwashers and water softeners. Other work could be on septic tanks, cesspools and sewers. Towards the end of a job, plumbers may install heating, as well as connect water heaters and plumbing fixtures.

Sometimes plumbers have to cut holes in walls, ceilings and floors. They may have to hang steel supports from ceiling joists to hold pipes in place. To create a system, plumbers cut and bend lengths of pipe. They use saws, pipe cutters and benders. They connect lengths of pipe with fittings. For plastic pipes, they use glues. For copper pipe, they slide fittings over the end of pipe and solder the fittings in place with a torch.

Adapted from http://www.clsrecruitment.com
FOG Index 6.8
From the article below, answer the following questions.

1. Who should deal with workplace hazards?
   ___________________

2. How many regular employees are needed before a committee is formed?
   ___________________

3. How many people may an employer appoint to a committee?
   ___________________

4. Why do you think safety is a concern for your trade?
   ___________________

**What is a Joint Health and Safety Committee?**

Workplace hazards are best dealt with by employers and workers together to identify health hazards and prevent accidents. One of the best ways to do this is to establish a joint health and safety committee so that those who are in the workplace daily can be on the lookout for hazards and correct them.

Committees are recommended in workplaces where more than 20 workers are regularly employed. Half of the committee’s members are non-management personnel and are selected by workers to represent them. The employer appoints an equal number.

*Keeping Islanders Safe at Work, Occupational Health and Safety in PEI*
*FOG Index 9.8*
From the article below, answer the following questions.

1. State the reason for rigid plastic piping being made in three weights.

   ______________________________________________________

2. What is the relationship between the strength of plastic pipe and temperature?

   ______________________________________________________

3. When the outside diameters of pipes are the same, but the inside diameters are different, what does this indicate?

   ______________________________________________________

**Plastic Pipe**

The plastics industry supplies a variety of compositions of plastic tubing (in coils) and rigid plastic pipe (in lengths) and also the fittings that are used for a wide range of applications in the pipe trades. Because of differences in composition and weights of plastic tubing and pipe, the plumber or pipe fitter should follow specifications for the installation on which the work is done.

Rigid polyvinyl chloride pipe (PVC) is used for pressure, drainage, waste and vent installations. PVC Pipe is made in three weights for different pressure installations.

The strength of plastic pipe decreases as temperature increases. A rigid chlorinated polyvinyl chloride pipe (CPVC) is available for hot water use. It is industrial thermoplastic piping with an upper working temperature of 215 degrees Fahrenheit, about 60 degrees above that of other rigid vinyl materials. The fittings should match the specification of the pipe being used.

The outside diameters of PVC pipe are the same as for threaded pipe. The same dimensions are not used for other plastic pipe materials.
<table>
<thead>
<tr>
<th>Type</th>
<th>Schedule 40 PVC</th>
<th>Schedule 80 PVC</th>
<th>Schedule 120 PVC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended for</td>
<td>Water Pressure</td>
<td>Water Pressure</td>
<td>Water Pressure</td>
</tr>
<tr>
<td></td>
<td>to 160 psi</td>
<td>to 200 psi</td>
<td>to 315 psi</td>
</tr>
<tr>
<td></td>
<td>Water to</td>
<td>Water to</td>
<td>Water to</td>
</tr>
<tr>
<td></td>
<td>73.4°F 23°C</td>
<td>72.4°F 23°C</td>
<td>73.4°F 23°C</td>
</tr>
</tbody>
</table>

**Note:** CPVC is to be considered for temperatures of 120°F and higher.

The illustrated cross sections show the inside and outside diameters of 1 ¼” nominal size PVC pipe. The three types have the same outside diameter. Standard lengths are 10 feet and 20 feet.

*Mathematics for Plumbers and Pipefitters, Seventh Edition, Smith, L., Thompson, 2008*

FOG Index 10.9
From the excerpt below from the National Plumbing Code 2005, answer the following questions.

1. What do you think non-potable water is?

_________________________________________________________________

2. a) If non-potable water piping is located in a food processing plant where food is actually being prepared, does that meet code requirements?

_________________________________________________________________

b) In which section of the code is the answer?

_________________________________________________________________

3. a) Can an outlet from a non-potable water system discharge into a sink?

_________________________________________________________________

b) In which section of the code is the answer?

_________________________________________________________________

---

**Section 2.7 Non-potable Water Systems**

2.7.1 Connection
2.7.1.1 Not permitted
2.7.2 Identification
2.7.2.1 Markings Required
   1) Non-*potable* water piping shall be identified by markings that are permanent, distinct and easily recognized.

2.7.3 Location
2.7.3.1 Pipes

1) Non-potable water piping shall not be located:
   a. Where food is prepared in a food processing plant,
   b. Above food handling equipment,
   c. Above a non-pressurized potable water tank, or
   d. Above a cover of a pressurized potable water tank.

2.7.3.2 Outlets

1) An outlet from a non-potable water system shall not be located where it can discharge into:
   a. a sink or lavatory,
   b. a fixture into which an outlet from a potable water system is discharged, or
   c. a fixture that is used for the preparation, handling, or dispensing of food, drink or products that are intended for human consumption (see Appendix A).

National Plumbing Code of Canada 2005, National Research Council of Canada
1. The diagram below shows a few of the most common ways to measure pipes. Match the measurement description with the appropriate letter. Note that there are two measurements that have the “end to end” description.

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A _________ 1. Centre to end
B _________ 2. End to end
C _________ 3. Centre to centre

*Individual Learning Module.06102cp.0.doc, Alberta Advanced Education, 1998*
From the plot plan below, answer the following questions.

1. On what street does the driveway exit? ______________________

2. What is the elevation of the finished floor? ______________________

3. What is the scale used for the plot plan? ______________________

4. To what does the foundation drain connect? ______________________
There are 125 multiple choice questions on the Plumbing Red Seal (IP) exam. Use the chart below to calculate how many questions are on each of the following topics:

1. Drainage, waste, vents and private sewage disposal systems  
2. Hydronic heating / cooling systems  
3. Maintenance and repairs

### National Occupational Analyses, Plumber, Human Resources Partnership Directorate, 2008
Refer to figures 1, 2 and 3 to answer the following questions:

1. How many water closets (toilets) are on the plan? __________
2. Draw the symbols for “hot water” and “cold water”. _______ ______
3. Does cold or hot water supply the toilet? __________
Calculate the following:

1. $8654 \text{ mm} + 7234 \text{ mm}$
2. $8476 \text{ cm} - 7320 \text{ cm}$
3. $6753 \text{ in.} \times 49$
4. $567439 \text{ ft.} \div 5$
5. $\$1234.50 + 98.67$
6. $\$852.00 - 69.50$
7. $\$1234.00 \times 63.00$
8. $98456 \text{ ft.}^3 \div 3$
9. $\frac{1}{2} \text{ in.} + \frac{1}{4} \text{ in.}$
10. $\frac{1}{2} \text{ in.} \times \frac{3}{4} \text{ in.}$
11. $\frac{3}{4} \text{ in.} - \frac{1}{8} \text{ in.}$
12. $\frac{3}{8} \text{ in.} \div \frac{7}{8} \text{ in.}$

Write an equivalent fraction:

13. $\frac{3}{8} \text{ in.} = \text{______} \text{ in.}$
14. $\frac{7}{8} \text{ in.} = \text{______} \text{ in.}$

Change to a mixed number or an improper fraction:

15. $7\frac{3}{4} \text{ yd.} = \text{______}$
16. $\frac{39}{8} \text{ yd.} = \text{______}$

Change to a percent:

17. $\frac{1}{2} \text{ yd.} = \text{______}$
18. $\frac{7}{8} \text{ yd.} = \text{______}$

Change to a decimal:

19. $\frac{3}{4} \text{ in.} = \text{______}$
20. $\frac{3}{16} \text{ in.} = \text{______}$
Change to a fraction:

21. \(.625\) in. = ____ in.  
22. \(.125\) in. = ____ in.

23. You employ 23 plumbers in your shop who each work 45 hours per week. If you close the shop for two weeks for everyone to have a holiday, how many hours of work are lost?

__________________________

24. A flange can be divided into sections. If section A represents \(\frac{1}{2}\) the flange, indicate the number of degrees in each section:

B _______

C _______

D _______

E _______
25. According to this invoice, calculate the taxes and the total cost of the parts.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Description</th>
<th>Cost per unit</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Tees</td>
<td>.79</td>
<td>4.74</td>
</tr>
<tr>
<td>10</td>
<td>Couplings</td>
<td>.49</td>
<td>4.90</td>
</tr>
<tr>
<td></td>
<td>2 sections of pipe</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.5 ft. long</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>PVC</td>
<td>.50 per linear foot</td>
<td>1.50</td>
</tr>
</tbody>
</table>

Sub total: 11.14

<table>
<thead>
<tr>
<th></th>
<th>Cashier:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
<td>June 18, 2008</td>
</tr>
</tbody>
</table>

GST (5%)

PST (7%)

TOTAL
1. On the tapes, indicate:
   a) 1 ½ in.   b) 3/8 in.   c) 4 15/16 in.
   d) 6 mm   e) 4.8 cm

2. 72 ÷ 6 + 4 × 3°C = _______
3. 6 (25-5) + 16 - 2(8-6) °C = _______
4. +2 -5 in. = _______
5. -4 - (-12) in. = _______

1 ft. = 12 in.
1 in. = 2.54 cm

6. 196 days to weeks = _____
7. 8 km to meters = ______
8. 12 ft. = ______ in.
9. 8 ft 6 in. = ______ in.
10. 65 cm = ______ mm
11. 6 in. = ______ cm
12. 91.44 cm = _______ ft.

13. Change 1.78 feet so it can be measured on a tape:  

14. Change .725 to the nearest 1/16th of an inch:  

15. Calculate the value of:  $3^3 \text{ ft.} = _______  5^2 \text{ mm} = _______

16. The diagram represents the end view of a piece of pipe. What is the name used to describe the labelled parts?

   AB  _______

   AD  _______

   E to E  _______

17. According to the diagram, what is the difference in elevation of the service line, if the line is 50 feet long and has a 2 percent grade?
18. Identify the size of the angles in each triangle.

19. Match the formula to the appropriate description (you may use the figures as a guide).

1. \( p = 2l + 2w \)  
   a. area of a triangle
2. \( V = e^3 \)  
   b. circumference of a circle
3. \( A = \pi r^2 \)  
   c. volume of a segment (partially filled tank)
4. \( V = \pi r^2 h \)  
   d. area of a circle
5. \( A = \frac{1}{2} bh \)  
   e. volume of a cube
6. \( V = \frac{4}{3} \pi r^3 \)  
   f. area of a rectangle
7. \( C = \pi d \)  
   g. volume of a sphere
8. \( A = lw \)  
   h. volume of a cylinder
9. \( \sqrt{\frac{4h^2 \sqrt{d}}{3}} - 0.608 \)  
   i. perimeter of a rectangle
NAME: ___________________________ DATE: ___________________________

1. An 800-litre tank is 1/3 full of oil. You need to know:
   
   a) How much oil is in the tank? ______ litres
   
   b) How much is empty space? ______ litres

2. If the formula for the area of a rectangle is \[ A = lw \], what is the formula for:
   
   a) \[ l \] _____        b) \[ w \] _____

3. Your time card shows that you worked 9 hours each day for 5.5 days. Your
   hourly pay rate is $15.75. Describe how you would determine your gross
   pay.
   
   __________________________________

4. Compare the size of the inside diameters of 2 pieces of pipe: one is 18 cm
   and the other is 24 cm. Reduce the answer to lowest terms:
   
   __________________________________

5. If an engine uses a mixture of 1 L of oil to 25 liters of gas, how much oil has
   to be added to 75 L of gas?
   
   __________________________________

6. A blueprint has a scale of 5 cm = 1 m. How large is a room that measures
   45 cm by 60 cm on the blueprint?
   
   __________________________________
7. Calculate the true offset for the pipe layout below using the formula:

\[ a^2 + b^2 = c^2 \]

![Diagram of a right triangle with offset, rise, and true offset labels.]

8. In the right triangles below, use the identified angle as a reference point to name the adjacent, opposite and hypotenuse sides (legs) of the triangles.

![Two right triangles with labeled sides.]
9. Your job is to lay a drain pipe between 2 points. One point is 10 feet higher than the other. The pipe must slope at a 12° angle with the horizontal. How long does the drain pipe need to be?
NAME: ___________________________ DATE: ___________________________

* To be completed by the Assessor – not the Learner

**Speaking Skills Rating Scale**

<table>
<thead>
<tr>
<th></th>
<th>Improvement Needed</th>
<th>Acceptable</th>
<th>Very good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Is comfortable communicating orally (i.e., body posture and facial expressions are appropriate)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>2. Maintains eye contact</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>3. Waits for his/her turn to speak</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>4. Willingly and confidently engages in conversation</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>5. Performs social courtesies, such as greeting others, using titles and making introductions</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>6. Speaks at an appropriate volume</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>7. Rate of speech is understandable</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>8. Adjusts voice inflection for statements, requests, directions, exclamations and questions</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>9. Pronounces words clearly</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>10. Does not use stalling devices such as “uh”, “you know”, etc.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>11. Does not say the same thing twice</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>12. Uses words and phrases related to the subject</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>13. Has a good vocabulary</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>14. Speaks in complete sentences of appropriate length</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>15. Uses good grammar</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>16. Maintains focus on the subject</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>17. Gives appropriate responses to questions</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>18. Is aware of listener’s reaction and responds appropriately</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>19. Talks “with” rather than “at” a person</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
In your work as a Plumber, it will be very important to speak with and listen to many people including co-workers and customers. Please describe your own ability to perform the following tasks:

<table>
<thead>
<tr>
<th>Need help</th>
<th>Can do alone</th>
<th>Can help an apprentice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Talk to suppliers about the availability of parts.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Speak with other tradespeople to coordinate schedules and/or solve problems.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Speak with angry or agitated customers.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[http://srv108.services.gc.ca](http://srv108.services.gc.ca), Essential Skills Profile, Plumbers
<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Do you use a computer at home?</td>
<td>YES</td>
<td>NO</td>
<td></td>
</tr>
<tr>
<td></td>
<td>at work?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Do you use any computerized equipment/systems at work, for example, AutoCAD to make drawings for piping designs?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Do you know the “language” used to describe computers, for example, monitor, software, hardware, word processing, data base, virus protection, spam?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Do you use a computer to:</td>
<td>Need help</td>
<td>Can do alone</td>
<td>Can help an apprentice</td>
</tr>
<tr>
<td>Search for information on the internet?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Send and receive email, including attachments?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Write a memo, letter or report (use word processing software)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manage files and folders?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Make or input data into spreadsheets?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Please rate your ability to perform the following writing tasks that you will encounter in your work as a Plumber.

<table>
<thead>
<tr>
<th>Task</th>
<th>Need help</th>
<th>Can do alone</th>
<th>Can help an apprentice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Write a bill of materials for a piping spool.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Complete order forms.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Prepare invoices.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Complete incident reports, for example, for an injury that occurred on the job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Prepare a resumé.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Please write 5-6 sentences about yourself.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

http://srv108.services.gc.ca, Essential Skills Profile, Plumbers
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**PLUMBER**  
**NOC 7251**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
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</thead>
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<td>Computer Use</td>
<td>98</td>
</tr>
<tr>
<td>Writing</td>
<td>100</td>
</tr>
</tbody>
</table>
Learning Styles

After the apprentice has completed the learning styles checklist, note the sections that contain **three or more** checkmarks. Those sections indicate the preferred learning style of that apprentice. The majority of apprentices will show preference for more than one learning style.

Learning Environment

Group and individual learning environments: If an apprentice indicates a strong preference for one environment over another, an instructor needs to be aware of the implications this has for a teaching environment.
LEARNING STYLES CHECKLIST

Learning by hearing (auditory)

☐ I remember the things I hear better than the things I see.

☐ I learn better when someone explains to me how to do something better than when I follow a diagram.

☐ I find it easier to remember a telephone number I have heard than one I have read.

☐ I prefer to listen to the news on the radio than to read the newspaper.

☐ I remember the times tables by saying them to myself.

☐ After I am introduced to someone, I’m good at remembering his/her name.

Learning by seeing (visual)

☐ I remember what I’ve seen, better than what I have heard.

☐ I remember what happened by seeing the incident in my head.

☐ I remember what I hear by picturing it in my head.

☐ I am good at remembering faces.

☐ When someone says a number, I don’t understand it until I see it written down.

☐ I can add simple numbers which are written down better than numbers that are in my head (e.g., 16+24+10+98).

☐ To remember a car license number, I picture it in my head.
Learning by doing (kinesthetic)

☐ When I put something together, I remember how it works.

☐ I remember certain directions after I have done something once or twice.

☐ I like to do things like simple repairs where I can use my hands.

☐ I can learn best if the instructor uses models, experiments and other practical tools to show what he/she is talking about.

☐ Using concrete examples is a good way for me to improve my math or spelling skills.

☐ I remember telephone numbers if I’ve dialed them a few times.

Learning in a group

☐ I like learning in a group so I can discuss the work with others.

☐ I enjoy helping other people in the group with their work.

☐ If I need to do something, I don’t mind asking the person next to me.

Learning Alone

☐ I can concentrate best if I work on my own.

☐ It’s hard to work if people are talking around me.

☐ I’d be embarrassed to show my mistakes to anyone other than an instructor.

☐ I can’t concentrate if people are moving around the room.

(Adapted from SGL Handbook, ALSO, Ottawa)
ASSESSOR’S ANSWER KEY

PLUMBER

TECHNICAL LANGUAGE

1. Word Lists

Have the apprentice begin reading aloud a list with which he/she is comfortable. If an apprentice has difficulty with more than three words in list one, stop the inventory. If the apprentice has 7/10 words correct in any list, move up to the next list. The lists have been written in a simple to more complex order and include words contextualized to each trade.

2. Pseudowords

The apprentice should not have major difficulty with the pronunciation of these pseudowords. The reason for inclusion of this list is that it tells the assessor if the apprentice has major difficulty with phonics, which can affect his/her ability to learn to read technical language at the required level.

3. Reading Excerpts

The reading passages are not leveled by Essential Skill complexity level but are arranged from simple to complex using a readability index. Apprentices should be able to answer both the recall questions as well as those questions requiring “reading between the lines.” Apprentices need to be comfortable reading and answering questions at the highest level in the inventory.
<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>trench</td>
<td>data</td>
<td>asbestos</td>
<td>centimetre</td>
</tr>
<tr>
<td>stack</td>
<td>offset</td>
<td>technical</td>
<td>subassembly</td>
</tr>
<tr>
<td>branch</td>
<td>gasket</td>
<td>siphonage</td>
<td>diagonal</td>
</tr>
<tr>
<td>flange</td>
<td>metric</td>
<td>principle</td>
<td>rectangle</td>
</tr>
<tr>
<td>wye</td>
<td>cubic</td>
<td>allowance</td>
<td>calculators</td>
</tr>
<tr>
<td>height</td>
<td>ratchet</td>
<td>tolerance</td>
<td>circulation</td>
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<tr>
<td>vault</td>
<td>subsoil</td>
<td>radius</td>
<td>capacity</td>
</tr>
<tr>
<td>lead</td>
<td>pliers</td>
<td>caliper</td>
<td>elevation</td>
</tr>
<tr>
<td>gauge</td>
<td>goggles</td>
<td>pneumatic</td>
<td>cylindrical</td>
</tr>
<tr>
<td>flux</td>
<td>propane</td>
<td>hydraulic</td>
<td>oxy-acetylene</td>
</tr>
</tbody>
</table>
poy
meef
fesh
moyp
toof
koyth
hafe
tibe
hoysh
thoop
marp
theg
yome
zule
From the article below, answer the following questions.

1. List three systems with which plumbers work.

   water ______  heating _____  drainage _____

2. What are common tools that plumbers use?

   saws, pipe cutters and benders

Plumbers work in both housing and commercial buildings. They put together, install and repair heating, water and drainage systems. Part of their job includes replacing burst pipes. They also install and repair sinks, bathtubs, hot water tanks, dishwashers and water softeners. Other work could be on septic tanks, cesspools and sewers. Towards the end of a job, plumbers may install heating, as well as connect water heaters and plumbing fixtures.

Sometimes plumbers have to cut holes in walls, ceilings and floors. They may have to hang steel supports from ceiling joists to hold pipes in place. To create a system, plumbers cut and bend lengths of pipe. They use saws, pipe cutters and benders. They connect lengths of pipe with fittings. For plastic pipes, they use glues. For copper pipe, they slide fittings over the end of pipe and solder the fittings in place with a torch.

Adapted from http://www.clsrecruitment.com
FOG Index 6.8
From the article below, answer the following questions.

1. Who should deal with workplace hazards?
   __Both employers and workers together________

2. How many regular employees are needed before a committee is formed?
   __More than 20 workers.________________

3. How many people may an employer appoint to a committee?
   __50% of the joint committee________________

4. Why do you think safety is a concern for your trade?
   __Answers will vary._______________________

**What is a Joint Health and Safety Committee?**

Workplace hazards are best dealt with by employers and workers together to identify health hazards and prevent accidents. One of the best ways to do this is to establish a joint health and safety committee so that those who are in the workplace daily can be on the lookout for hazards and correct them.

Committees are recommended in workplaces where more than 20 workers are regularly employed. Half of the committee’s members are non-management personnel and are selected by workers to represent them. The employer appoints an equal number.

*Keeping Islanders Safe at Work, Occupational Health and Safety in PEI*  
FOG Index 9.8
From the article below, answer the following questions.

1. State the reason for rigid plastic piping being made in three weights.

   __PVC pipe is made in three weights for different pressure installations.__

2. What is the relationship between the strength of plastic pipe and temperature?

   __The pipe’s strength decreases as the temperature increases (indirect or inverse proportion).__

3. When the outside diameters of pipes are the same, but the inside diameters are different, what does this indicate?

   __The pipes have different thicknesses of their walls.__

**Plastic Pipe**

The plastics industry supplies a variety of compositions of plastic tubing (in coils) and rigid plastic pipe (in lengths) and also the fittings that are used for a wide range of applications in the pipe trades. Because of differences in composition and weights of plastic tubing and pipe, the plumber or pipe fitter should follow specifications for the installation on which the work is done.

Rigid polyvinyl chloride pipe (PVC) is used for pressure, drainage, waste and vent installations. PVC Pipe is made in three weights for different pressure installations.

The strength of plastic pipe decreases as temperature increases. A rigid chlorinated polyvinyl chloride pipe (CPVC) is available for hot water use. It is industrial thermoplastic piping with an upper working temperature of 215 degrees Fahrenheit, about 60 degrees above that of other rigid vinyl materials. The fittings should match the specification of the pipe being used.

The outside diameters of PVC pipe are the same as for threaded pipe. The same dimensions are not used for other plastic pipe materials.
### Type

<table>
<thead>
<tr>
<th>Type</th>
<th>Schedule 40 PVC</th>
<th>Schedule 80 PVC</th>
<th>Schedule 120 PVC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended for</td>
<td>Water Pressure to 160 psi</td>
<td>Water Pressure to 200 psi</td>
<td>Water Pressure to 315 psi</td>
</tr>
<tr>
<td></td>
<td>Water to 73.4°F 23°C</td>
<td>Water to 72.4°F 23°C</td>
<td>Water to 73.4°F 23°C</td>
</tr>
</tbody>
</table>

**Note:** CPVC is to be considered for temperatures of 120°F and higher.

The illustrated cross sections show the inside and outside diameters of 1 ¼ " nominal size PVC pipe. The three types have the same outside diameter. Standard lengths are 10 feet and 20 feet.

*Mathematics for Plumbers and Pipefitters, Seventh Edition, Smith, L., Thompson, 2008*

*FOG Index 10.9*
From the excerpt below from the National Plumbing Code 2005, answer the following questions.

1. What do you think non-potable water is?

   _It refers to water that cannot be used for drinking._

2. a) If non-potable water piping is located in a food processing plant where food is actually being prepared, does that meet code requirements?

   _No_

   b) In which section of the code is the answer?

   _2.7.3.1_

3. a) Can an outlet from a non-potable water system discharge into a sink?

   _No_

   b) In which section of the code is the answer?

   _2.7.3.2_

**Section 2.7 Non-potable Water Systems**

2.7.1 Connection
2.7.1.1 Not permitted
2.7.2 Identification
2.7.2.1 Markings Required
   1) Non-potable water piping shall be identified by markings that are permanent, distinct and easily recognized.
2.7.3 Location
2.7.3.1 Pipes

1) Non-potable water piping shall not be located:
   a. Where food is prepared in a food processing plant,
   b. Above food handling equipment,
   c. Above a non-pressurized potable water tank, or
   d. Above a cover of a pressurized potable water tank.

2.7.3.2 Outlets

1) an outlet from a non-potable water system shall not be located where it can discharge into:
   a. a sink or lavatory,
   b. a fixture into which an outlet from a potable water system is discharged, or
   c. a fixture that is used for the preparation, handling, or dispensing of food, drink or products that are intended for human consumption (see Appendix A).

National Plumbing Code of Canada 2005, National Research Council of Canada
1. The diagram below shows a few of the most common ways to measure pipes. Match the measurement description with the appropriate letter. Note that there are two measurements that have the “end to end” description.

   A  ____  2  ____  1. Centre to end
   B  ____  2  ____  2. End to end
   C  ____  3  ____  3. Centre to centre
   D  ____  1  ____

*Individual Learning Module.06102cp.0.doc, Alberta Advanced Education, 1998*
From the plot plan below, answer the following questions.

1. On what street does the driveway exit? __________
   
2. What is the elevation of the finished floor? __________
   
3. What is the scale used for the plot plan? __________
   
4. To what does the foundation drain connect? __________

NAME: ___________________________  DATE: ___________________________

There are 125 multiple choice questions on the Plumbing Red Seal (IP) exam. Use the chart below to calculate how many questions are on each of the following topics:

1. Drainage, waste, vents and private sewage disposal systems  
   **30**

2. Hydronic heating / cooling systems  
   **15**

3. Maintenance and repairs  
   **13**

*National Occupational Analyses, Plumber, Human Resources Partnership Directorate, 2008*
Refer to figures 1, 2 and 3 to answer the following questions:

1. How many water closets (toilets) are on the plan? __3__
2. Draw the symbols for “hot water” and “cold water”. __-. - .- .-
3. Does cold or hot water supply the toilet? __cold__
<table>
<thead>
<tr>
<th>SECTION</th>
<th>CONCEPT</th>
<th>QUESTION NUMBERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Whole numbers</td>
<td>1-4, 23</td>
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<td></td>
<td>Decimals</td>
<td>5-8</td>
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<td></td>
<td>Fractions</td>
<td>9-16, 24</td>
</tr>
<tr>
<td></td>
<td>Conversions (fractions, decimals, percents)</td>
<td>17-22</td>
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<tr>
<td></td>
<td>Percents</td>
<td>25</td>
</tr>
<tr>
<td>2</td>
<td>Metric and Imperial measures</td>
<td>1, 6-12</td>
</tr>
<tr>
<td></td>
<td>Order of operations</td>
<td>2-3</td>
</tr>
<tr>
<td></td>
<td>Positive and negative numbers</td>
<td>4-5</td>
</tr>
<tr>
<td></td>
<td>Conversions (fractions, decimals)</td>
<td>13-14</td>
</tr>
<tr>
<td></td>
<td>Exponents</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>Geometry (circles)</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td>Percents</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>Geometry (angles)</td>
<td>18</td>
</tr>
<tr>
<td></td>
<td>Formulae</td>
<td>19</td>
</tr>
<tr>
<td>3</td>
<td>Fractions</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Formulae</td>
<td>2-3</td>
</tr>
<tr>
<td></td>
<td>Ratio and proportion</td>
<td>4-5</td>
</tr>
<tr>
<td></td>
<td>Scale</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>Geometry (Pythagorean Theorem 6-8-10 method)</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Trigonometry (angles)</td>
<td>8-9</td>
</tr>
</tbody>
</table>
Calculate the following:

1. $8654 \text{ mm} + 7234 \text{ mm} = 15888 \text{ mm}$
2. $8476 \text{ cm} - 7320 \text{ cm} = 1156 \text{ cm}$
3. $6753 \text{ in.} \times \frac{49}{1} = 330897 \text{ in.}$
4. $567439 \text{ ft.} \div 5 = 113487.8 \text{ ft.}$
5. $1234.50 + 98.67 = 1333.17$
6. $852.00 - 69.50 = 782.50$
7. $1234.00 \times 63.00 = 77742.00$
8. $98456 \text{ ft.}^3 \div 3 = 32818.6 \text{ ft.}^3$
9. $\frac{1}{2} \text{ in.} + \frac{1}{4} \text{ in.} = \frac{3}{4} \text{ in.}$
10. $\frac{1}{2} \text{ in.} \times \frac{3}{4} \text{ in.} = \frac{3}{8}''$
11. $\frac{3}{8} \text{ in.} - \frac{1}{8} \text{ in.} = \frac{13}{24} \text{ in.}$
12. $\frac{3}{8} \text{ in.} \div \frac{7}{8} \text{ in.} = \frac{3}{7}''$

Write an equivalent fraction:

13. $\frac{3}{8} \text{ in.} = \frac{6}{16} \text{ in.}$
14. $\frac{7}{8} \text{ in.} = \frac{14}{16} \text{ in.}$

(Answers will vary.)

Change to a mixed number or an improper fraction:

15. $7\frac{3}{4} \text{ yd.} = \frac{23}{3} \text{ yd.}$
16. $\frac{39}{8} \text{ yd.} = \frac{47}{8} \text{ yd.}$

Change to a percent:

17. $\frac{1}{2} \text{ yd.} = 50\%$
18. $\frac{7}{8} \text{ yd.} = 87.5\%$

Change to a decimal:

19. $\frac{3}{4} \text{ in.} = .75 \text{ in.}$
20. $\frac{3}{16} \text{ in.} = 0.1875 \text{ in.}$
Change to a fraction:

21. \(0.625\) in. = \(\frac{5}{8}\) in.  
22. \(0.125\) in. = \(\frac{1}{8}\) in.

23. You employ 23 plumbers in your shop who each work 45 hours per week. If you close the shop for two weeks for everyone to have a holiday, how many hours of work are lost?

\(2,070\) hours are lost

24. A flange can be divided into sections. If section A represents \(\frac{1}{2}\) the flange, indicate the number of degrees in each section:

B \(90^\circ\)

C \(45^\circ\)

D \(22\frac{1}{2}^\circ\)

E \(22\frac{1}{2}^\circ\)
25. According to this invoice, calculate the taxes and the total cost of the parts.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Description</th>
<th>Cost per unit</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Tees</td>
<td>.79</td>
<td>4.74</td>
</tr>
<tr>
<td>10</td>
<td>Couplings</td>
<td>.49</td>
<td>4.90</td>
</tr>
<tr>
<td>2</td>
<td>2 sections of pipe 1.5 ft. long</td>
<td>.50 per linear foot</td>
<td>1.50</td>
</tr>
</tbody>
</table>

**Sub total**  
11.14

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>GST (5%)</td>
<td></td>
<td>.56</td>
</tr>
<tr>
<td>PST (7%)</td>
<td></td>
<td>.82</td>
</tr>
</tbody>
</table>

**TOTAL**  
$12.52
1. On the tapes, indicate:
   a) 1½ in.  b) 3/8 in.  c) 4 15/16 in.

   **IMPERIAL**

   ![Tape Measurement]

   d) 6 mm  e) 4.8 cm

   **METRIC**

   ![Tape Measurement]

Calculate the following:

2. \(72 \div 6 + 4 \times 3^\circ C = \_+24^\circ C\)

3. \(6 \left(25-5\right) + 16 - 2\left(8-6\right) ^\circ C = \_+132^\circ C\)

4. \(+2 -5 \text{ in} = \_\text{-3 in.}\)

5. \(-4 - (-12) \text{ in} = \_\text{+8 in.}\)

Convert the following:

6. 196 days to weeks = \_28 wks\)

7. 8 km to meters = \_8000 m\)

8. 12 ft = \_144 in\)

9. 8 ft 6 in = \_102 in\)

10. 65 cm = \_650 mm\)

11. 6 in = \_15.24 cm\)

12. 91.44 cm = \_3 ft\)
13. Change 1.78 feet so it can be measured on a tape: 

1 ft. 9”

14. Change .725 to the nearest 1/16th of an inch:

12/16

15. Calculate the value of: 

3^3 ft = 27 ft. 

5^2 mm = 25 mm

16. The diagram represents the end view of a piece of pipe. What is the name used to describe the labelled parts?

AB  diameter

AD  radius

E to E  Circumference

17. According to the diagram, what is the difference in elevation of the service line, if the line is 50 feet long and has a 2 percent grade?

1 ft. (one foot)

18. Identify the size of the angles in each triangle.
19 Match the formula to the appropriate description (you may use the figures as a guide).

1. \( p = 2l + 2w \) 
2. \( V = e^3 \) 
3. \( A = \pi r^2 \) 
4. \( V = \pi r^2 h \) 
5. \( A = \frac{1}{2} bh \) 
6. \( V = \frac{4}{3} \pi r^3 \) 
7. \( C = \pi d \) 
8. \( A = lw \) 
9. \( \sqrt[3]{4h^2 \sqrt{d - 0.608}} \)

a. area of a triangle
b. circumference around a circle
c. volume of a segment (partially filled tank)
d. area of a circle
e. volume of a cube
f. area of a rectangle
g. volume of a sphere
h. volume of a cylinder
i. perimeter of a rectangle
1. An 800-litre tank is 1/3 full of oil. You need to know:
   a) How much oil is in the tank? 266.7 litres
   b) How much is empty space? 533.3 litres

2. If the formula for the area of a rectangle is $A = lw$, what is the formula for:
   a) $l = \frac{a}{w}$
   b) $w = \frac{a}{l}$

3. Your time card shows that you worked 9 hours each day for 5.5 days. Your hourly pay rate is $15.75. Describe how you would determine your gross pay.
   $\text{hrs} \times \# \text{ of days} \times \text{rate of pay}$

4. Compare the size of the inside diameters of 2 pieces of pipe: one is 18 cm and the other is 24 cm. Reduce the answer to lowest terms:
   $3:4$

5. If an engine uses a mixture of 1 L of oil to 25 liters of gas, how much oil has to be added to 75 L of gas?
   $3 \text{ L of oil}$

6. A blueprint has a scale of 5 cm = 1 m. How large is a room that measures 45 cm by 60 cm on the blueprint?
   $9 \text{ m} \times 12 \text{ m}$
7. Calculate the true offset for the pipe layout below using the formula:

\[ a^2 + b^2 = c^2 \]

\[ 5.8 \text{ cm} \]

8. In the right triangles below, use the identified angle as a reference point to name the adjacent, opposite and hypotenuse sides (legs) of the triangles.
9. Your job is to lay a drain pipe between 2 points. One point is 10 feet higher than the other. The pipe must slope at a 12° angle with the horizontal. How long does the drain pipe need to be?

\[
\sin 12° = \frac{BC}{AC} = \frac{10'}{AC}
\]

\[AC = \frac{10'}{\sin 12°} \approx 48.1 \text{ feet}\]
ASSESSOR’S ANSWER KEY

PLUMBER

Oral Communication

Speaking scale

This scale is to be completed by you, the assessor, during the course of the Essential Skills Inventory. While you may not have the opportunity to assess all the skills, you will be able to rate most of them. This scale may also be particularly helpful with those for whom English is not their first language, and it may be used for different cultural norms.

Examples of oral communication tasks

These are examples taken directly from the Essential Skill Profiles and range in complexity from simple to complex. The self-rating scale mirrors the stages of learning or skill-building.
**ESSENTIAL SKILLS INVENTORY**  
**ORAL COMMUNICATION**  
**PLUMBER**  
**NOC 7251**

**NAME:**

**DATE:**

*To be completed by the Assessor – not the Learner*

## Speaking Skills Rating Scale

<table>
<thead>
<tr>
<th></th>
<th>Improvement Needed</th>
<th>Acceptable</th>
<th>Very good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Is comfortable communicating orally (i.e., body posture and facial expressions are appropriate)</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>2.</td>
<td>Maintains eye contact</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>3.</td>
<td>Waits for his/her turn to speak</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>4.</td>
<td>Willingly and confidently engages in conversation</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>5.</td>
<td>Performs social courtesies, such as greeting others, using titles and making introductions</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>6.</td>
<td>Speaks at an appropriate volume</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>7.</td>
<td>Rate of speech is understandable</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>8.</td>
<td>Adjusts voice inflection for statements, requests, directions, exclamations and questions</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>9.</td>
<td>Pronounces words clearly</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>10.</td>
<td>Does not use stalling devices such as “uh”, “you know”, etc.</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>11.</td>
<td>Does not say the same thing twice</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>12.</td>
<td>Uses words and phrases related to the subject</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>13.</td>
<td>Has a good vocabulary</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>14.</td>
<td>Speaks in complete sentences of appropriate length</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>15.</td>
<td>Uses good grammar</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>16.</td>
<td>Maintains focus on the subject</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>17.</td>
<td>Gives appropriate responses to questions</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>18.</td>
<td>Is aware of listener’s reaction and responds appropriately</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>19.</td>
<td>Talks “with” rather than “at” a person</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

---

*TS Trade Essentials*

More skills... more opportunities

Page 95

**Plumber**  
**NOC 7251**
In your work as a Plumber, it will be very important to speak with and listen to many people including co-workers and customers. Please describe your own ability to perform the following tasks:

<table>
<thead>
<tr>
<th>Task</th>
<th>Need help</th>
<th>Can do alone</th>
<th>Can help an apprentice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Talk to suppliers about the availability of parts.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Speak with other tradespeople to coordinate schedules and/or solve problems.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Speak with angry or agitated customers.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

http://srv108.services.gc.ca, Essential Skills Profile, Plumbers
ASSESSOR’S ANSWER KEY

PLUMBER

Computer use

The computer use scale is not reflective of the computer use referenced in the Essential Skills Profile. However, there are basic computer skills required for survival in today’s economy.

The scale used in this inventory reflects those very basic skills.
NAME: 

DATE: 

1. Do you use a computer at home? 
   at work? 

   YES  NO 

2. Do you use any computerized equipment/systems at work, for example, AutoCAD to make drawings for piping designs? 

   YES  NO 

3. Do you know the “language” used to describe computers, for example, monitor, software, hardware, word processing, data base, virus protection, spam? 

   YES  NO 

4. Do you use a computer to: 
   Need help  Can do alone  Can help an apprentice 

   Search for information on the internet? 

   YES  NO  NO 

   Send and receive email, including attachments? 

   YES  NO  NO 

   Write a memo, letter or report (use word processing software)? 

   YES  NO  NO 

   Manage files and folders? 

   YES  NO  NO 

   Make or input data into spreadsheets? 

   YES  NO  NO
ASSESSOR’S ANSWER KEY

PLUMBER

Writing

The first questions in the writing section are examples taken directly from the Essential Skills Profile for the trade and range in difficulty from simple to more complex. The scale used for self assessment of these skills reflects the stages of learning: “need help, can do alone and can help an apprentice.”

The second part requires the apprentice to provide a brief personal writing sample by composing 5-6 sentences. Criteria for evaluating the sample are:

- Does the apprentice use print or cursive writing?
- Is the writing legible?
- Can the apprentice do the activity easily or does he/she struggle to write a sentence or two?
- Can the apprentice put his/her thoughts on paper in a logical order?
- Can the apprentice use punctuation correctly?
- Can the apprentice spell correctly?
- Can the apprentice use correct grammar?
Please rate your ability to perform the following writing tasks that you will encounter in your work as a Plumber.

<table>
<thead>
<tr>
<th>Task</th>
<th>Need help</th>
<th>Can do alone</th>
<th>Can help an apprentice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Write a bill of materials for a piping spool.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Complete order forms.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Prepare invoices.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Complete incident reports, for example, for an injury that occurred on the job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Prepare a resumé.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

6. Please write 5-6 sentences about yourself.

____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

[URL: http://srv108.services.gc.ca, Essential Skills Profile, Plumbers]
Table of Contents

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2. Why Essential Skills? ............................................................................................ 103
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Appendix A - Lesson Plan Template

Appendix B – Essentials Skills for All Apprentices
1. Introduction

The Curriculum Guidebook is designed to provide support and practical advice to instructors who are delivering Essential Skills training, as well as to those who wish to incorporate Essential Skills into technical training. Currently, this Guidebook has been prepared for thirteen trades; however, the template can be adapted for use in any trade.

The thirteen trades include:

- Automotive Service Technician
- Cabinetmaker
- Carpenter
- Cook
- Construction Electrician
- Industrial Electrician
- Machinist
- Metal Fabricator
- Oil Burner Mechanic
- Plumber
- Refrigeration and Air Conditioning Mechanic
- Steamfitter-Pipefitter
- Welder

2. Why Essential Skills?

Essential Skills are needed for work, learning and life. They provide the foundation for learning all other skills and enable people to evolve with their jobs and adapt to workplace change.

Through extensive research, the Government of Canada and other national and international agencies have identified and validated nine essential skills. These skills are used in every occupation and throughout daily life in different ways.

- Reading Text
- Document Use
- Numeracy
- Oral Communication
- Writing
- Computer Use
- Thinking Skills
- Working with Others
- Continuous Learning

The Trade Essentials curriculum materials currently uses six of these Essential Skills: Reading, Document Use, Numeracy, Oral Communication, Writing and Computer Use

For more information on Essential Skills, visit the website at www.hrsdc.gc.ca/essentialskills
Although the term ‘Essential Skills’ has been around for a number of years, there is growing recognition of the link between Essential Skills and success in the trades. Essential Skills are used in every occupation and more specifically, in every trade, but they are used in different ways and at varying degrees of difficulty.

These skills are **not technical skills** though they may be taught using materials or examples from a particular trade. Rather, they are the foundational skills that exist in all occupations. The six Essential skills outlined above were used in the creation of materials for the Trade Essentials project.

The Curriculum Frameworks identify the **Essential Skills requirements** for thirteen trades and provide concrete examples of how these skills are utilized in each trade.

The Essential Skill requirements are based primarily on HRSDC’s Essential Skills profiles [www.hrsc.gc.ca/essentialskills](http://www.hrsdc.gc.ca/essentialskills) and the National Occupational Analyses. They have been reviewed and validated by certified tradespeople and supplemented by additional research gathered from the Trade Essentials project.

### 3. Instructor Requirements

To be effective, curriculum development and delivery must be guided by the principles of adult education. Learners in the Essential Skills programs will have a wide variety of backgrounds, work experience, education and work-related credentials. Many of these learners will be employed in full time positions with additional responsibilities outside of work. It is critical for the instructor to understand the unique requirements of adult learners and be prepared with challenging, relevant and engaging learning activities.

- Instructors must have knowledge and experience in the area of adult education.
- Instructors should have experience in working in a multi-level classroom environment.
- Instructors must be familiar with Essential Skills, how Essential Skills are used in the trades, and with the trade itself. Red Seal certification is encouraged.
- Instructors must be able to provide the link between Essential Skills and the trade and will provide a trade context from their own experience and expertise. In some instances a team approach with both an Essential Skills and a trades instructor may be preferable.
- It is important that those who presently provide technical training also receive training to increase their understanding of Essential Skills.

### 4. Curriculum Development

The curriculum frameworks are derived from an outcomes-based approach to learning focusing on the **outcome** of the intervention or course of study—what the learner will be able to do or will know at the end of the intervention. They have been developed to
support individual learning needs in each of the six Essential Skills and are the generic **Essential Skills Maps** for all thirteen trades included in the Trade Essentials project.

The following describes the structure and components of the curriculum frameworks developed for apprentices at the Trade Essentials Centre.

**Learning Category**

A Learning Category (as defined by Trade Essentials) is a general curriculum outcome and is one of the six Essential Skills identified for development in the Trade Essentials project: Reading Text, Document Use, Numeracy, Oral Communication, Computer Use and Writing. It appears in the top band across each of the six frameworks as shown in the example below.

**Note: Reading Text will be referred to as Technical Reading in all frameworks**

---

**Learning Outcome**

A Learning Outcome is a specific curriculum outcome and describes what a learner should know or be able to do as the result of a course of study. Trade Essentials has identified one Learning Outcome for each Learning Category. The learning outcome statement appears below the Learning Category. For example, the learning outcome in the Trade Essentials Technical Reading Framework is:

*Learners will locate, recall, understand and interpret information in written text*

**Learning Objective**

Learning objectives are the standards or benchmarks that identify what learners will know or will be able to do as the result of the completion of a number of related competencies in a particular “band”. In the example below, the objective for the band is: *TR1 – Use Terminology of the Trade (Burgundy Box).*
Competency

While an objective describes ‘what’ we expect learners to achieve, competencies identify ‘how’ learners can achieve that objective. Competencies are specific activities used to measure whether or not learners have mastered the objective. In Table 1 below, the learner must master competencies 2.1 and 2.2 (taupe boxes) to demonstrate mastery of the objective. Where objectives demonstrate the end result, competencies are a means to that end.

**Competencies provide a framework for selecting instructional materials and techniques and provide a basis for determining when instruction has been successful.**

| Table 1 |
|---------------------|---------------------|---------------------|
| **Competency** |
| 2.1 Identify strategies to improve understanding and recall of written information |
| 2.2 Implement strategies to improve understanding and recall of written information |

The flow chart provides a visual representation of the framework

Curriculum Overview

One of Six Essential Skills areas as defined in the curriculum frameworks: Numeracy, Reading Text, Document Use, Computer Use, Writing, and Oral Communication.

Describes what a learner should know or be able to do as the result of a course of study. One Learning Outcome describes one Learning Category.

Learning Objectives identify what a learner will know or will be able to do as a result of a learning activity. There will be several Learning Objectives for each Learning Outcome.

Competencies are specific activities that are used to measure whether or not learners have mastered the objectives described in a course of study. They outline what a learner must master in order to achieve the Objective. There are several Competencies associated with each Learning Objective.
5. Curriculum Resources

Three types of resources are identified in the curriculum guidelines: non-contextualized, contextualized, and technical. These resources have been listed throughout the guidelines. It is not intended that instructors use all of the resources outlined but, instead, choose material and deliver its content as it best suits individual learner needs.

Non-contextualized resources are not related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials. They can be useful when learners have identified literacy challenges or when basic strategies need to be understood before applying them to higher order learning.

Contextualized resources provide Essential Skills applications in the context of a specific trade or occupation and are generally written at a more basic level than technical materials. They are particularly useful when learners have identified Essential Skills gaps but can only identify relevance/motivation to the task if it is related to their specific trade.

Technical resources are trades training materials from which Essential Skills can be extracted. These resources are written at a higher reading level than non-contextualized and contextualized resources and can often be found in block release training and college trade programs. Generally, learners who would benefit from these materials have few Essential Skills gaps in their learning.

6. Preparation and Delivery

Instructors will be provided with a complete copy of the Essential Skills Frameworks associated with the trades/courses for which they are responsible. Instructors will use essential skills assessment information to build a learning session for one client or a group of clients.

The instructor will be required to prepare lesson plans as a tool to organize and plan the delivery of training. A lesson plan template is included in Appendix A. A brief description of each section of the lesson plan is included in the attached template to serve as a guide. The instructor may add additional notes and documents as required. Completed lesson plans should be kept on file to provide continuity in subsequent sessions.

It is important to note that, even though objectives and competencies progress from least to most difficult, instruction need not move in a linear fashion. In recognition of their prior knowledge, learners may begin their study at any objective in the curriculum frameworks, may not require instruction in all of the competencies in each band, and/or may simultaneously complete competencies in all six Essential Skill curriculum frameworks.
Learners who have extensive Essential Skills gaps may require that the curriculum framework be followed using a linear approach beginning with the least complex objectives.

The curriculum frameworks are applicable to all thirteen trades identified for the project. For instance, though “Using Documents” is identified as important to both cooks and carpenters; however, the way documents are used in the trade is what makes them relevant to that specific trade.

The exception is “Numeracy” where not all objectives listed are required in all thirteen trades. For example, a cook may not be required to master all of the learning objectives outlined in the framework whereas a machinist requires mastery of all. Appendix B includes a checklist of the skills required for each particular trade.

The guidelines define objectives and competencies and identify matching resources. The instructor can then use these resources to develop lesson plans that best suit the needs of their particular audience.

Though frameworks are written in academic language (at an academic level), the intent is that the objectives and competencies be taught using trade specific examples. Curriculum frameworks may be delivered one-on-one or in a group learning environment.

6.1 Approaches to Delivery

The delivery approach can be stand alone or cross curricular, depending on the needs of the client or client group.

A stand alone approach involves using any one of the curriculum frameworks in its entirety as a stand alone course. For example, carpenters who have been away from the classroom for a long time may benefit from a review of the complete Numeracy framework and focus solely on that Essential Skill.

Others, including those who have achieved journey person status, may require a Computer Course or a course in Oral Communication to improve their skills in dealing with customers or in mentoring new apprentices.

It is assumed that in many classroom situations instructors will use a cross-curricular approach to develop a number of skills at the same time.

All students will benefit from instruction in how to understand and retain information from trade-related materials. For example, using the codebook for locating information can address both technical reading and document use. An activity which requires the learner to complete an invoice may provide the opportunity to incorporate technical reading, writing, document use and numeracy in one exercise.

It is intended that Essential Skills can be embedded in the curriculum wherever possible and that instruction in many of the skill areas will not be time-tabled as such. It has
been proven that a learning environment that provides opportunity for discussion and interaction among learners will improve comprehension and long-term memory.

7. Measuring Learning: Instructor’s Role in Evaluation

There are a number of informal methods that could be used periodically by the instructor to ensure progress. It is important to note that measurement is not based on a “Pass-Fail;” it is understood that the learner sees the value in improving their skill level and will continue to develop their skills until they are comfortable and confident in performing the required tasks.

Informal Evaluation Methods:

- Provide opportunities and simple recording forms for the learner to assess their progress.
- Review individual assessments on a regular basis against the curricula framework.
- Pay particular attention to those identified as potential “early leavers” to ensure they are moving forward as anticipated.
- Pay attention to those who experience unanticipated difficulties in the group environment.
- Document observations of performance in class.

Formal Evaluation:

- Where a more formal evaluation approach is desired, the instructors or learners could design and complete a structured checklist (see sample checklist in Appendices). Mastery of skills at the highest level using the application to the trade would demonstrate that the learner meets trade requirements.

8. Intervention Timeframe

The Trade Essentials interventions have been developed for individualized learning; therefore, no set time period has been determined for the delivery of the material. Learners’ prior knowledge and time necessary to learn or relearn skills should determine the length of time spent in the intervention. For that purpose, a continuous exit policy should be implemented into all programs. There may be a mixture of “early leavers” (those identified as having few or isolated essential skills gaps), with those who have broader range of needs.
# Trade Essentials
Lesson Plan Template

<table>
<thead>
<tr>
<th>Course Title:</th>
<th>Dates:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Instructor:</td>
<td>Location:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Session Topic(s):</th>
<th>Duration:</th>
</tr>
</thead>
</table>

**Session Description:**
Describe what you plan to accomplish during the session or group of sessions. Why is this learning important? What is the context for the learning?

**Learning Outcomes, Objectives, and Competencies:**
List or attach the specific or related Learning Outcomes, Objectives, and Competency statements (from the framework) here.

**Assessment and Evaluation Strategies:**
Outline or attach learner evaluation strategies that align with specific Learning Outcome, Objectives, and Competencies. Pre- or post-tests; in-class exercises; individual skill inventories; etc.
### Teaching Points and Organization:

<table>
<thead>
<tr>
<th>Time</th>
<th>Content and Delivery Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00-7:15</td>
<td>Use bridge-in activity (describe activity) to gain student interest and prepare them to learn</td>
</tr>
<tr>
<td>7:15-8:00</td>
<td>Using carpentry estimating handout, have students work on assignment in groups of 2 then debrief assignment</td>
</tr>
<tr>
<td>8:00-8:15</td>
<td>Break</td>
</tr>
<tr>
<td>8:15-8:20</td>
<td>Energizer activity (describe activity) to refocus students on learning .....</td>
</tr>
</tbody>
</table>

### Resources and Materials Required:
List resources and materials you will use during this session. If applicable, attach copies, descriptions or links to items such as handouts, assignments, demonstration equipment, websites, readings, activities or other specific resources for instructor and/or student use.

### Accommodations:
Describe any teaching/learning accommodations that may be implemented in this session to support learner diversity.

### Reflective Notes:
How did the session go? What worked well and what work not so well? Outline any ideas for improvement that can be made for the next session.
## Appendix B – Essential Skills for All Apprentices

<table>
<thead>
<tr>
<th></th>
<th>Automotive Service Tech</th>
<th>Carpenter</th>
<th>Cabinet Maker</th>
<th>Construction Electrician</th>
<th>Cook</th>
<th>Industrial Electrician</th>
<th>Machinist</th>
</tr>
</thead>
<tbody>
<tr>
<td>PM1 Use Calculators</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM2 Use Positive and Negative Numbers</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PM3 Use Order of Operations</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM4 Use Fractions</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM5 Use Mixed Numbers</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM6 Use Decimals</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM7 Use Percent</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM8 Use Conversion</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM9 Use Measurement Systems</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM10 Use Rate, Ratio and Proportion</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM11 Use Square Root and Exponents</td>
<td>✓</td>
<td>✓</td>
<td>-</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM12 Solve Equations</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM13 Use Trade-Related Formulae</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM14 Use Estimation</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM15 Use Angles</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM16 Use Geometric Shapes</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM17 Use Trigonometry</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM18 Analyze Numerical Data</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>PM</td>
<td>Metal Fabricator</td>
<td>Plumber</td>
<td>Refrigeration &amp; Air Conditioning Mechanic</td>
<td>Oil Burner Mechanic</td>
<td>Steamfitter/Pipefitter</td>
<td>Welder</td>
<td></td>
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<td>------</td>
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<td>------------------------------------------</td>
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<td></td>
</tr>
<tr>
<td>PM1</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>PM2</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>PM3</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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## CURRICULUM FOR

**PLUMBER**

**STEAMFITTER/PIPEFITTER**

NOC 7251/7252

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Technical Reading (TR) Learning Outcome: Learners will locate, recall, understand and interpret information in written text

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Learners will locate, recall, understand and interpret information in written text

Introduction

Readers of all abilities can benefit from practice in the use of comprehension strategies proven to be habits of effective readers. Success in technical training and in the trades requires that apprentices understand, connect with and recall important information. Knowing the language of the trade and developing strategies to quickly locate specific information in reading materials such as code books, manuals and texts will not only increase reader comprehension but also productivity on the job.

Just as it is important to think about reading and study habits, it is important to think about strategies to be used during the exam writing. Whether writing tests that are required during technical training or getting ready to write the Red Seal certification exam, adequate test preparation is essential. As multiple choice testing is the most common form of assessment for certification, knowing how multiple choice questions are constructed and applying strategies for responding can significantly improve test scores.

Technical Reading in the Steamfitting-Pipefitting and Plumbing Trades

Steamfitters-pipefitters and plumbers use technical reading on a daily basis to complete job tasks. The complexity of these reading tasks, according to Human Resources and Skills Development Canada’s Essential Skills profiles (http://srv108.services.gc.ca/) varies slightly between steamfitters-pipefitters and plumbers. The complexity of tasks performed by steamfitters-pipefitters ranges from reading short texts to locating a single piece of information (i.e., read minutes of project meetings or memos to stay current on project decisions) to integrating and synthesizing information from multiple sources or from complex and lengthy text (i.e., refer to and read multiple professional codes to ensure that the process followed meets industry requirements.)

The complexity of tasks performed by plumbers ranges from reading short texts to locate a single piece of information (i.e., read brochures from suppliers to obtain information on materials) to choosing and integrating information from various sources or from several parts of a single text (i.e., read project specifications at the outset of a job to plan work and to identify potential problems and risks).

Steamfitter-pipefitters read manufacturers’ manuals for instructions on using, installing, maintaining and troubleshooting equipment. They read pipefitting textbooks to understand when a specific system is appropriate and also to review
technical procedures. They must be able to identify the sequence of tasks in order to follow procedures such as flushing or cleaning.

Plumbers read manuals to install, repair and maintain plumbing fixtures and systems. They read textbooks to understand the science of the trade and to interpret laws and regulations on workplace health and safety. They refer to and read the Canadian Plumbing Code to ensure that the process they follow meets industry requirements and complies with municipal bylaws and other codes. In many cases, the text used by both steamfitters-pipefitters and plumbers is complex, lengthy and technical.

**Introduction to the Curriculum Guide**

Success in technical training and performance on the job requires that apprentices have strong Essential Skills. Although all Essential Skills contribute to success, this guide is intended to help apprentices in the steamfitter-pipefitter and plumber trades develop the reading strategies necessary to locate, understand, interpret and recall information presented in a variety of text formats common to the trade.

It is assumed that the instruction for the Technical Reading course will not be timetabled as such, but instructors will use a cross-curricular approach to incorporate reading strategies using the materials of the trade.

The following guide outlines a list of recommended resources (See Appendix A) for each objective in the Technical Reading curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suit their needs. These resources are categorized as follows:

- **Non-contextualized** - Curriculum resources that are not related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.

- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.

- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, *Individual Learning Modules* from Alberta Advanced Education were used as the primary technical resource.

*Note:* Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.
The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

The following websites contain plumbing- and fitting-related as well as generic content which may be used as an additional reading forum.

**Plumbing- and Fitting-Related Online Websites:**

- [www.heatinghelp.com/steam_problems.cfm](http://www.heatinghelp.com/steam_problems.cfm) (Heating Help)
- [www.pipingdesign.com/](http://www.pipingdesign.com/) (Piping Design)
- [www.ipexinc.com/Content/EN_CA/](http://www.ipexinc.com/Content/EN_CA/) (IPEX)
- [www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html](http://www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html) (Steamfitter-Pipefitter information on various topics)
- [www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0](http://www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0) (Process Heating)
- [www.pmmag.com/](http://www.pmmag.com/) (Piping-related information)
- [www.plumbingandhvac.ca/](http://www.plumbingandhvac.ca/) (Plumbing and HVAC information)
- [www.pipefitter.co.uk/home.htm](http://www.pipefitter.co.uk/home.htm) (Piping-related information)
- [www.2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org](http://www.2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org) (Preventing injuries and illnesses in construction trades)
- [www.ua.org/](http://www.ua.org/) (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- [http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm](http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm) (Acorn Pipe Systems Inc.)
- [www.plumbingweb.com/pub.html](http://www.plumbingweb.com/pub.html) (Plumbing-related publications)
- [www.theplumber.com/](http://www.theplumber.com/) (Plumbing information on various topics)
- [www.allplumbingweb.com/](http://www.allplumbingweb.com/) (Waterproofing and Plumbing)
- [www.pmmag.com/](http://www.pmmag.com/) (Piping-related information)
- [www.plumbingmart.com/](http://www.plumbingmart.com/) (Plumbing information on various topics)
- [www.ciph.com/](http://www.ciph.com/) (Canadian Institute of Plumbing and Heating)
- [www.plumbingandhvac.ca/](http://www.plumbingandhvac.ca/) (Plumbing and HVAC information)
- [www.plumbing.ca/](http://www.plumbing.ca/) (Plumbing information on various topics)
- [www.b4ubuild.com/links/plumbing.shtml](http://www.b4ubuild.com/links/plumbing.shtml) (Plumbing information on various topics)
- [www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org](http://www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org) (Preventing injuries and illnesses in construction trades)
- [www.advancedbuildings.org/](http://www.advancedbuildings.org/) (Advanced buildings)
- [www.ccbda.org/](www.ccbda.org/) (Canadian Copper and Brass Development Association)
- [www.cwwa.ca/home_e.asp](www.cwwa.ca/home_e.asp) (Canadian Water and Wastewater Association)
- [www.mcac.ca/](www.mcac.ca/) (Mechanical Contractors Association of Canada)
- [www.phccweb.org/](www.phccweb.org/) (Plumbing Heating Cooling Contractors Association)
- [www.pmihome.org/](www.pmihome.org/) (Plumbing Manufacturers Institute)
- [www.diydata.com/plumbing/index.php](www.diydata.com/plumbing/index.php) (Plumbing-related information on various topics)
- [www.ua.org/](www.ua.org/) (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- [www.worldplumbing.org/](www.worldplumbing.org/) (World Plumbing Council)
- [www.ciph.com/Your_Industry_Trade_SECTION/About_US/](www.ciph.com/Your_Industry_Trade_SECTION/About_US/) (Canadian Institute of Plumbing and Heating)

**Generic Resources:**

- [www.wcb.pe.ca/index.php3?number=60189](www.wcb.pe.ca/index.php3?number=60189) (Worker’s Compensation Board of PEI)
- [www.nationalcodes.ca/](www.nationalcodes.ca/) (National Code Documents)
- [www.canoshweb.org/](www.canoshweb.org/) (Canada’s National Occupational Health and Safety Website)
- [http://www2.worksafebc.com/Portals/Construction/Home.asp](http://www2.worksafebc.com/Portals/Construction/Home.asp) (Work Safe BC)
- [www.nationalcodes.ca](www.nationalcodes.ca) (National Research Center)
- [www.red-seal.ca/Site/index_e.htm](www.red-seal.ca/Site/index_e.htm) (The Interprovincial Standards Red Seal Program)
TR1 Use Terminology
Upon completion of this objective, learners will be able to:

1.1 Identify strategies to organize and remember new terminology
   - use context clues to find the meaning of new terms
   - use word parts to create meaning
   - use trades glossary to find meaning of technical terms
   - use standard dictionary to find meaning of non-technical terms

1.2 Implement strategies to organize and remember new terminology
   - define terms
   - use terminology in context

Suggested Strategies and Activities:

- identify and define terms unique to the trade
- highlight unfamiliar terms in trade-related reading
- choose appropriate strategy to find meaning of unfamiliar terms
- demonstrate understanding of new terms by using in sentences, providing examples or providing illustrations
- create a personal dictionary
- use graphic organizers to remember terms of the trade
- interpret acronyms and abbreviations of the steamfitter-pipefitter and plumber trades
- use terminology as it applies to materials, schedules and piping systems

Non-contextualized Resources:

- Shape Up Your Reading
- Cross Curricular Reading Tools (Vocabulary Study)
- Navigating Texts and Documents in Technical Training

Contextualized Resources:

- EARAT (Communications for Plumber Apprentices: Skill #2)

Technical Resources:

- IPT’s Metal Trades and Welding Handbook
- Glossary of Housing Terms
- Building Trades Dictionary
- National Occupational Analysis (NOA) for Steamfitter-Pipefitters and Plumbers
- Blueprint Reading and Drafting for Plumbers, 2nd Edition
- Individual Learning Module 060104a - Plumber- Introduction and Definitions – Heating - First Period
- Individual Learning Module 060403c – Plumber - DWV, Water Distribution and Fixtures for Residential Installation - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060401a – Plumber - Introduction to Private Water Supply Systems - Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060401e – Plumber - Introduction to Water Treatment - Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402a – Plumber - Cross-Connection Control Awareness-Special Applications - Fourth Period
- Individual Learning Module 070103a- Steamfitter-Pipefitter – Definitions – Heating - First Period
- Individual Learning Module 070101d - Steamfitter-Pipefitter - Glossary of Terms and Definitions-Low-Temperature Heating Systems- Second Period
- Individual Learning Module 070408b - Steamfitter-Pipefitter - Schematics- Blueprint Reading, Sketching and Drawing - Fourth Period
- Individual Learning Module 070405d - Steamfitter-Pipefitter - GTAW Welds on Mild Steel-Welding - Fourth Period
- Individual Learning Module 070408a - Steamfitter-Pipefitter – Orthographics - Blueprint Reading, Sketching and Drawing - Fourth Period
- Individual Learning Module 070403e - Steamfitter-Pipefitter - Basic Requirements of Specialty Systems-Process Piping and Specialty Systems - Fourth Period

Online Resources:


Online Glossaries:

- [http://www.allplumbing.com/id63.html](http://www.allplumbing.com/id63.html) (Plumbing Glossary)
TR2Use Strategies to Improve Understanding and Recall

Upon completion of this learning objective, learners will be able to:

2.1 identify strategies to improve understanding and recall of written information
   ▪ use prior knowledge to make sense of new information
   ▪ use SQ3R
   ▪ use KWL
   ▪ use note-taking strategies
   ▪ use memory strategies
2.2 implement strategies to improve understanding and recall of written information

Suggested Strategies and Activities:

▪ identify individual learning style
▪ incorporate learning strategies for their learning style for study and class participation
▪ explain the steps to the SQ3R strategy
▪ explain and the steps to the KWL strategy
▪ model strategies and encourage learners to incorporate SQ3R and KWL into reading activities
▪ create and use charts for SQ3R and KWL
▪ use KWL in group settings to introduce new concepts
▪ apply techniques for note-taking and marking text
▪ assess and modify personal study habits/environment to incorporate new strategies

Non-contextualized Resources:

▪ Navigating Texts and Documents in Technical Training
▪ Shape Up Your Reading
▪ Cross Curricular Reading Tools

Technical Resources:

▪ All Individual Learning Modules
Online Resources:

- [http://www.bucks.edu/~specpop/Lrnprfil.htm](http://www.bucks.edu/~specpop/Lrnprfil.htm) (Learning Styles and Study Skills)
- [http://www.ldpride.net/learningstyles.MI.htm#Learning%20Styles%20Explained](http://www.ldpride.net/learningstyles.MI.htm#Learning%20Styles%20Explained) (Learning Styles)
- [http://www.learning-styles-online.com/](http://www.learning-styles-online.com/) (Learning Styles)
- [http://www.support4learning.org.uk/education/learning_styles.cfm](http://www.support4learning.org.uk/education/learning_styles.cfm) (Learning Styles)
- [http://www.studygs.net/](http://www.studygs.net/) (Reading and Study Strategies)
**TR3 Read to Perform Job Tasks**

Upon completion of this objective, learners will be able to:

3.1 identify purpose of reading information to perform job tasks
3.2 locate specific information
   - scan to locate specific information
   - locate information using organizational features of text
3.3 skim for overall meaning
3.4 read to understand and learn
3.5 read to critique
3.6 read to evaluate

**Suggested Strategies and Activities:**

- Use organizational features to predict content and relevance of text
- Locate information using key words
- Scan for information in trade-related material (i.e., texts, memos, newsletters, safety information, equipment manuals, codes and regulations)
- Practice skimming to get the main idea in reading material of the trade (i.e., texts, memos, newsletters, safety information, equipment manuals, codes, specifications and regulations)
- Use Table of Contents, Indices, Appendices, Headings and Sub-headings to locate information in material of the trade (i.e., texts, collective agreements, manuals, codes, specifications and regulations)
- Introduce structure and layout of the National Building Code and Plumbing Code
- Use numbering system to identify exact location of information in National Building Code and Plumbing Code
- Read selections of text and provide a verbal or written summary
- Read specification sheets to determine project requirements
- Read installation manuals to follow procedures
- Compare the advantages and disadvantages of various tools or materials for a particular situation
- Use organizational features to predict content and relevance of text
- Interpret written procedures (i.e., housekeeping, first aid, handling toxic materials, lock-out, isolation, excavation, site safety, confined space and rigging)
- Read Occupational Health and Safety regulations to determine safe work practices
- Read and interpret codes, regulations and standards for compliance with regard to personal protective equipment, hoisting, fire codes, electrical codes, American Society of Mechanical Engineers (ASME), Canadian Standards Association (CSA)
Non-contextualized Resources:

- Shape Up Your Reading
- Navigating Texts and Documents in Technical Training
- Cross Curricular Reading Tools
- Study Smarter, Not Harder

Contextualized Resources:

- EARAT (Communications for Plumber Apprentices: Skill #1, 3, 4, 5, 7, 9-12)
- Applied Communication Skills for the Construction Trades

Technical Resources:

- IPT's Metal Trades and Welding Handbook
  - National Housing Code of Canada 1998 and Illustrated Guide
  - National Plumbing Code of Canada 2005
- Individual Learning Module 060104a - Plumber - Introduction and Definitions – Heating - First Period
- Individual Learning Module 060403a – Plumber - Interceptors and Indirect Waste - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403c – Plumber - DWV, Water Distribution and Fixtures for Residential Installation - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403d – Plumber - Specialty Plumbing Fixtures - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403e – Plumber - Commercial Equipment Installation-Drain Waste and Venting - Fourth Period
- Individual Learning Module 060405a – Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060402a – Plumber - Cross-Connection Control Awareness - Special Applications - Fourth Period
- Individual Learning Module 060405c – Plumber - Customer Bulk Storage Tank Installation and Vaporizers - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060405d – Plumber - Additional Flues and Vents - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 070201a - Steamfitter-Pipefitter - Code Requirements – Low - Temperature Heating Systems - Second Period
- Individual Learning Module 070403d - Steamfitter-Pipefitter - Basic Requirements of Specialty Piping Systems - Part B-Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070403f - Steamfitter-Pipefitter - Industrial Fire Protection Systems - Process Piping and Specialty Systems - Fourth Period
Online Resources:

- [http://www.keyskillssupport.net/teacandlearresoa/](http://www.keyskillssupport.net/teacandlearresoa/) (Learning Resources-see Construction Sector)
- [http://www.42explore.com/skim.htm](http://www.42explore.com/skim.htm) (Skimming and Scanning)
- [www.open.ac.uk/skillsforstudy/active-reading.php](http://www.open.ac.uk/skillsforstudy/active-reading.php) (Active Reading)
TR4 Improve Examination Performance

Upon completion of this objective, learners will be able to:

4.1 identify barriers to successful examination performance
4.2 identify strategies to improve examination performance
   ▪ identify ways to prepare for exams
   ▪ identify test taking strategies
   ▪ identify strategies to reduce test anxiety
4.3 implement strategies to improve examination performance

Note: Learners preparing for the Interprovincial Red Seal exam should review the National Occupational Analysis for steamfitter-pipefitters and plumbers.

Suggested Strategies and Activities:

▪ Analyze past tests
▪ Provide opportunity to complete practice questions
▪ Provide information on testing locations and procedures for your province
▪ Refer to Appendices in NOA for block and task weighting
▪ Discuss test-taking strategies
▪ Discuss strategies to reduce test anxiety
▪ Discuss steps in test preparation

Non-contextualized Resources:

▪ Shape Up Your Reading
▪ Study Smarter, Not Harder
▪ National Electrical Trade Council (NETCO) Instructor’s Guide: Test-taking Strategies for Interprovincial Red Seal Exams (Generic Version)

Contextualized Resources:

▪ Tools for the Trade: A Guide to Success in Apprenticeship

Technical Resources:

▪ All Individual Learning Modules
▪ National Occupational Analysis for Steamfitter-Pipefitter and Plumber
Online Resources:

- [www.ceca.org/netco](http://www.ceca.org/netco) (Preparing for Red Seal: Instructor Guide and PowerPoint Presentation)
- [www.testtakingtips.com](http://www.testtakingtips.com) (Test-taking Skills)
- [www.studygs.net/ststak3.htm](http://www.studygs.net/ststak3.htm) (Study and Test-taking strategies)
- [www.uic.edu/depts/counselctr/ace/multiple.htm](http://www.uic.edu/depts/counselctr/ace/multiple.htm) (Multiple Choice Test Strategies)
- [www.collegeboard.com/student/testing/clep/prep_hint_mc.html](http://www.collegeboard.com/student/testing/clep/prep_hint_mc.html) (Multiple Choice Tips)
Appendix A

Resource Materials:

**Alberta Individual Learning Modules for Plumber**
Alberta Apprenticeship and Industry Training, 1998
Tel: 1-800-232-7215
http://www.tradesecrets.gov.ab.ca/

**Alberta Individual Learning Modules for Steamfitter-Pipefitter**
Alberta Apprenticeship and Industry Training, 1998
Tel: 1-800-232-7215
http://www.tradesecrets.gov.ab.ca/

**Applied Communications Skills for the Construction Trades**
Steven A. Rigolosi
Pearson Education Inc., 2002
ISBN 0-13-093355-4

**Blueprint Reading and Drafting for Plumbers 2nd Edition**
Michael A. Joyce
Delmar, Cengage Learning, 2004

**Building Trades Dictionary**
American Technical Publishers

**Cross Curricular Reading Tools**
CAMET
P.O. Box 2044
Halifax, NS B3J 1M7
ISBN 1-895660-77-4

**Evaluating Academic Readiness for Apprenticeship Training (EARAT)**
Communications for Plumber Apprentices
Workplace Support Services Branch
Ontario Ministry of Training, Colleges and Universities, October 2000
Tel 416-325-2929 or 1-800-387-5514
Email: info@edu.gov.on.ca
Glossary of Housing Terms
Canadian Mortgage and Housing Corporation
Tel 1-800-668-2642; Fax: 1-800-245-9274
ISBN 0-660-18603-9
www.cmhc.ca

Instructor’s Guide: Test-Taking Strategies for Interprovincial Red Seal Exams (Generic Version: Applicable to all Red Seal Trades)
National Electrical Trade Council (NETCO), 2008
www.cec.org/netco

IPT’s Metal Trades and Welding Handbook
Ronald G. Garby and Bruce J. Ashton
IPT Publishing and Training Ltd., 1993

National Research Council Canada, 2005

National Housing Code of Canada 1998 and Illustrated Guide
Institute for Research in Construction
National Research Council Canada, 1998

National Plumbing Code of Canada 2005
Institute for Research in Construction
Client Services
1200 Montreal Rd.
Ottawa ON K1A 9Z9

Navigating Texts and Documents in Technical Training
Manitoba Competitiveness Training and Trade
Toll-Free: 1-877-978-7233 (1-877-97-TRADE)
Email: apprenticeship@gov.mb.ca

Shape Up Your Reading
Sheila Trant
Harcourt Brace & Company, Canada, 1997

Study Smarter, Not Harder
Kevin Paul
Self-Counsel Press 1996
ISBN 1-555180-059-4
Tools for the Trade: A Guide to Success in Apprenticeship
Sue Grecki
Skillplan-BC Construction
Industry Skills Improvement Council
Burnaby, BC, 2000

All online resources listed in this document were operational at time of publication.
**Document Use (DU) Learning Outcome:** Learners will use strategies for locating, retrieving, interpreting, and entering information in/from documents and will create trade documents

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Introduction

Document Use (DU) tasks involve the process of locating, organizing and using information in different visual displays that include words, numbers and diagrams. These visual materials efficiently summarize large amounts of information in a small amount of space and are widely used in trade occupations.

Apprentices must be proficient document users if they are to be successful in technical training and in job performance. This guide has been developed to provide apprentices with strategies to use trade documents quickly, efficiently and accurately. Learners will locate, interpret and evaluate information in documents and will create documents common to their trade. Understanding document structure and the strategies for using them will lead to more efficient information processing. For the purpose of the Trade Essentials project, documents have been categorized and defined as follows:

- **List** – A document that records items in a row.
- **Table**– A document that arranges information in rows and columns.
- **Form** – A document which contains blanks for the insertion of pre-specified information.
- **Chart**– A document that is used primarily to make large quantities of data easier to understand, illustrates the relationship between different parts of the data and commonly presents information as plots with reference to an axis. Charts are generally graphical in nature and contain very little text. Examples of charts include pie chart, flow chart, bar graph, line graph, histogram and pictogram.
- **Graphic Document** – A document which portrays information as an imitation of the real world. Examples of graphic documents include pictures, diagrams, drawings, blueprints, schematics, maps, symbols, signs and icons.

The following guide outlines a list of recommended resources (See Appendix A) for each objective in the Document Use curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suits their needs. These resources are categorized below:

- **Non-contextualized** - Curriculum resources that are not related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.
- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.

- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, *Individual Learning Modules* from Alberta Advanced Education were used as the primary technical resource.

*Note: Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.*

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver their content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

**Document Use in the Steamfitter-Pipefitter and Plumber Trades**

Steamfitters-pipefitters and plumbers use documents on a daily basis to complete job tasks. The complexity of these tasks, according to Human Resources and Skills Development Canada’s Essential Skills Profiles (http://srv108.services.gc.ca/), ranges from using very simple brief text with uncomplicated structure (i.e., read work schedules/read point-form notes from daily logbooks to track work progress) to using complex documents with multiple pieces of information organized into multiple sections (i.e., interpret blueprints to check locations of piping and catch basins for drainage systems/ Interpret three-dimensional structural and architectural plans).

For background information on Document Use and how documents are used in the steamfitter-pipefitter and plumber trades, visit these sites:

- [http://www.red-seal.ca/Site/trades/analist_e.htm](http://www.red-seal.ca/Site/trades/analist_e.htm) (The Interprovincial Standards Red Seal Program)
- [http://www.thelearningpartnership.ca/Passport_to_Prosperity/onlineresources_main.htm](http://www.thelearningpartnership.ca/Passport_to_Prosperity/onlineresources_main.htm) (Background Information on Document Use)

The following websites contain plumbing- and fitting-related content which may be used as an additional document use forum.
Plumber and Fitter Online Websites:

- [http://employment.alberta.ca/4339.html](http://employment.alberta.ca/4339.html) (Alberta Employment and Immigration; Health and Safety Publications with Links to other Associations)
- [http://matcmadison.edu/facilities/ehs/pdf/CraneSafetyProgram.pdf](http://matcmadison.edu/facilities/ehs/pdf/CraneSafetyProgram.pdf) (Crane and Hoist Education Program)
- [www.heatinghelp.com/steam_problems.cfm](http://www.heatinghelp.com/steam_problems.cfm) (Heating Help)
- [www.pipingdesign.com/](http://www.pipingdesign.com/) (Piping Design)
- [www.ipexinc.com/Content/EN_CA/](http://www.ipexinc.com/Content/EN_CA/) (IPEX)
- [www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html](http://www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html) (Steamfitter-Pipefitter Information on Various Topics)
- [www.ua.org/](http://www.ua.org/) (United Association of Journeymen and Apprentices of the Plumbing, Pipefitter and Sprinkler Fitting Industry of the United States and Canada)
- [http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm](http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm) (Acorn Pipe Systems Inc.)
- [www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0](http://www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0) (Process heating)
- [www.pmmag.com/](http://www.pmmag.com/) (Piping-related Information)
- [www.plumbingandhvac.ca/](http://www.plumbingandhvac.ca/) (Plumbing and HVAC Information)
- [www.pipefitter.co.uk/home.htm](http://www.pipefitter.co.uk/home.htm) (Piping-related Information)
- [http://www.tlc2o.com/courses/Plumbing.pdf](http://www.tlc2o.com/courses/Plumbing.pdf) (Basic Plumbing Professional Development Course)
- [http://www.thisoldhouse.com/toh/plumbing](http://www.thisoldhouse.com/toh/plumbing) (Plumbing How-to-Illustrations)
- [http://keidel.com/mech/](http://keidel.com/mech/) (Bath and Plumbing)
- [http://www.poolcenter.com/poolcare.htm](http://www.poolcenter.com/poolcare.htm) (Pool Information)
- [http://home.howstuffworks.com/plumbing.htm](http://home.howstuffworks.com/plumbing.htm) (Plumbing-related Information on Various Topics)
- [http://www.historichouseparts.com/bathroom.htm](http://www.historichouseparts.com/bathroom.htm) (Plumbing Illustrations)
- [http://employment.alberta.ca/4339.html](http://employment.alberta.ca/4339.html) (Alberta Employment and Immigration; Health and Safety Publications with Links to other Associations)
- [www.plumbingweb.com/pub.html](http://www.plumbingweb.com/pub.html) (Plumbing Related Publications)
- [www.theplumber.com/](http://www.theplumber.com/) (Plumbing Information on Various Topics)
- [www.allplumbingweb.com/](http://www.allplumbingweb.com/) (Waterproofing and Plumbing)
- [www.plumbingmart.com/](http://www.plumbingmart.com/) (Plumbing Information on Various Topics)
- [www.ciph.com/](http://www.ciph.com/) (Canadian Institute of Plumbing and Heating)
- [www.plumbingandhvac.ca/](http://www.plumbingandhvac.ca/) (Plumbing and HVAC Information)
- www.plumbing.ca/ (Plumbing Information on Various Topics)
- www.b4ubuild.com/links/plumbing.shtml (Plumbing Information on Various Topics)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.advancedbuildings.org/ (Advanced Buildings)
- www.ccbda.org/ (Canadian Copper and Brass Development Association)
- www.ciph.com/Your_Industry_Trade_Section/About_Us/ (Canadian Institute of Plumbing and Heating)
- www.cwwa.ca/home_e.asp (Canadian Water and Wastewater Association)
- www.mcac.ca/ (Mechanical Contractors Association of Canada)
- www.phccweb.org/ (Plumbing Heating Cooling Contractors Association)
- www.pmihome.org/ (Plumbing Manufacturers Institute)
- www.diidata.com/plumbing/index.php (Plumbing-related Information on Various Topics)
- www.worldplumbing.org/ (World Plumbing Council)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
**DU1 Use Lists**

Upon completion of this objective, learners will be able to:

1.1 define lists
1.2 identify purpose
1.3 locate information in lists
1.4 interpret information in lists
1.5 create lists
1.6 evaluate lists for effectiveness

**Suggested Strategies and Activities:**

- Identify presence and uses of lists in documents of the steamfitter-pipefitter and plumber trades
- Discuss the different appearances of lists
- Find examples and extract information from the four types of lists (simple, combined, intersected and nested)
- Create lists to organize and compare information by category (i.e., tools, materials and special equipment for each installation)
- Create material lists from specification sheets
- Differentiate between lists and tables
- Analyze lists and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of lists
- Encourage learners to share their knowledge and experiences

**Non-contextualized Resources:**

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Module 2)
- Successful Technical Writing - A Practical Approach
- Applied Communication Skills for the Construction Trades

**Contextualized Resources:**

- IPT’s Safety First Handbook (Book One)

**Technical Resources:**

- IPT’s Metal Trades and Welding Handbook
- Modern Plumbing (Text, Instructor’s Manual, and Job Practice Manual)
- Blueprints and Plans for HVAC, 3rd Edition
- Individual Learning Module 060307b - Plumber - Commercial DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060405a - Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060401b - Plumber - Pumps for Private Water Supply Systems-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402a - Plumber - Cross-Connection Control Awareness - Special Applications - Fourth Period
- Individual Learning Module 060402e - Plumber - Swimming Pools and Spas - Special Applications - Fourth Period
- Individual Learning Module 070403f - Steamfitter-Pipefitter - Industrial Fire Protection Systems - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070104f - Steamfitter-Pipefitter - Fibre Rope, Wire Rope and Hand Rigging Equipment - Practical Applications - First Period
DU2 Use Tables

Upon completion of this objective, learners will be able to:

2.1 define tables
2.2 identify purpose
2.3 locate information in tables
2.4 interpret information in tables
2.5 create tables
2.6 evaluate tables for effectiveness

Suggested Strategies and Activities:

- Brainstorm to identify the use of tables in the steamfitter-pipefitter and plumber trades
- Create tables to sort and separate materials, supplies and equipment
- Discuss tables as being an effective way to organize and present numerical data
- Analyze tables and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of tables
- Encourage learners to share their knowledge and experiences

Non-Contextualized Resources:

- Field Safety, Volume One
- Workplace Communications-The Basics, 3rd Edition (Chapter 3)
- Applied Communication Skills for the Construction Trades
- Successful Technical Writing-A Practical Approach

Contextualized Resources:

- IPT’s Safety First Handbook (Book One)

Technical Resources:

- IPT’s Metal Trades and Welding Handbook
- Pipefitters Handbook, 3rd Edition
- Modern Plumbing (Text, Instructor’s Manual, and Job Practice Manual)
- Drawings and Detail Sheets (Module 08202-06)
- Standards and Specifications (Module 08303-07)
- Individual Learning Module 060302c - Plumber- Island Vents, Vent Stacks, Yoke Vents, Offset Vents and Relief Vents - Plumbing Theory - Third Period
- Individual Learning Module 060303a – Plumber - Hydronic Radiant heating and Heat Loss Calculations - Hydronic Heating - Third Period
- Individual Learning Module 060405a - Plumber - Low-Pressure Gas Line Layout including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060405b - Plumber - 2-PSI Gas Line Layout - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060401b – Plumber - Pumps for Private Water Supply Systems-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060401c – Plumber - Private Water Supply Pressure System Components - Private Water Supply Systems and Water Treatment - Fourth Period
- IPT’s Pipe Trades Training Manual
- IPTs Pipe Trades Handbook
- IPT’s Guide to Blueprint Interpretation
  - Blueprint Reading and Drafting for Plumbers, 2nd Edition
  - Individual Learning Module 070105d - Steamfitter-Pipefitter - Oxyfuel Equipment - Practical Applications - First Period
  - Individual Learning Module 070105f - Steamfitter-Pipefitter - Mild Steel Electrodes - Tools, Equipment and Materials - First Period
  - Individual Learning Module 070101a - Steamfitter-Pipefitter - Safety Guidelines - Safety and WHMIS - First Period
  - Individual Learning Module 070101b - Steamfitter-Pipefitter - Safe Work Practices - Safety and WHMIS - First Period
  - Individual Learning Module 070202c - Steamfitter-Pipefitter - Rigging Procedure: Signals, Cranes, and Hoists - Rigging and Material Handling - Second Period
  - Individual Learning Module A070405d - Steamfitter-Pipefitter - GTAW Welds on Mild Steel –Welding - Fourth Period
- National Housing Code of Canada 1998 and Illustrated Guide
- Online Resources:
DU3 Use Forms

Upon completion of this objective, learners will be able to:

3.1 define forms
3.2 identify purpose
3.3 locate information in forms
3.4 interpret information in forms
3.5 enter information into forms
3.6 create forms
3.7 evaluate forms for effectiveness

Suggested Strategies and Activities:

- Define entry forms as documents that both share information and require input of information
- Identify features common to workplace forms
- Identify audience for workplace forms
- Interpret vocabulary of workplace forms
- Extract information from forms common to the steamfitter-pipefitter and plumber trades (i.e., accident/incident reports, expense forms, daily time sheets, daily logs, invoices, application forms, purchase orders, material take off sheets, etc.)
- Use title of form to predict purpose and kinds of information requested
- Distinguish between primary and secondary information
- Enter information into forms common to the steamfitter-pipefitter and plumber trades (i.e., accident/incident reports, expense forms, daily time sheets, daily logs, invoices, application forms, purchase orders, material take off sheets, etc.)
- Discuss the importance of providing correct, precise information in forms
- Analyze forms and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of forms
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Document Use Refresher for Apprentices (Module 6)
- Writing at Work (Module 2 - Entry Forms)
- Tools for Success - Soft Skills for the Construction Industry
- Successful Technical Writing - A Practical Approach
Technical Resources:

- Modern Plumbing (Text, Instructor’s Manual, and Job Practice Manual) (Chapter 31)
- Standards and Specifications (Module 08303-07)
- Business Principles for Plumbers (Module 02401-06)
- Individual Learning Module 070102h - Steamfitter-Pipefitter - Introduction to Pressure Testing - Tools, Equipment, and Materials - First Period
- Individual Learning Module 060307a - Plumber- Residential DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060301c - Plumber - Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period
- Reading Commercial Drawings (Module 02202-05)
- Individual Learning Module 060406d - Plumber- Bid Depository and Job Estimating - Plumbing Related Subjects - Fourth Period
- Individual Learning Module 060401d - Plumber- Private Water Supply Pressure System Sizing-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402e - Plumber - Swimming Pools and Spas-Special Applications - Fourth Period
- Individual Learning Module 070304a - Steamfitter-Pipefitter - Quality Control-Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module A070405a - Steamfitter-Pipefitter - Introduction to GTAW Process – Welding - Fourth Period
- Individual Learning Module A070405c - Steamfitter-Pipefitter - GTAW Equipment Maintenance and Troubleshooting – Welding - Fourth Period

Online Resources:

- [http://books.google.ca/books?id=DBhILqGvCakC&pg=PA36&lpg=PA36&dq=how+to+complete+construction+invoices&source=web&ots=RLEjAHWmQ9&sig=UTLvWpFGyC5mWNYPWNnL0lWY1CU&hl=en&sa=X&oi=book_result&resnum=1&ct=result](http://books.google.ca/books?id=DBhILqGvCakC&pg=PA36&lpg=PA36&dq=how+to+complete+construction+invoices&source=web&ots=RLEjAHWmQ9&sig=UTLvWpFGyC5mWNYPWNnL0lWY1CU&hl=en&sa=X&oi=book_result&resnum=1&ct=result) (Examples of Forms)
DU4  Use Charts

Upon completion of this objective, learners will be able to:

4.1 define charts
4.2 identify purpose
4.3 locate information in charts
4.4 interpret information in charts
4.5 create charts
4.6 evaluate charts for effectiveness

Suggested Strategies and Activities:

- Identify the presence and use of charts in the steamfitter-pipefitter and plumber trade
- Identify the basic types, i.e., pie chart, bar graph and line graph, etc., and in what circumstance each may be used
- Discuss the use of charts in a variety of trade-related and safety workplace documents
- Review workplace charts common to the trade
- Discuss charts as a useful way to compare numerical data
- Define charts as visual organizers of data
- Analyze charts and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of charts
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Modules 4 & 5)
- Workplace Communications - The Basics, 3rd Edition (Chapter 3)
- Successful Technical Writing - A Practical Approach
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Technical Resources:

- Individual Learning Module 070202c - Steamfitter-Pipefitter - Rigging Procedure: Signals, Cranes, and Hoists - Rigging and Material Handling - Second Period
- Individual Learning Module 060303b – Plumber - Introduction to Hydronic Radiant Heating Design - Hydronic Heating - Third Period
- Individual Learning Module 060301c – Plumber - Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period
- Individual Learning Module 060307b – Plumber - Commercial DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060405a – Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 070303a - Steamfitter-Pipefitter - Process Facilities - Part A - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070303b - Steamfitter-Pipefitter - Process Facilities - Part B - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070301cA - Steamfitter-Pipefitter - Refrigeration and Basic HVAC Systems - Part A - Industrial Refrigeration - Fourth Period

**Online Resources:**

- [http://www.keyskillssupport.net/search/Resource-25836.aspx](http://www.keyskillssupport.net/search/Resource-25836.aspx) (Reading Graphs)
DU5  Use Graphic Documents

Upon completion of this objective, learners will be able to:

5.1  define graphic documents
5.2  identify purpose
5.3  locate information in graphic documents
5.4  interpret information in graphic documents
5.5  create graphic documents
5.6  evaluate graphic documents for effectiveness

Suggested Strategies and Activities:

- Identify symbols commonly used in the trade including WHMIS
- Introduce graphic documents as representations of the “real world”
- Interpret signals
- Interpret signs for safety information
- Interpret product or packaging labels
- Recognize lines used on drawings
- Recognize significance of symbols
- Take measurements from drawings
- Distinguish between orthographic, isometric and oblique drawings
- Create schedules to coordinate with other trades
- Construct drawings
- Use geometry tools to create common angles and shapes
- Make sketches to communicate ideas for changes in existing plans
- Practice drawing to scale using metric and imperial systems
- Display documents common to the steamfitter-pipefitter and plumber trades (i.e., signs, labels, codes, schematics, collective agreements, safety information, maps, product catalogues, installation manuals, scale drawings and blueprints)
- Analyze graphic documents and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of graphic documents
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Modules 1 & 3)
- Successful Technical Writing - A Practical Approach
- Applied Communication Skills for the Construction Trades
- Workplace Communications - The Basics, 3rd Edition (Chapter 3)
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades
Contextualized Resources:

- Print Reading for Construction – Residential and Commercial
- EARAT-Communications for Plumber Apprentices: Skill #6
- Blueprint Fundamentals: Interpreting Symbols and Specs (CD-ROM)
- IPT’s Safety First Handbook (Book One)

Technical Resources:

- IPT’s Metal Trades and Welding Handbook
- Pipefitters Handbook, 3rd Edition
- IPT’s Pipe Trades Training Manual
- IPTs Pipe Trades Handbook
- IPT’s Guide to Blueprint Interpretation
- Reading Commercial Drawings (Module 02202-05)
- All Individual Learning Modules, especially:
  - Individual Learning Module 070105a - Steamfitter-Pipefitter - Oxyfuel Equipment - Practical Applications - First Period
  - Individual Learning Module 070101b - Steamfitter-Pipefitter - Safe Work Practices - Safety and WHMIS - First Period
  - Individual Learning Module 070104h - Steamfitter-Pipefitter - Valve Identification and Servicing - First Period
  - Individual Learning Module 070101a - Steamfitter-Pipefitter - Safety Guidelines - Safety and WHMIS - First Period
  - Individual Learning Module 070206d - Steamfitter-Pipefitter - Specifications and Exercises for Drawing Package #1- Second Period
  - Individual Learning Module 070308c - Steamfitter-Pipefitter - Schematics- Blueprint Reading, Sketching and Drawing- Fourth Period

Online Resources:

- [http://www.tpub.com/content/draftsman/14040/](http://www.tpub.com/content/draftsman/14040/) (Integrated Publishing-Drafting)
- [www.askthebuilder.com](http://www.askthebuilder.com) (Installation Diagrams)
- [http://library.sussex.tec.nj.us/carpentry.htm#Roof](http://library.sussex.tec.nj.us/carpentry.htm#Roof) (Carpentry and Construction Links)
- [http://www.tlch2o.com/courses/Plumbing.pdf](http://www.tlch2o.com/courses/Plumbing.pdf) (Plumbing Diagrams)
- [http://www.ccohs.ca/oshanswers/safety_haz/materials_handling/signals.html](http://www.ccohs.ca/oshanswers/safety_haz/materials_handling/signals.html) (Crane and Hoist Signals)
- [http://www.jandy-downloads.com/pdfs/Plumbing_Schematics.pdf](http://www.jandy-downloads.com/pdfs/Plumbing_Schematics.pdf) (Plumbing Schematics)
- [Link](http://www.maxboom.com/Members_Only/handsignals.html) (Hand Signals)
- [Link](http://www.bellgossett.com/BG-SiteMap.asp) (Bell and Gossett - Diagrams and Literature on Pipe Systems and Equipment)
Appendix A

Resource Materials:

Alberta Individual Learning Modules for Plumber
Alberta Apprenticeship and Industry Training, 1998
Tel: 1-800-232-7215
http://www.tradesecrets.gov.ab.ca

Alberta Individual Learning Modules for Steamfitter-Pipefitter
Alberta Apprenticeship and Industry Training, 1998
Tel: 1-800-232-7215
http://www.tradesecrets.gov.ab.ca

Applied Communications Skills for the Construction Trades
Stephan A. Rigolosi
Pearson Education Inc., 2002
ISBN: 0-13-093355-4

Blueprints and Plans for HVAC, 3rd Edition
Frank Miller, Wilma Miller and Joseph Moravek
Delmar Cengage Learning, 2008

Blueprint Reading and Drafting for Plumbers, 2nd Edition
Michael A. Joyce
Delmar, Cengage Learning, 2004

Blueprint Fundamentals: Interpreting Symbols and Specs (CD-ROM)
Shopware, 2004
www.shopware-usa.com

Business Principles for Plumbers (Module 02401-06)
Plumbing Level Four - Trainee Guide
National Center for Construction Education and Research, 2006

Document Use Refresher for Apprentices
Nova Scotia Department of Education
Apprenticeship Training and Skills Development
Tel: 902-424-0492
Drawings to Accompany Blueprints and Plans for HVAC, 3rd Edition
Frank Miller, Wilma Miller and Joseph Moravek
Delmar Cengage Learning, 2008

Drawings and Detail Sheets (Module 08202-06)
Pipefitting Level Two- Trainee Guide
National Center for Construction Education and Research, 2006

Evaluating Academic Readiness for Apprenticeship Training (EARAT)
Mathematics for Plumber Apprentices
Workplace Support Services Branch
Ontario Ministry of Training, Colleges and Universities, October 2000
Tel: 416-325-2929 or 1-800-387-5514
Email: info@edu.gov.on.ca

Field Safety Volume One
Participant Guide
Contren Learning Series
National Center for Construction Education and Research, 2003

Introduction to Plumbing Drawings (Module 02105-05)
Plumbing-Level One- Trainee Guide
National Center for Construction Education and Research, 2005

IPT’s Guide to Blueprint Interpretation
Grant E. Jacobs
IPT Publishing and Training Ltd., 2008

IPT’s Metal Trades and Welding Handbook
Ronald G. Garby and Bruce J. Ashton
IPT Publishing and Training Ltd., 1993

IPTs Pipe Trades Handbook
Robert A. Lee
IPT Publishing and Training Ltd., 2007

IPT’s Pipe Trades Training Manual
Robert A. Lee
IPT Publishing and Training Ltd., 2007
IPT’s Safety First Handbook (Book One)
Bruce M. Basaraba
IPT Publishing and Training Ltd., 1999

Modern Plumbing
E. Keith Blankenbaker
The Goodheart-Willcox Company, Inc., 2005

Modern Plumbing- Instructor’s Manual
E. Keith Blankenbaker and Charles H. Owenby
The Goodheart-Willcox Company, Inc., 2005

Modern Plumbing- Job Practice Manual
Charles H. Owenby
The Goodheart-Willcox Company, Inc., 2005

National Research Council Canada
Institute for Research in Construction

National Housing Code of Canada 1998 and Illustrated Guide
Institute for Research in Construction
National Research Council Canada, 1998

Navigating Texts and Documents in Technical Training
Manitoba Competitiveness Training and Trade
Toll-Free: 1-877-978-7233 (1-877-97-TRADE)
Email: apprenticeship@gov.mb.ca

Pipefitters Handbook, 3rd Edition
Forrest R. Lindsey
Industrial Press Inc., 1967
ISBN: 978-0-8311-3019-0

Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades
Jack Martin and Mary Serich
Jack Martin and Associates, 2006
ISBN: 0-9649530-1-3
Print Reading for Construction – Residential and Commercial
Walter C. Brown and Daniel P. Dorfmueller
The Goodheart-Willcox Company, Inc., 2005

Reading Commercial Drawings (Module 02202-05)
Plumbing Level Two-Trainee Guide
National Center for Construction Education and Research, 2005

Standards and Specifications (Module 08303-07)
Pipefitting Level Three- Trainee Guide
National Center for Construction Education and Research, 2007

Successful Technical Writing-A Practical Approach
Bill Wesley Brown

The Language of Documents- A Guide to Information Display in the Workplace
Lynda Fownes
Skillplan – The B.C. Construction Industry Skills Improvement Council, 1999
ISBN: 0-9685027-0-9

Tools for Success- Soft Skills for the Construction Industry
Stephen A. Rigolosi
Pearson Education Inc., 2004
ISBN 0-13-160000-1

Writing at Work
Sue Grecki, Sheila Whincup
Skillplan-BC Construction Skills Improvement Council, 1996
ISBN: 0-9685027-4-1
www.skillplan.ca

Workplace Communications-The Basics, 3rd Edition
George J. Searles
Pearson Education, Inc., 2006
ISBN: 0-321-33068-4

All online resources listed in this document were operational at time of publication.
**Principles of Mathematics (PM) Learning Outcome – Learners will understand, interpret, and manipulate mathematical concepts in order to solve problems and complete job tasks.**

<table>
<thead>
<tr>
<th>PM1 Use Calculators</th>
<th>1.1 Identify the benefits and risks involved in using calculators in the trade</th>
<th>1.2 Describe how calculators are used in the trade</th>
<th>1.3 Determine the best calculator for the trade</th>
<th>1.4 Use calculators to solve problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>PM2 Use Positive and Negative Numbers</td>
<td>2.1 Read positive and negative numbers</td>
<td>2.2 Write positive and negative numbers</td>
<td>2.3 Round positive and negative numbers</td>
<td>2.4 Estimate positive and negative numbers</td>
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<tr>
<td></td>
<td>2.5 Order positive and negative numbers</td>
<td>2.6 Compare positive and negative numbers</td>
<td>2.7 Add positive and negative numbers</td>
<td>2.8 Subtract positive and negative numbers</td>
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<td></td>
<td>2.9 Multiply positive and negative numbers</td>
<td>2.10 Divide positive and negative numbers</td>
<td>2.11 Use knowledge of positive and negative numbers to solve problems</td>
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<tr>
<td>PM3 Use Order of Operations</td>
<td>3.1 Identify the necessary steps in performing order of operations</td>
<td>3.2 Calculate answers Using correct order of operations</td>
<td>3.3 Use order of operations to solve problems</td>
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</tr>
<tr>
<td>PM4 Use Fractions</td>
<td>4.1 Read fractions</td>
<td>4.2 Write fractions</td>
<td>4.3 Compare fractions</td>
<td>4.4 Round fractions</td>
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<td>4.5 Simplify fractions</td>
<td>4.6 Add fractions</td>
<td>4.7 Subtract fractions</td>
<td>4.8 Multiply fractions</td>
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<td>4.9 Divide fractions</td>
<td>4.10 Use knowledge of fractions to solve problems</td>
<td>4.10 Use knowledge of fractions to solve problems</td>
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<tr>
<td>PM5 Use Mixed Numbers</td>
<td>5.1 Read mixed numbers</td>
<td>5.2 Write mixed numbers</td>
<td>5.3 Compare mixed numbers</td>
<td>5.4 Round mixed numbers</td>
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<td>5.7 Subtract mixed numbers</td>
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<td>5.10 Use knowledge of mixed numbers to solve problems</td>
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<td>PM6 Use Decimals</td>
<td>6.1 Read decimals</td>
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<td>6.4 Round decimals</td>
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<td>6.7 Multiply decimals</td>
<td>6.8 Divide decimals</td>
<td>6.9 Use knowledge of decimals to solve problems</td>
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<tr>
<td>PM7 Use Percent</td>
<td>7.1 Use formulae to calculate percent</td>
<td>7.2 Use knowledge of percent to solve problems</td>
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</tr>
<tr>
<td>PM8 Use Conversion</td>
<td>8.1 Explain the purpose of mathematical conversion</td>
<td>8.2 Convert among fractions, decimals, and percent</td>
<td>8.3 Use automatic recall of decimal and percent equivalents of common fractions</td>
<td>8.4 Use knowledge of conversion to solve problems</td>
</tr>
</tbody>
</table>
### PM9 Use Measurement Systems

| 9.1 Demonstrate uses of specific measurements | 9.2 Perform conversions within the metric measurement system | 9.3 Perform conversions within the imperial measurement system | 9.4 Perform conversions between the metric and imperial measurement systems | 9.5 Perform time conversions | 9.6 Use knowledge of measurement and time conversion to solve problems |

### PM10 Use Rate, Ratio, and Proportion

| 10.1 Describe the differences among rate, ratio, and proportion | 10.2 Give examples of how rate, ratio, and proportion, are used in the trade | 10.3 Write numbers as proportions | 10.4 Use knowledge of rate to solve problems | 10.5 Use knowledge of ratio to solve problems | 10.6 Use knowledge of proportion to solve problems |

### PM11 Use Square Root and Exponents

| 11.1 Determine square root of positive numbers that are perfect squares | 11.2 Determine approximate square root of positive numbers that are not perfect squares | 11.3 Use knowledge of square root to solve problems | 11.4 Use knowledge of exponent laws to solve problems | 11.5 Determine significant digits | 11.6 Use knowledge of scientific notation to solve problems |

### PM12 Solve Equations

| 12.1 Write variable expressions and equations from sentences | 12.2 Simplify variable expressions | 12.3 Write equations from sentences | 12.4 Solve one-step equations | 12.5 Solve two-step equations | 12.6 Solve multi-step equations |

### PM13 Use Trade-Related Formulae

<p>| 13.1 Identify formulae common to the trade | 13.2 Solve problems using formulae as written | 13.4 Solve problems by rearranging formulae |</p>
<table>
<thead>
<tr>
<th>PM14 Use Estimation</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.1 Identify estimation rules</td>
</tr>
<tr>
<td>14.2 Use estimation rules to solve single-step problems</td>
</tr>
<tr>
<td>14.3 Use estimation rules to solve multi-step problems</td>
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<table>
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<tr>
<th>PM15 Use Angles</th>
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<tbody>
<tr>
<td>15.1 Identify various types of angles common to the trade</td>
</tr>
<tr>
<td>15.2 Compare angles common to the trade</td>
</tr>
<tr>
<td>15.3 Measure angles</td>
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<tr>
<td>15.4 Use knowledge of angles to solve problems</td>
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<table>
<thead>
<tr>
<th>PM16 Use Geometric Shapes</th>
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<tbody>
<tr>
<td>16.1 Identify geometric shapes</td>
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<tr>
<td>16.2 Use knowledge of geometric shapes to solve problems</td>
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<th>PM17 Use Trigonometry</th>
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<tbody>
<tr>
<td>17.1 Identify the value of trigonometry in the trade</td>
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<tr>
<td>17.2 Set Up trigonometric ratios</td>
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<tr>
<td>17.3 Use trigonometric functions to solve problems</td>
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<thead>
<tr>
<th>PM18 Analyze Numerical Data</th>
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<tbody>
<tr>
<td>18.1 Identify ways to organize data</td>
</tr>
<tr>
<td>18.2 Organize information into charts and graphs</td>
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<tr>
<td>18.3 Extract information from charts and graphs</td>
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<tr>
<td>18.4 Evaluate information found in charts and graphs</td>
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<tr>
<td>18.5 Make predictions and draw conclusions</td>
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<tr>
<td>PM1 Use Calculators</td>
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<tr>
<td>PM2 Use Positive and Negative Numbers</td>
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<tr>
<td>PM3 Use Order of Operations</td>
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<td>PM4 Use Fractions</td>
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<td>PM5 Use Mixed Numbers</td>
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<td>PM6 Use Decimals</td>
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<td>PM7 Use Percent</td>
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<td>PM8 Use Conversion</td>
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<td>PM9 Use Measurement Systems</td>
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<td>PM10 Use Rate, Ratio and Proportion</td>
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<td>PM12 Solve Equations</td>
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<td>PM18 Analyze Numerical Data</td>
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### ESSENTIAL SKILLS FOR APPRENTICES

#### NUMERACY

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<tr>
<th>Skill</th>
<th>Metal Fabricator</th>
<th>Plumber</th>
<th>Refrigeration &amp; Air Conditioning Mechanic</th>
<th>Oil Burner Mechanic</th>
<th>Steamfitter/Pipefitter</th>
<th>Welder</th>
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</tbody>
</table>
The following checklist represents an overview of the Essential Skills necessary for Steamfitter/Pipefitter and Plumber apprentices and identifies areas requiring review.

Learner Name: ___________________________
Instructor Name: ___________________________
Inventory Date: ___________________________
Post-Inventory Date: ___________________________

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<tr>
<td><strong>OBJECTIVE 1: USE CALCULATORS</strong></td>
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<tr>
<td>1.1 Identify the risks and benefits involved in using calculators in the trade</td>
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<tr>
<td>1.2 Describe how calculators are used in the trade</td>
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<td>1.3 Determine the best calculator for the trade</td>
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<td>1.4 Use knowledge of calculators to solve problems</td>
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<td><strong>OBJECTIVE 2: USE POSITIVE AND NEGATIVE NUMBERS</strong></td>
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<td>2.1 Read positive and negative numbers</td>
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<td>2.2 Write positive and negative numbers</td>
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<td>2.3 Round positive and negative numbers</td>
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<td>2.9 Multiply positive and negative numbers</td>
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<td>2.10 Divide positive and negative numbers</td>
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<td>2.11 Use knowledge of positive and negative numbers to solve problems</td>
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<td><strong>OBJECTIVE 3: USE ORDER OF OPERATIONS</strong></td>
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<td>3.2 Calculate answers using correct order of operations</td>
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</table>
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ESSENTIAL SKILLS
NUMERACY CHECKLIST
STEAMFITTER/PIPEFITTER
NOC 7252

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OBJECTIVE 4: USE FRACTIONS
4.1 Read fractions
4.2 Write fractions
4.3 Compare fractions
4.4 Round fractions
4.5 Simplify fractions
4.6 Add fractions
4.7 Subtract fractions
4.8 Multiply fractions
4.9 Divide fractions
4.10 Use knowledge of fractions to solve problems

OBJECTIVE 5: USE MIXED NUMBERS
5.1 Read mixed numbers
5.2 Write mixed numbers
5.3 Compare mixed numbers
5.4 Round mixed numbers
5.5 Simplify mixed numbers
5.6 Add mixed numbers
5.7 Subtract mixed numbers
5.8 Multiply mixed numbers
5.9 Divide mixed numbers
5.10 Use knowledge of mixed numbers to solve problems

OBJECTIVE 6: USE DECIMALS
6.1 Read decimals
6.2 Write decimals
6.3 Estimate decimals
6.4 Round decimals
6.5 Add decimals
6.6 Subtract decimals
6.7 Multiply decimals
6.8 Divide decimals
6.9 Use knowledge of decimals to solve problems

OBJECTIVE 7: USE PERCENT
7.1 Use formulae to calculate percent
7.2 Use knowledge of percent to solve problems

OBJECTIVE 8: USE CONVERSION
8.1 Explain the purpose of mathematical conversion
8.2 Convert among fractions, decimals and percents
8.3 Use automatic recall of decimal and percent equivalents of common fraction
8.4 Use knowledge of conversion to solve problems
### PRINCIPLES OF MATHEMATICS

#### OBJECTIVE 9: USE MEASUREMENT SYSTEMS
- 9.1 Demonstrate uses of specific measurements
- 9.2 Perform conversions within the Metric Measurement System
- 9.3 Perform conversions within the Imperial Measurement System
- 9.4 Perform conversions between the Metric and Imperial Measurement System
- 9.5 Perform time conversions
- 9.6 Use knowledge of conversion to solve problems

#### OBJECTIVE 10: USE RATE, RATIO AND PROPORTION
- 10.1 Describe the differences among rate, ratio and proportion
- 10.2 Give examples of how rate, ratio and proportion are used in the trade
- 10.3 Write numbers as proportions
- 10.4 Use knowledge of rate to solve problems
- 10.5 Use knowledge of ratio to solve problems
- 10.6 Use knowledge of proportion to solve problems

#### OBJECTIVE 11: USE SQUARE ROOT AND EXPONENTS
- 11.1 Determine the square root of positive numbers that are perfect squares
- 11.2 Determine approximate square root of positive numbers that are not perfect squares
- 11.3 Use knowledge of square root to solve problems
- 11.4 Use knowledge of exponent laws to solve problems
- 11.5 Determine significant digits
- 11.6 Use knowledge of scientific notation to solve problems

#### OBJECTIVE 12: SOLVE EQUATIONS
- 12.1 Write variable expressions and equations from sentences
- 12.2 Simplify variable expressions
- 12.3 Write equations from sentences
- 12.4 Solve one-step equations
- 12.5 Solve two-step equations
- 12.6 Solve multi-step equations

#### OBJECTIVE 13: USE TRADE-RELATED FORMULAE
- 13.1 Identify formulae common to the trade
- 13.2 Solve problems using formulae as written
- 13.3 Solve problems by rearranging formulae

#### OBJECTIVE 14: USE ESTIMATION
- 14.1 Identify estimation rules
- 14.2 Use estimation rules to solve single-step problems
- 14.3 Use estimation rules to solve multi-step problems
### PRINCIPLES OF MATHEMATICS

#### OBJECTIVE 15: USE ANGLES

- 15.1 Identify various types of angles
- 15.2 Compare angles common to the trade
- 15.3 Accurately measure angles
- 15.4 Use knowledge of angles to solve problems

#### OBJECTIVE 16: USE GEOMETRIC SHAPES

- 16.1 Identify geometric shapes
- 16.2 Use knowledge of geometric shapes to solve problems

#### OBJECTIVE 17: USE TRIGONOMETRY

- 17.1 Identify the value of trigonometry in the trade
- 17.2 Set up trigonometric ratios
- 17.3 Use trigonometric functions to solve problems

**Comments:**

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Assessor/s Signature       Date
Learners will understand, interpret and manipulate mathematical concepts in order to solve problems and complete tasks.

Introduction

The Principles of Mathematics (PM) is an introduction to the foundational math skills necessary for successful technical training and effective job task completion. The intent of the unit is twofold: to review and to further develop the concepts and strategies necessary for solving problems and completing tasks in the steamfitting-pipefitting and plumbing trades.

The following guide outlines a list of recommended resources (see Appendix A) for each objective in the Mathematics curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suit their needs. These resources are categorized as follows:

- **Non-contextualized** - Curriculum resources that are not related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.

- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.

- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, *Individual Learning Modules* from Alberta Advanced Education and *Modern Plumbing* by E. Keith Blankenbaker were used as the primary technical resources.

*Note: Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.*

The following list has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.
Steamfitters/Pipefitters, Plumbers and Numeracy

Steamfitters/Pipefitters and Plumbers often use the skills outlined in the Principles of Mathematics on a daily basis to complete job tasks. The complexity of these tasks, according to HRSDC’s Essential Skills profiles (http://srv108.services.gc.ca/), ranges from simple, clearly-defined mathematical operations (i.e., identify acceptable level of particles per million in piping system/ Schedule daily activities to complete assigned tasks) to tasks that involve multiple steps of calculation (i.e., use trigonometry to calculate offsets and rolling offsets when installing fittings in piping systems/ Calculate rolling offsets to design, fabricate, and install pipe).

Contextualized Online Resources:

PM1 Use Calculators

Upon completion of this objective, learners will be able to:

1.1 identify the risks and benefits involved in using calculators in the trade
1.2 describe how calculators are used in the trade
1.3 determine the best calculator for the trade
1.4 use knowledge of calculators to solve problems

Note: Calculators are used to improve speed and accuracy of calculations; however, it is important to note that calculators are tools and are only accurate if they are used properly. It is very important to have an understanding of order of operations when using calculators.

Only resources that specifically refer to calculators are outlined here; however, calculator-use skills should be practiced with all identified resources.

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, 5th Edition (pp. xx-xxi)

Technical Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Advanced Trade Math - Pipefitting Level Three - (Module 08304-07)
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI) - First Period
- Mastering Math for the Building Trades

Online Resources:

- http://www.uccs.edu/~energy/courses/calculator.html
- http://www.khake.com/page47.html
PM2 Use Positive and Negative Numbers

Upon completion of this objective, learners will be able to:

2.1 read positive and negative numbers
2.2 write positive and negative numbers
2.3 round positive and negative numbers
2.4 estimate positive and negative numbers
2.5 order positive and negative numbers
2.6 compare positive and negative numbers
2.7 add positive and negative numbers
2.8 subtract positive and negative numbers
2.9 multiply positive and negative numbers
2.10 divide positive and negative numbers
2.11 use knowledge of positive and negative numbers to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- EARAT (Mathematics for Plumber Apprentices: Skill #1)
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing - Trade Math and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period

Online Resources:

- [http://www.math.com/school/subject1/lessons/S1U1L11DP.html](http://www.math.com/school/subject1/lessons/S1U1L11DP.html)
- [http://www.mathleague.com/help/integer/integer.htm#subtractingintegers](http://www.mathleague.com/help/integer/integer.htm#subtractingintegers)
- [http://www.math.com/school/subject1/lessons/S1U1L12DP.html](http://www.math.com/school/subject1/lessons/S1U1L12DP.html)
- [http://www.mathleague.com/help/integer/integer.htm#dividingintegers](http://www.mathleague.com/help/integer/integer.htm#dividingintegers)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
- [http://www.kutasoftware.com/free.html](http://www.kutasoftware.com/free.html)
- [http://www.mathleague.com/help/integer/integer.htm#multiplyingintegers](http://www.mathleague.com/help/integer/integer.htm#multiplyingintegers)
PM3  Use Order of Operations

Upon completion of this objective, learners will be able to:

3.1 identify the necessary steps in performing order of operations
3.2 calculate answers using correct order of operations
3.3 use order of operations to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamental Mathematics, 4th Edition
- Introductory Technical Mathematics, 5th Edition

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- EARAT (Mathematics for Plumber Apprentices: Skill #2)

Online Resources:

- http://www.khake.com/page47.html
- http://www.kutasoftware.com/free.html
PM4 Use Fractions

Upon completion of this objective, learners will be able to:

4.1 read fractions
4.2 write fractions
4.3 compare fractions
4.4 round fractions
4.5 simplify fractions
4.6 add fractions
4.7 subtract fractions
4.8 multiply fractions
4.9 divide fractions
4.10 use knowledge of fractions to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #3)
- Pipefitter’s Math Guide
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing- Trade Math and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics-Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics -Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook
Online Resources:

- http://mathforum.org/%7esarah/hamilton/
- http://www.khake.com/page47.html
PM5  Use Mixed Numbers

Upon completion of this objective, learners will be able to:

5.1 read mixed numbers
5.2 write mixed numbers
5.3 compare mixed numbers
5.4 round mixed numbers
5.5 simplify mixed numbers
5.6 add mixed numbers
5.7 subtract mixed numbers
5.8 multiply mixed numbers
5.9 divide mixed numbers
5.10 use knowledge of mixed numbers to solve problems

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #3)
- Pipefitter’s Math Guide
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing - Trade Math and Science - Third Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI)- First Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period
- Pipefitters Handbook
Online Resources:

- [http://mathforum.org/%7esarah/hamilton/](http://mathforum.org/%7esarah/hamilton/)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
PM6 Use Decimals

Upon completion of this objective, learners will be able to:

6.1 read decimals
6.2 write decimals
6.3 estimate decimals
6.4 round decimals
6.5 add decimals
6.6 subtract decimals
6.7 multiply decimals
6.8 divide decimals
6.9 use knowledge of decimals to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, 3rd Edition
- EARAT (Mathematics for Plumber Apprentices: Skill #4)
- Pipefitter’s Math Guide

Technical Resources:

- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter Applied Mathematics Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook
Online Resources:

- [http://mathforum.org/%7esarah/hamilton/](http://mathforum.org/%7esarah/hamilton/)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
PM7 Use Percent

Upon completion of this objective, learners will be able to:

7.1 use formulae to calculate percent
7.2 use knowledge of percent to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Fundamentals of Mechanical and Electrical Mathematics
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #5)

Technical Resources:

- Individual Learning Module 060301c Plumber – Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period
- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Math and Science - Third Period
- Individual Learning Module A070305c Steamfitter-Pipefitter – Carbon and Alloy Steels and Alloy Steel Filler Metals-SMAW Two - Third Period
- Individual Learning Module 060107b Plumber – Perimeters, Areas, Percentage and Grade - Math and Science - First Period

Online Resources:

- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
PM8 Use Conversion

Upon completion of this objective, learners will be able to:

8.1 explain the purpose of mathematical conversion
8.2 convert among fractions, decimals and percent
8.3 use automatic recall of decimal and percent equivalents of common fractions
8.4 use knowledge of conversion to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Pipefitter’s Math Guide
- Mastering Math for the Building Trades
- EARAT (Mathematics for Plumber Apprentices: Skill #6)
- Introduction to Plumbing Math (Module 02104-05)

Technical Resources:

- Individual Learning Module 060107a Plumber Applied Mathematics (Math and Science) - First Period
- Individual Learning Module 060107b Plumber – Perimeters, Areas, Percentage and Grade - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI) - First Period

Online Resources:

- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
PM9  Use Measurement Systems

Upon completion of this objective, learners will be able to:

9.1  demonstrate uses of specific measurements
9.2  perform conversions within the Metric Measurement System
9.3  perform conversions within the Imperial Measurement System
9.4  perform conversions between the Metric and Imperial Measurement Systems
9.5  perform time conversions
9.6  use knowledge of conversion to solve problems

*Note: Emphasis should be made on temperature conversion.*

**Non-contextualized Resources:**

- Fundamentals of Mechanical and Electrical Mathematics (Chapter 8)
- Introductory Technical Mathematics, 5th Edition (Units 8 & 9)
- Math to Build On - A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

**Contextualized Resources:**

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Individual Learning Module 060107a Plumber – Applied Mathematics - Math and Science - First Period
- EARAT (Mathematics for Plumber Apprentices: Skill # 8)
- EARAT (Mathematics for Plumber Apprentices: Skill # 9)
- EARAT (Mathematics for Plumber Apprentices: Skill # 10)
- Introduction to Plumbing Math (Module 02104-05)
- Blueprints and Plans for HVAC, 3rd Edition

**Technical Resources:**

- IPT’s Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4 & 6) (Instructor’s Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060107c Plumber – Temperature and Heat - Math and Science - First Period
- Individual Learning Module 060107d Plumber – Matter, Density and Relative Density - Math and Science - First Period
Individual Learning Module 060107d Plumber – Matter, Density and Relative Density - Math and Science - First Period
Individual Learning Module 070107c Steamfitter-Pipefitter – Temperature and Heat Calculations - Trade Mathematics and Science (Imperial and SI) - First Period
Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools - Blueprint Reading and Drawings - First Period
Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
Individual Learning Module 070107c Steamfitter-Pipefitter – Temperature and Heat Calculations - Trade Mathematics and Science (Imperial and SI) - First Period
Individual Learning Module 070107d Steamfitter-Pipefitter – Properties of Matter - Trade Mathematics and Science (Imperial and SI) - First Period
Individual Learning Module 070201i Steamfitter-Pipefitter – Boiler, Low-Temperature Hot Water Piping and Trim - Low-Temperature Heating Systems - Second Period
Individual Learning Module 060301c Plumber – Approved Effluent and Sewage Treatment Components – Private Sewage Disposal systems- Third Period
Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period

Online Resources:

- http://www.khake.com/page47.html
PM10  Use Rate, Ratio and Proportion

Upon completion of this objective, learners will be able to:

10.1 describe the differences among rate, ratio and proportion
10.2 give examples of how rate, ratio and proportion are used in the trade
10.3 write numbers as proportions
10.4 use knowledge of rate to solve problems
10.5 use knowledge of ratio to solve problems
10.6 use knowledge of proportion to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, 5th Edition
- Fundamental Mathematics, 4th Edition
- Measurement and Calculation for the Trades
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill # 7)
- Mathematics for Plumbers and Pipefitters, 7th Edition

Technical Resources:

- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060306d Plumber – Grades and Elevation – Trade Math and Science - Third Period
- Individual Learning Module 070308d Steamfitter-Pipefitter – Piping Spools - Blueprint Reading, Sketching, and Drawing- Fourth Period

Online Resources:

- http://www.khake.com/page47.html
- http://www.mathleague.com/help/ratio/ratio.htm#ratio
PM11  Use Square Root and Exponents

Upon completion of this objective, learners will be able to:

11.1 determine the square root of positive numbers that are perfect squares
11.2 determine approximate square root of positive numbers that are not perfect squares
11.3 use knowledge of square root to solve problems
11.4 use knowledge of exponent laws to solve problems
11.5 determine significant digits
11.6 use knowledge of scientific notation to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, 5th Edition
- Fundamentals of Mechanical and Electrical Mathematics
- Math to Build On-A Book for Those Who Build
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Pipefitter’s Math Guide
- Mastering Math for the Building Trades

Technical Resources:

- Individual Learning Module 060107e Plumber – Pressure and Atmosphere - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter – Pressure and Atmosphere - Trade Mathematics and Science (Imperial and SI)- First Period
- Individual Learning Module 060207b Plumber – Pressure and Flow of Gases, Buoyancy and Water Properties - Math and Science - Second Period
- Individual Learning Module 070202a Steamfitter-Pipefitter – Rigging Procedures: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Math and Science - Third Period
- Individual Learning Module 060406a Plumber – Related Subjects- Fourth Period
- Pipefitters Handbook
Online Resources:

- [http://mathforum.org/%7esarah/hamilton/](http://mathforum.org/%7esarah/hamilton/)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
- [http://www.kutasoftware.com/free.html](http://www.kutasoftware.com/free.html)
PM12 Solve Equations

Upon completion of this objective, learners will be able to:

12.1 write variable expressions and equations from sentences
12.2 simplify variable expressions
12.3 write equations from sentences
12.4 solve one-step equations
12.5 solve two-step equations
12.6 solve multi-step equations

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 3 (Variables and Equations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- Individual Learning Module 070202a Steamfitter-Pipefitter - Rigging Procedure: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period
- Individual Learning Module 070307b Steamfitter-Pipefitter- Trade Science - Trade Math and Science - Fourth Period

Online Resources:

- http://www.khake.com/page47.html
- http://www.kutasoftware.com/free.html
PM13 Use Trade-Related Formulae

Upon completion of this objective, learners will be able to:

13.1 identify formulae common to the trade
13.2 solve problems using formulae as written
13.3 solve problems by rearranging formulae

General Contextualized and Technical Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Evaluating Academic Readiness for Apprenticeship Training for Plumber Apprentices- Mathematical Skill #11 (Manipulation of Variables)
- Individual Learning Module 060107f Plumber - Transfer of Heat and the Effects of Heat- Math and Science- First Period
- Pipefitters Handbook
- IPT’s Metal Trades and Welding Handbook

Perimeter, Area, Circumference

Non-contextualized Resources:

- Math to Build On - A Book for Those Who Build
- Introductory Technical Mathematics, 5th Edition
- Measurement and Calculation for the Trades

Contextualized Resources:

- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes, and Space)
- Formulas at Work (SkillPlan)
- Applied Math - Plumbing Level Three (Module 02301-06)
- Pipefitting Trade Math- Pipefitting Level Two (Module 08204-06)
- Blueprints and Plans for HVAC, 3rd Edition
Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Individual Learning Module 070107d Steamfitter-Pipefitter – Pressure and atmosphere - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070201l Steamfitter-Pipefitter – Pipe Bending - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070107b Steamfitter-Pipefitter or 060107b Plumber – Perimeters, Areas, Percentage, and Grade - Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook

Volume and Surface Area

Non-contextualized Resources:

- Introductory Technical Mathematics, 5th Edition
- Math to Build On - A Book for Those Who Build
- Measurement and Calculation for the Trades
- Formulas at Work (SkillPlan)

Contextualized Resources:

- Applied Math - Plumbing Level Three (Module 02301-06)
- Mathematics for Plumbers and Pipefitters, 7th Edition
- Pipefitting Trade Math - Pipefitting Level Two (Module 08204-06)
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 070107d Steamfitter-Pipefitter – Properties of Matter - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 060107d Plumber – Matter, Density and Relative Density Math and Science - First Period
- Individual Learning Module 060207a Plumber – Volumes, Capacities, and 45° Offsets Math and Science - Second Period
- Individual Learning Module 070205a Steamfitter-Pipefitter – Volumes and Capacities Math and Science - Second Period
- Individual Learning Module 060306a Plumber - Volumes, Capacities and Surface Areas - Trade Math and Science - Third Period
- Individual Learning Module 070407a Steamfitter-Pipefitter – Trade Mathematics and Science - Fourth Period
Pythagorean Theorem

Learners should be able to apply the Pythagorean Theorem to determine whether or not a triangle is a right triangle; to determine the measure of the third side of a right triangle when the measures are given for the two other sides; and to determine the distance between two points on a coordinate plane.

Non-contextualized Resources:

- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Introductory Technical Mathematics, 5th Edition
- Formulas at Work (SkillPlan)

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- EARAT (Mathematics for Plumber Apprentices: Skill #12)
- Pipefitting Trade Math - Pipefitting Level Two (Module 08204-06)
- Pipefitters Math Guide

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Individual Learning Module 060406a Plumber–related Subjects - Fourth Period
- Plumbing Math Two - Plumbing Level Two (Module 02201-05)
- Individual Learning Module 060207a Plumber – Volumes, Capacities and 45° Offsets - Math and Science - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Mathematics and Science - Third Period

Online Resources

- http://www.swtc.edu:8082/mscenter/tutorial.htm#Formulas
PM14 Use Estimation

Upon completion of this objective, learners will be able to:

14.1 identify estimation rules
14.2 use estimation rules to solve single-step problems
14.3 use estimation rules to solve multi-step problems

Non-contextualized Resources:

- Fundamental Mathematics, 4th Edition
- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes and Space)
- Introductory Technical Mathematics, 5th Edition

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
PM15 Use Angles

Upon completion of this objective, learners will be able to:

15.1 identify various types of angles
15.2 compare angles common to the trade
15.3 accurately measure angles
15.4 use knowledge of angles to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, 5th Edition
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- EARAT (Mathematics for Plumber Apprentices: Skill #12)
- Math to Build On-A Book for Those Who Build
- Pipefitter’s Math Guide
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- IPT’s Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060108a Plumber – Introduction to Sketching and Drawing - Blueprint Reading - First Period
- Individual Learning Module 060108c Plumber – Single Line drawing and Blueprint Interpretation - First Period
- Individual Learning Module A070105b Steamfitter-Pipefitter – Shop/Lab Practices: SMAW Welds on Mild Steel - Welding- First Period
- Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060205b Plumber – Rigging and Hoisting - Practical Applications - Second Period
- Individual Learning Module 060207a Plumber – Volumes, Capacities, and 45° Offsets Math and Science - Second Period
- Individual Learning Module 070407a Steamfitter-Pipefitter – Trade Mathematics and Science - Fourth Period
- Individual Learning Module 070102i Steamfitter-Pipefitter – Pipe Bending Theory
- Individual Learning Module 070201l Steamfitter-Pipefitter – Expansion and Contraction Control - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070202b Steamfitter-Pipefitter – Rigging Procedures: Slings and Hoisting Equipment Hardware - Rigging and Material Handling - Second Period

**Online Resources:**

- [http://mathforum.org/%7esarah/hamilton/](http://mathforum.org/%7esarah/hamilton/)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
- [http://www.ibd.ab.ca/files/Numeracy@work-sample.pdf](http://www.ibd.ab.ca/files/Numeracy@work-sample.pdf) (Calculating offsets)
PM16 Use Geometric Shapes

Upon completion of this objective, learners will be able to:

16.1 identify geometric shapes
16.2 use knowledge of geometric shapes to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, 5th Edition
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Math to Build On-A Book for Those Who Build

Technical Resources:

- IPT’s Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060108a Plumber – Introduction to Sketching and Drawing - Blueprint Reading - First Period
- Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106c Steamfitter-Pipefitter – Isometric and Oblique Drawings - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060108c Plumber – Single Line Drawing and Blueprint Interpretation - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter – Pressure and the Atmosphere- Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070102i Steamfitter-Pipefitter – Pipe Bending Theory
- Individual Learning Module 070201l Steamfitter-Pipefitter – Expansion and Contraction Control - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070202a Steamfitter-Pipefitter – Rigging Procedures: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060406a Plumber–related Subjects - Plumbing Related Subjects - Fourth Period
Individual Learning Module 070206c Steamfitter-Pipefitter – Piping Offsets Part A – Blueprint Reading, Sketching and Drawing - Third Period

Blueprints and Plans for HVAC, 3rd Edition

Individual Learning Module 070107b Steamfitter-Pipefitter or 060107b Plumber – Perimeters, Areas, Percentage, and Grade - Trade Mathematics and Science (Imperial and SI) - First Period

Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Math and Science - Third Period

Individual Learning Module 060306a Plumber – Volumes, Capacities, and Surface Areas - Trade Math and Science - Third Period

Online Resources:

http://www.tpub.com/math2/index.htm
http://www.khake.com/page47.html
PM17  Use Trigonometry

Upon completion of this objective, learners will be able to:

17.1 identify the value of trigonometry in the trade
17.2 set up trigonometric ratios
17.3 use trigonometric functions to solve problems

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, 5th Edition (Section VII)
- Measurement and Calculation for the Trades
- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes, and Space)

Contextualized Resources:

- Math to Build On-A Book for Those Who Build
- Pipefitters Math Guide

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor’s Manual and Job Practice Manual)
- Advanced Trade Math- Pipefitting Level Three - (Module 08304-07)
- Pipefitters Handbook
- Individual Learning Module 070205b Steamfitter-Pipefitter – Miter Elbow- Third Period
- Individual Learning Module 070207g Steamfitter-Pipefitter – Stainless Steel Miter- Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 070206e Steamfitter-Pipefitter – Piping Offsets - Part A - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060207a Plumber – Volumes, Capacities, and 45° Offsets Math and Science - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Mathematics and Science - Third Period
- Individual Learning Module 070307a Steamfitter-Pipefitter – Trade Math - Trade Mathematics and Science - Fourth Period
Online Resources:

- [http://www.swtc.edu:8082/mscenter/tutorial.htm#Introduction%20to%20Trigonometry](http://www.swtc.edu:8082/mscenter/tutorial.htm#Introduction%20to%20Trigonometry)
- [http://www.onlinemathlearning.com/basic-trigonometry.html](http://www.onlinemathlearning.com/basic-trigonometry.html)
- [http://mathforum.org/%7esarah/hamilton/](http://mathforum.org/%7esarah/hamilton/)
- [http://www.khake.com/page47.html](http://www.khake.com/page47.html)
- [http://www.funmaths.com/worksheets/math_trigonometry_05.htm](http://www.funmaths.com/worksheets/math_trigonometry_05.htm)
Appendix A

Resource Materials:

**Alberta Individual Learning Modules for Plumber**
Alberta Apprenticeship and Industry Training, 1998  
Tel: 1-800-232-7215  
[http://www.tradesecrets.gov.ab.ca](http://www.tradesecrets.gov.ab.ca)

**Alberta Individual Learning Modules for Steamfitter-Pipefitter**
Alberta Apprenticeship and Industry Training, 1998  
Tel: 1-800-232-7215  
[http://www.tradesecrets.gov.ab.ca](http://www.tradesecrets.gov.ab.ca)

**Blueprints and Plans for HVAC, 3rd Edition**  
Frank Miller, Wilma Miller and Joseph Moravek  
Delmar Cengage Learning, 2008  

**Evaluating Academic Readiness for Apprenticeship Training (EARAT)**  
Mathematics for Plumber Apprentices  
Workplace Support Services Branch  
Ontario Ministry of Training, Colleges and Universities, October 2000  
Tel: 416-325-2929 or 1-800-387-5514  
Email: info@edu.gov.on.ca

**Formulas at Work: Tradesworkers on the Job**  
Sue Grecki  
ISBN: 978-0-9739232-6-1  
[www.skillplan.ca](http://www.skillplan.ca)

**Fundamental Mathematics 4th Edition**  
Marvin L. Bittinger  
Pearson Education Inc., 2007  

**Fundamentals of Mechanical and Electrical Mathematics**  
National Centre for Construction Education and Research  
Prentice Hall Inc., 1996  
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<th>Publisher, Year</th>
<th>ISBN</th>
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<td>National Center for Construction Education and Research</td>
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<td>Prentice Hall Inc., 2005</td>
<td></td>
<td></td>
<td>0-13-160040-0; 0-13-168302-0; 0-13-229269-6</td>
<td></td>
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</table>
Modern Plumbing, Job Practice Manual
Charles H. Owenby
The Goodheart-Willcox Company Inc., 2005

Modern Plumbing, Instructor’s Manual
E. Keith Blankenbaker and Charles H. Owenby
The Goodheart-Willcox Company Inc., 2005

NWT Apprenticeship Support Materials Math
Thomas O’Connor
Genesis Group Ltd., Yellowknife, NWT, 2003

Pipefitters Handbook, 3rd Edition
Forrest R. Lindsey
Industrial Press Inc.
ISBN: 978-0-8311-3019-0

Pipefitter’s Math Guide
Johnny E. Hamilton
Construction Trades Press, 1989
www.pipefitter.com

Pipefitting Trade Math (Module 08204-06)
Advanced Trade Math (Module 08304-07)
National Center for Construction Education and Research
Contren Learning Series
Prentice Hall, 2007

Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades
Jack Martin and Mary Serich
Jack Martin and Associates, 2006
ISBN: 0-9649530-1-3

All online resources listed in this document were operational at time of publication.
**Oral Communication (OC) Learning Outcome:** Learners will perform tasks which use speech to give
and exchange thoughts and information.

### OC1 Demonstrate an Understanding of Oral Communication

| 1.1 Differentiate between oral and other forms of communication |
| 1.2 Identify purpose of oral communication |
| 1.3 Identify the benefits of effective oral communication |
| 1.4 Identify barriers to effective oral communication |
| 1.5 Identify the risks associated with ineffective oral communication |
| 1.6 Outline ways to reduce the risk of ineffective communication |

### OC2 Communicate Effective Messages

| 2.1 Identify audience |
| 2.2 Identify the purpose of communicating effective messages |
| 2.3 Organize thoughts and ideas |
| 2.4 Communicate effectively to a variety of audiences |

### OC3 Listen Effectively

| 3.1 Identify the difference between listening and active listening |
| 3.2 Identify the purpose of effective listening |
| 3.3 Identify active listening strategies |
| 3.4 Implement active listening strategies |

### OC4 Respond to Oral Communication

| 4.1 Identify the main idea |
| 4.2 Interpret verbal messages |
| 4.3 Clarify received verbal messages |
| 4.4 Respond appropriately to verbal messages |
Introduction

Success in technical training and effective job performance requires strong Essential Skills. Although all Essential Skills contribute to success, this guide is intended to help apprentices develop positive oral communication (OC) for their trade. Competence in oral communication provides the foundation for better performance in technical training, both on the job and when mentoring new apprentices.

Strong oral communication skills are required in every occupation. In fact, many surveys indicate that it is one of the most highly valued skills among employers as it is intimately tied to everyday workplace functions. Oral communication in trade occupations is usually presented face-to-face, by telephone, or by two-way radio with a number of factors affecting the transfer of the message.

The following guide is an introduction to the basic principles and methods of oral communication with an emphasis on the importance of speaking, listening and interacting in the context of customer service and interpersonal communication.

A list of resources (See Appendix A) has been outlined for each objective in the Oral Communication curriculum framework and, where possible, includes online website materials that complement these resources. All information is presented in a generic manner; the contextualization to specific trades will be found in the expected tasks of each trade, determined by the instructor.

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver their content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Oral Communication in Trades Occupations

To make the most of technical training, apprentices need to develop strategies for effective listening, as well as the confidence and speaking skills to ask for help. These same strategies are used in the workplace to interact with co-workers, supervisors, workers in other trades, suppliers and customers. Understanding the many elements in the communications process helps apprentices send clear messages and understand the messages received.

Trades people communicate orally on a daily basis to complete job tasks. The complexity of these tasks, according to Human Resources and Skills Development Canada’s Essential Skills Profiles (http://srv108.services.gc.ca/), varies slightly
among the thirteen trades outlined in the Trade Essentials project (See Curriculum Guidebook). All thirteen trades describe the least complex oral communication tasks as those containing some or all of the following characteristics:

- Limited oral communication demands
- Narrow range of subject matter
- Familiar topic
- One main issue
- Factual, literal or concrete language
- Narrow range of content and context-specific or technical vocabulary
- Clearly defined role of speaker
- Interaction with one person at a time
- Low risk
- Brief exchange (less than 10 minutes)

The most difficult tasks vary among the trades. The most complex tasks performed by cooks, welders, carpenters, automotive service technicians, steamfitters-pipefitters, cabinetmakers, machinists, industrial and construction electricians and metal fabricators contain some or all the following characteristics:

- Extensive oral communication demands
- Significant range of subject matter
- Professional, organizational, theoretical social issues
- Abstract and conceptual language
- Extensive range of technical vocabulary and idiom
- Complex and detailed information content
- Unpredictable context
- Various communication venues used
- Significant range of formats and styles
- Communicator may have more than one role
- New and unfamiliar situation and setting
- Medium to extended (30+ minutes) exchange
- Significant noise or interference
- Significant level of risk

The most complex oral communication tasks performed by plumbers, oil burner mechanics and refrigeration and air conditioning mechanics contain some or all of the following characteristics:

- Moderate oral communication demands
- Narrow range of subject matter
- Familiar topic
- Usually one main issue
- Factual or concrete and abstract language
- Moderate range of general and context-specific or technical vocabulary and idiom
- Moderately complex and detailed content
- Less predictable context
- Interaction is frequently one-on-one or with several people
- Give a short talk or give directions to a small group
- Select from a moderate range of formats and styles
- Established rules
- Brief to moderate (10-30 minutes) exchange
- Physical conditions may impede communication
- Moderate level of risk
- May be one-on-one hostility

Upon completion of this course, apprentices will better understand how communication skills impact safety, productivity, job satisfaction and job progression. Effective communication skills will benefit apprentices as they reach journeyperson status and as they accept additional responsibility for supervising and mentoring new employees.

For specific information and examples of the use of oral communication for each trade, instructors should refer to the Essential Skills Profile and the National Occupational Analysis. It should be noted that, according to HRSDC’s Essential Skills profiles, oral communication is one of the most important Essential Skills for cooks, plumbers and automotive service technicians as these tradespeople interact frequently with customers.

Note: It is intended that the oral communication curriculum be embedded in other Essential Skills curricula where possible. Many of the competencies in oral communication and the five other essential skills may be mastered concurrently.

For background information on Oral Communication and how it is used in the trade, visit these sites:

**General Online Resources:**

*Essential Skills Profile and Readers Guide*
Human Resources and Skills Development Canada
http://srv108.services.gc.ca/english/general/home_e.shtml

*National Occupational Analysis*
http://www.red-seal.ca/Site/trades/analist_e.htm

*Teaching Speaking and Listening* - a toolkit for practitioners
http://www.lsneducation.org.uk/user/order.aspx?code=060014
OC1   Demonstrate an Understanding of Oral Communication

Upon completion of this objective, learners will be able to:

1.1   differentiate between oral and other forms of communication
   ▪ distinguish between verbal and non-verbal communication
1.2   identify the purpose of oral communication
1.3   identify the benefits of effective oral communication
   ▪ project a professional image through oral communication
1.4   identify barriers to effective oral communication
   ▪ identify how the following can produce barriers: sender, listener, content, environment
   ▪ outline personal habits that may interfere with effective oral communication: tone, volume, voice speed, facial expression, eye contact, etc.
1.5   identify the risks associated with ineffective oral communication
1.6   outline ways to reduce the risk of ineffective oral communication

Suggested Strategies and Activities:

▪ Hold a general discussion on benefits of effective oral communication
▪ Ask learners for examples of workplace communication, both effective and ineffective, and the consequences of each
▪ Refer to Essential Skills profile for the trade and find examples of the various types of communication and their purpose
▪ Discuss the factors that determine whether the communication is simple or complex
▪ Explain the elements of communication
▪ Discuss the difference between, and the importance of, both verbal and non-verbal communication
▪ Discuss specific, common barriers as they relate to the trade
▪ Provide learners with an opportunity to assess areas of strength and those areas where they should improve
▪ Establish some rules for effective communication in class
▪ Have learners reflect upon communicative challenges in everyday life

Resources:

▪ Applied Communication Skills for the Construction Trades
▪ Tools for Success: *Soft Skills for the Construction Industry*
▪ Business English and Communication, 5th *Canadian Edition*
- Effective Workplace Communication, 3\textsuperscript{rd} Edition
- Communicating in the Workplace, 6\textsuperscript{th} Canadian Edition
- HVACR 101 (Chapter 10)

**Online Resources:**

- [https://www.lsneducation.org.uk/user/order.aspx?code=060014](https://www.lsneducation.org.uk/user/order.aspx?code=060014) (Teaching speaking and listening; a toolkit for practitioners)
OC2  Communicate Effective Messages

Upon completion of this objective, learners will be able to:

2.1 identify audience
2.2 identify purpose
2.3 organize thoughts and ideas
2.4 communicate effectively to a variety of audiences
   • use non-verbal techniques to reinforce the verbal message
   • use appropriate terminology
   • communicate one-on-one
   • participate in group discussions
   • present information to groups

Suggested Strategies and Activities:

- Ask learners to identify the different people they speak with at work (i.e., project managers, supervisors, foremen, co-workers, workers in other trades, customers, suppliers)
- Discuss the differences in communicating with each
- Ask learners to think about the jargon, technical language and abbreviations that are used in their trade and the appropriateness of using this language with each audience
- Increase awareness of poor speech habits by creating a list of those that learners have observed
- Identify and discuss significance of non-verbal communication such as facial expression, posture and gestures
- Identify strategies for effective telephone communication, use of cellular telephone, and two-way radio
- Provide opportunities for learners to give instructions in class setting by giving oral instructions to others one-on-one or to the group
- Provide opportunities for engaging learners in discussion
- Encourage speaking in class to increase learner confidence
- Hand out materials on effective participation in meetings/group discussions
- Provide opportunities for learners to share information in the form of a short presentation on a topic that they are comfortable with, using a visual aid such as a picture, sketch or diagram to increase understanding
- Use the process of giving and receiving of feedback as a communication situation
- Create a safe atmosphere for giving and receiving feedback on communication style
Assign learners the task of leading the class through some of the assigned material

**Resources:**

- Tools for Success: *Soft Skills for the Construction Industry*
- Applied Communications Skills for the Construction Trades
- Business English and Communication, *5th Canadian Edition*
- Communicating in the Workplace, *6th Canadian Edition*
- HVACR 101 (Chapter 10)
- Effective Workplace Communication, *3rd Edition*

**Online Resources:**

- [https://www.lsneducation.org.uk/user/order.aspx?code=060014](https://www.lsneducation.org.uk/user/order.aspx?code=060014) (Teaching speaking and listening; a toolkit for practitioners)
OC3 Listen Effectively

Upon completion of this objective, learners will be able to:

3.1 identify the difference between listening and active listening
3.2 identify the purpose of active listening
3.3 identify active listening strategies
3.4 implement active listening strategies

Suggested Strategies and Activities:

- Discuss the importance of good listening skills in a variety of situations at work
- Define active listening
- Identify barriers to effective listening
- Have learners think about and monitor their listening skills
- Identify strategies for active listening including paraphrasing, questioning and note-taking
- Practice strategies for active listening
- Encourage learners to implement active listening strategies during training and on the job
- Have learners receive and follow-up on messages and instruction

Resources:

- Effective Workplace Communication, 3rd Edition
- Tools for Success: Soft Skills for the Construction Industry
- Applied Communications Skills for the Construction Trades
- Business English and Communication, 5th Canadian Edition
- Communicating in the Workplace, 6th Canadian Edition
- HVACR 101 (Chapter 10)

Online Resources:

- https://www.lsneducation.org.uk/user/order.aspx?code=060014 (Teaching speaking and listening; a toolkit for practitioners)
OC4  Respond to Oral Communication

Upon completion of this objective, learners will be able to:

4.1  identify the main idea
4.2  interpret verbal messages
   ▪  differentiate among fact, opinion and feeling
   ▪  distinguish between relevant and irrelevant information
   ▪  identify the role of non-verbal messages in oral communication
4.3  clarify received messages
   ▪  ask questions to understand
   ▪  summarize and restate information
4.4  respond appropriately to verbal messages

Suggested Strategies and Activities:

▪  Discuss the role of intonation, posture, gestures, tone of voice, facial expression, and eye movement
▪  Have learners recognize and interpret visual cues (i.e., gestures, facial expression) to help understand messages
▪  Discuss ‘vocally produced noises’ (i.e., ah)
▪  Have learners brainstorm common “vocally produced noises”
▪  Discuss how emotion can impact oral communication
▪  Have learners listen and respond to the viewpoints of others by asking relevant questions, offering opinions and/or interpretations
▪  Use suitable resources for discussion (i.e., newspaper or magazine article on trade-related material)
▪  Have learners judge what information is relevant in verbal messages and trade-related material

Resources:

▪  Applied Communication Skills for the Construction Trades
▪  Tools for Success: Soft Skills for the Construction Industry
▪  Effective Workplace Communication, 3rd Edition
▪  Business English an Communication, 5th Canadian Edition
▪  Communicating in the Workplace, 6th Canadian Edition

Online Resources:

Appendix A

Resources:

**Applied Communications Skills for the Construction Trades**
Stephan A. Rigolosi  
Pearson Education Inc., 2002  
ISBN 0-13-093355-4

**Business English and Communication, 5th Canadian Edition**
Lyn R. Clark et al  

**Communicating in the Workplace, 6th Canadian Edition**
Margaret Dombeck et al  

**Effective Workplace Communications-Skills for Success in Life and on the Job, 3rd Edition**
Marsha Ludden  
JIST Works, 2007  
ISBN: 978-1-59357-433-8  
[www.jist.com](http://www.jist.com)

**HVACR 101**
Air Conditioning Contractors of America  
PHCC Educational Foundation  
Refrigeration Service Engineers Society  
Delmar CENGAGE Learning, 2009  

National Centre for Construction Education and Research  
Pearson Education Inc., 2004  
ISBN: 0-13-109194-8

All online resources listed in this document were operational at time of publication.
### Computer Use (CU) Learning Outcome: Learners will use computer technology to access and interpret information and to communicate.

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<thead>
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<th>CU1 Use Computer Operations</th>
<th>1.1 Identify the primary components of a computer</th>
<th>1.2 Describe the function of the primary components of a computer</th>
<th>1.3 Start up the computer, monitor, and printer</th>
<th>1.4 Shut down the computer, monitor, and printer</th>
<th>1.5 Log onto a network using a personal password</th>
<th>1.6 Demonstrate basic troubleshooting strategies</th>
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<td>CU2 Use Word Processing Skills</td>
<td>2.1 Open and close software</td>
<td>2.2 Create written documents</td>
<td>2.3 Create tables, graphs, and charts</td>
<td>2.4 Open existing written documents, tables, graphs, and charts</td>
<td>2.5 Save written documents, tables, graphs, and charts</td>
<td>2.6 Preview and print written documents, tables, graphs, and charts</td>
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<td></td>
<td>2.7 Copy and move text</td>
<td>2.8 Delete text</td>
<td>2.9 Format text</td>
<td>2.10 Set tabs</td>
<td>2.11 Set margins</td>
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<td>2.13 Add and delete page numbers</td>
<td>2.14 Set page layout</td>
<td>2.15 Check and correct spelling</td>
<td>2.16 Check and correct grammar</td>
<td>2.17 Use thesaurus</td>
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<tr>
<td>CU3 Use File Management Skills</td>
<td>3.1 Distinguish between files and folders</td>
<td>3.2 Create files and folders</td>
<td>3.3 Save files and folders</td>
<td>3.4 Copy files and folders</td>
<td>3.5 Move files and folders</td>
<td>3.6 Organize files and folders</td>
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<td>3.7 Rename files and folders</td>
<td>3.8 Delete files and folders</td>
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### CU4 Use Spreadsheets

| 4.1 | Identify the purpose of spreadsheets in the trade |
| 4.2 | Interpret information in existing spreadsheets |
| 4.3 | Enter data into existing spreadsheets |
| 4.4 | Manipulate data within existing spreadsheets |
| 4.5 | Create spreadsheets |
| 4.6 | Create and copy formulas to perform calculations |
| 4.7 | Print spreadsheets |
| 4.8 | Print selected parts of spreadsheets |

### CU5 Read and Write Email Messages

| 5.1 | Open messages |
| 5.2 | Reply to messages |
| 5.3 | Write, send, and forward messages |
| 5.4 | Print messages |
| 5.5 | Add attachments to messages |
| 5.6 | Delete messages |
| 5.7 | Create folders |
| 5.8 | Move messages to folders |
| 5.9 | Delete folders |
| 5.10 | Identify and manage common email problems |

### CU6 Use Web Search Skills

| 6.1 | Define web browser |
| 6.2 | Access a specific website |
| 6.3 | Use a search engine |
| 6.4 | Evaluate information found on the World Wide Web |
| 6.5 | Download information from the World Wide Web |
| 6.6 | Copy information from the World Wide Web |
| 6.7 | Save information from the World Wide Web |
| 6.8 | Share information from the World Wide Web |
| 6.9 | Print information from the World Wide Web |
Learners will use computer technology to access and interpret information and to communicate

Introduction

The workforce is constantly changing. Today’s employees are highly mobile, expect continuous learning to be an integral part of their job, and are adapting to a technological world. In fact, technology has changed the very fabric of the workplace and, as a result, workers are expected to acquire a broad range of skills if they are to remain current, accurate and competitive. Trades occupations are no exception. For example: automation in plants and factories have demanded an increased knowledge of networking and software use; lathes and cutting tools are often linked to computers; and entrepreneurs require skills in word processing, accounting, e-mail and internet use and database management.

This Computer Use (CU) course has been designed to help workers adapt to this ever-changing society. It is intended for individuals who are inexperienced computer users but who want to gain some hands-on skill and confidence. It assumes no previous knowledge of computers and will provide learners with a broad overview of computer and internet technology. The following major topic areas are explored:

- Computer Operations
- File Management
- Email
- Safe Use of Computers
- Word Processing
- Spreadsheets
- Web Browsing

This following guide outlines a list of recommended resources (see Appendix A) for each objective in the Computer Use curriculum framework and, where possible, includes online website materials that complement these resources. Because computer skills are generic in the workplace, this course is not contextualized to specific trades. Apprentices, however, should be provided with examples of how computers are used in their respective trades. Contextualized website lists are provided in Appendix B.

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Note: The computer use curriculum can be used in one of two ways: as a stand-alone course or embedded in other Essential Skills curriculum. For instance, computer use competencies (i.e., email, word processing) and writing competencies may be mastered concurrently.
**CU1 Use Computer Operations**

Upon completion of this objective, learners will be able to:

1.1 identify the primary components of a computer – monitor, keyboard, mouse, system unit, ports, disk drives, printers
1.2 describe the function of the primary components of a computer
1.3 start up the computer, monitor and printer
1.4 shut down the computer, monitor and printer
1.5 log onto a network using a personal password
1.6 demonstrate basic troubleshooting strategies
   - protect and care for flash drives, CD ROMS and other media
   - clean computer components
   - maintain back-up copies of documents
   - perform basic maintenance

**Resources:**

- Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals using Windows XP

**Online Resources:**

- [www.ctdlc.org/remediation/indexComputer.html](http://www.ctdlc.org/remediation/indexComputer.html)
- [www.homepages.ed.ac.uk/calarks/arks/materials.html](http://www.homepages.ed.ac.uk/calarks/arks/materials.html)
- [www.functionx.com/windows/Lesson01.htm](http://www.functionx.com/windows/Lesson01.htm)
- [www.bcot1.com/](http://www.bcot1.com/)
CU2  Use Word Processing Skills

Upon completion of this objective, learners will be able to:

2.1 open and close software
2.2 create written documents
2.3 create tables, graphs and charts
2.4 open existing written documents, tables, graphs and charts
2.5 save written documents, tables, graphs and charts
2.6 preview and print written documents, tables, graphs and charts
2.7 copy and move text
2.8 delete text
2.9 format text
   ▪ change font
   ▪ highlight text
   ▪ italicize, bold and underline text
2.10 set tabs
2.11 set margins
2.12 add and delete headers and footers
2.13 add and delete page numbers
2.14 set page layout
2.15 check and correct spelling
2.16 check and correct grammar
2.17 use thesaurus

Resources:

- Essential Skills for Digital Literacy IC3 Module B ~ Courseware 2109-2 - Key Applications using Microsoft Office 2003

Online Resources:

- http://www.baycongroup.com/wlesson0.htm
- www.ctdlc.org/remediation/indexWord.html
- www.shaunakelly.com/word/concepts/starttyping/index.html
- www.baycongroup.com/tutorials.htm
- www.itrainonline.org/itrainonline/english/computers.shtml
- www.homepages.ed.ac.uk/calarks/arks/materials.html
- www.bcot1.com/
CU3 Use File Management Skills

Upon completion of this objective, learners will be able to:

3.1 distinguish between files and folders
3.2 create files and folders
3.3 save files
3.4 copy files and folders
3.5 move files and folders
3.6 organize files and folders
3.7 rename files and folders

Resources:

- Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals Using Windows XP

Online Resources:

- [www.onlinecomputertips.com/tutorials/file_mgmt.html](http://www.onlinecomputertips.com/tutorials/file_mgmt.html)
- [www.inet4.swtjc.net/nmasters/Orientation/Topic05.htm](http://www.inet4.swtjc.net/nmasters/Orientation/Topic05.htm)
- [www.cter.ed.uiuc.edu/tutorials/filemanagmt/](http://www.cter.ed.uiuc.edu/tutorials/filemanagmt/)
- [www.facweb.furman.edu/~pecoy/mfl195/tutorial/index.htm](http://www.facweb.furman.edu/~pecoy/mfl195/tutorial/index.htm)
- [www.bcot1.com/](http://www.bcot1.com/)
CU4  Use Spreadsheets

Upon completion of this objective, learners will be able to:

4.1 identify the purpose of spreadsheets in the trade
4.2 interpret information in existing spreadsheets
4.3 enter data into existing spreadsheets
4.4 manipulate data within an existing spreadsheet
4.5 create a spreadsheet
4.6 create and copy formulas to perform calculations
4.7 print spreadsheets
4.8 print selected parts of spreadsheets

Resources:

- Essential Skills for Digital Literacy - IC3 Module B ~ Courseware 2109-2 - Key Applications Using Microsoft Office 2003

Online Resources:

- http://www.baycongroup.com/el0.htm
- http://www.swtc.edu:8082/mscenter/tutorial.htm#Editing%20in%20Excel
- www.nald.ca/CLR/Excel2k2/Excel2k2.pdf
- www.bcot1.com/
CU5  Read and Write Email Messages

Upon completion of this objective, learners will be able to:

5.1  open messages
5.2  reply to messages
5.3  write, send, and forward messages
5.4  print messages
5.6  add attachments to messages
5.7  delete messages
5.8  create folders
5.9  move messages to folders
5.10 delete folders
5.11 identify and manage common e-mail problems

Resources:

- Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 2118-2 - Living Online Using Windows XP
- Effective Workplace Communications - Skills for Success in Life and on the Job, 3rd Edition (Chapter 7)

Online Resources:

- [www.ctdlc.org/remediation/indexe-mail.html](http://www.ctdlc.org/remediation/indexe-mail.html) (tutorial)
- [www.colic.co.uk/new/index.html](http://www.colic.co.uk/new/index.html) (tutorial)
- [www.homepages.ed.ac.uk/calarks/arks/Materials/it2001/e-mail.pdf](http://www.homepages.ed.ac.uk/calarks/arks/Materials/it2001/e-mail.pdf)
- [www.misa.ns.ca/downloads/pdfs/resources/newESLComputerBookTheInternet.pdf](http://www.misa.ns.ca/downloads/pdfs/resources/newESLComputerBookTheInternet.pdf)
- [www.bcot1.com/](http://www.bcot1.com/)
**CU6 Use Web Search Skills**

Upon completion of this objective, learners will be able to:

6.1 define web browser
6.2 access a specific website
6.3 use a search engine
6.4 evaluate information found on the World Wide Web
6.5 download information from the World Wide Web
6.6 copy information from the World Wide Web
6.7 save information from the World Wide Web
6.8 share information from the World Wide Web
6.9 print information from the World Wide Web

**Resources:**

- Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 1103-1 - Living Online Using Windows XP
- Applied Communication Skills for the Construction Trades (Module 6)

**Online Resources:**

- [www.coltc.co.uk/new/index.html](http://www.coltc.co.uk/new/index.html) (tutorial)
- [www.bcot1.com/](http://www.bcot1.com/)

**General Search Engines:**

- [www.a9.com](http://www.a9.com) (Powered by Amazon)
- [www.google.ca/](http://www.google.ca/) (Google Canada)
- [ca.yahoo.com/?p=us](http://ca.yahoo.com/?p=us) (Yahoo)
Appendix A

Resources:

*Effective Workplace Communications - Skills for Success in Life and on the Job, 3rd Edition*
Marsha Ludden
JIST Works, 2007
ISBN: 978-1-59357-433-8
www.jist.com

*Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals Using Windows XP*
CCI Learning Solutions Inc., 2004
www.ccilearning.com

*Essential Skills for Digital Literacy - IC3 Module B ~ Courseware 2109-2 - Key Applications Using Microsoft Office 2003*
CCI Learning Solutions Inc., 2004
www.ccilearning.com

*Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 2118-2 - Living Online Using Windows XP*
CCI Learning Solutions Inc., 2004
www.ccilearning.com

National Centre for Construction Education and Research
Pearson Education Inc., 2004
ISBN: 0-13-109194-8
Appendix B

General Websites

- www.red-seal.ca/Site/index_e.htm (The Interprovincial Standards Red Seal Program)
- www.ccohs.ca (Canadian Centre for Occupational Health and Safety)
- trades.exambank.com/index.html (Trades Exam Bank)
- www.hrsdc.gc.ca/en/hip/hrp/essential_skills/essential_skills_index.shtml (Human Resources and Social Development Canada-Essential Skills Website)
- www.wcb.pe.ca/index.php3?number=60189 (Workers Compensation Board of PEI)
- www.irc.nrc-cnrc.gc.ca/codes/home_E.shtml (Canadian Codes Centre)
- www.jobsafecanada.ca/en/default.html (Job Safety Information)
- www.canoshweb.org/ (Canada’s National Occupational Health and Safety Website)
- www.oshweb.com/ (Index of Occupational Health and Safety Resources)
- www.iapa.on.ca/about_iapa/about_intro.asp (Industrial Accident Prevention Association)
- www.cos-mag.com/ (Canadian Occupational Safety Magazine)
- www.nationalcodes.ca/ (National Code Documents)
- www.thehillandtheglobe.com/ (The Globe and Mail Newspaper)
- www.nationalpost.com/ (National Post Newspaper)
- www.theguardian.pe.ca/ (The Guardian Newspaper)
- www.cbc.ca/pei/ (CBC-PEI)
- www.cbc.ca (CBC-National)

Websites for Steamfitter-Pipefitters

- www.heatinghelp.com/steam_problems.cfm (Heating Help)
- www.pipingdesign.com/ (Piping Design)
- wwwsrv108.services.gc.ca/english/profiles/221.shtml (HRSDC Essential Skills Profile)
- www.ipexinc.com/Content/EN_CA/ (IPEX)
- www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html (Steamfitter-Pipefitter Information on Various Topics)
- www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0 (Process heating)
- www.pmmag.com/ (Piping-related Information)
- www.plumbingandhvac.ca/ (Plumbing and HVAC Information)
- www.pipefitter.co.uk/home.htm (Piping-related Information)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www.acornpipe.com/LearningCentre.htm (Acorn Pipe Systems Inc.)
Websites for Plumbers

- [www.plumbingweb.com/pub.html](http://www.plumbingweb.com/pub.html) (Plumbing-related Publications)
- [www.theplumber.com](http://www.theplumber.com) (Plumbing Information on Various Topics)
- [www.allplumbingweb.com](http://www.allplumbingweb.com) (Waterproofing and Plumbing)
- [www.pmmag.com](http://www.pmmag.com) (Piping-related Information)
- [www.plumbingmart.com](http://www.plumbingmart.com) (Plumbing Information on Various Topics)
- [www.ciph.com](http://www.ciph.com) (Canadian Institute of Plumbing and Heating)
- [www.plumbingandhvac.ca](http://www.plumbingandhvac.ca) (Plumbing and HVAC Information)
- [www.plumbing.ca](http://www.plumbing.ca) (Plumbing Information on Various Topics)
- [www.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org](http://www.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org) (Preventing injuries and illnesses in construction trades)
- [www.advancedbuildings.org](http://www.advancedbuildings.org) (Advanced Buildings)
- [www.ccbda.org](http://www.ccbda.org) (Canadian Copper and Brass Development Association)
- [www.ciph.com/Your_Industry_Trade_Section/About_Us/](http://www.ciph.com/Your_Industry_Trade_Section/About_Us/) (Canadian Institute of Plumbing and Heating)
- [www.cwwa.ca/home_e.asp](http://www.cwwa.ca/home_e.asp) (Canadian Water and Wastewater Association)
- [www.mcac.ca](http://www.mcac.ca) (Mechanical Contractors Association of Canada)
- [www.phccweb.org](http://www.phccweb.org) (Plumbing Heating Cooling Contractors Association)
- [www.pmihome.org](http://www.pmihome.org) (Plumbing Manufacturers Institute)
- [www.ua.org](http://www.ua.org) (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- [www.worldplumbing.org](http://www.worldplumbing.org) (World Plumbing Council)

All online resources listed in this document were operational at time of publication.
Writing (W) Learning Outcome – Learners will write to communicate for a variety of purposes.

<table>
<thead>
<tr>
<th>W1 Plan the Writing Process</th>
<th>1.1 Identify purpose</th>
<th>1.2 Identify audience</th>
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<tr>
<td>W3 Use Correct Mechanics</td>
<td>3.1 Use correct spelling</td>
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<td>W4 Write Business Communications</td>
<td>4.1 Write lists</td>
<td>4.2 Complete forms</td>
<td>4.3 Write notes</td>
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<td></td>
<td>4.7 Write reports</td>
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<tr>
<td>W5 Edit Business Communications</td>
<td>5.1 Proofread for clarity, tone, accuracy and brevity</td>
<td>5.2 Rewrite for clarity, tone, accuracy and brevity</td>
<td></td>
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</table>
Learners will write to communicate for a variety of purposes

Introduction

Effective written communication is the backbone to any workplace or organization. More specifically, good communication skills reduce the chance of faulty interpretation, which, in turn, allows for maximum productivity.

As the economy changes, so too, does the workplace. Necessary reorganization and technological change demand that workers who would generally not be responsible for a high level of workplace writing are now expected to communicate internally and externally on a regular basis though memos, emails, faxes and reports.

The following guide is an introduction to the key writing skills workers need to deal effectively with everyday written correspondence and business communications and provides strategies to help learners improve their ability to write.

A list of resources (see Appendix A) has been outlined for each objective in the Writing Curriculum Framework and, where possible, includes online website materials that complement these resources. All information is presented in a generic manner; the contextualization to specific trades will be found in the expected writing tasks of each trade, determined by the instructor.

The following information has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Outlined below are examples of writing tasks performed by tradespeople. These tasks may be used as a basis for writing expectations.

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<th>Examples of Writing Tasks</th>
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<td>✓ Brief descriptions of work for invoices</td>
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<td>✓ Progress notes</td>
</tr>
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<td>✓ Proposals</td>
</tr>
<tr>
<td>✓ Meeting minutes</td>
</tr>
<tr>
<td>✓ Emails/memos</td>
</tr>
<tr>
<td>✓ Quotations</td>
</tr>
<tr>
<td>✓ Material requests</td>
</tr>
<tr>
<td>✓ Daily logbook</td>
</tr>
<tr>
<td>✓ Informative notes to co-workers</td>
</tr>
<tr>
<td>✓ Safety guidelines</td>
</tr>
<tr>
<td>✓ Technical service reports</td>
</tr>
</tbody>
</table>
WR1  Plan the Writing Process

Upon completion of this objective, learners will be able to:

1.1 identify purpose
1.2 identify audience
1.3 identify the most effective writing format for task

Resources:

- Making Choices: Teaching Writing in the Workplace
- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, Third Edition

Online Resources:

- http://www.keyskillssupport.net/teacandlearresoa/
- http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C
WR2  Write Clear Words, Sentences and Paragraphs

Upon completion of this learning objective, learners will be able to:

- 2.1 use words effectively
- 2.2 write effective sentences
- 2.3 write effective paragraphs

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Workplace Communications - The Basics, 3rd Edition

Online Resources:

- [http://www.keyskillssupport.net/teacandlearresoa/](http://www.keyskillssupport.net/teacandlearresoa/)
WR3  Use Correct Mechanics

Upon completion of this objective, learners will be able to:

3.1 use correct spelling
3.2 use correct punctuation
3.3 use correct capitalization
3.4 use correct grammar

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, 3rd Edition

Online Resources:

- [http://www.keyskillssupport.net/teacandlearresoa/](http://www.keyskillssupport.net/teacandlearresoa/)
WR4  Write Business Communications

Upon completion of this objective, learners will be able to:

4.1 write lists
4.2 complete forms
4.3 write notes
4.4 write memos
4.5 write letters
4.6 write resumés
4.7 write reports

Resources:

- Making Choices: Teaching Writing in the Workplace
- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Effective Workplace Communications-Skills for Success in Life and on the Job, 3rd Edition (Chapter 6)
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, 3rd Edition

Online Resources:

- [http://oregonstate.edu/dept/eli/buswrite/Business_Writing_Help.html](http://oregonstate.edu/dept/eli/buswrite/Business_Writing_Help.html)
- [http://www.keyskillssupport.net/teacandlearresoa/](http://www.keyskillssupport.net/teacandlearresoa/)
WR5  Edit Business Communications

Upon completion of this objective, learners will be able to:

5.1  proofread written work
5.2  rewrite written work for clarity, tone, accuracy and brevity

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, 3rd Edition

Online Resources:

- http://www.keyskillssupport.net/teacandlearresoa/
- http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C
Appendix A

Resource Materials:

**Applied Communication Skills for the Construction Trades**
Steven A. Rigolosi
Pearson Education Inc., 2002
ISBN: 0-13-093355-4

**Effective Workplace Communications-Skills for Success in Life and on the Job, 3rd Edition**
Marsha Ludden
JIST Works, 2007
ISBN: 978-1-59357-433-8
www.jist.com

**Making Choices: Teaching Writing in the Workplace**
Diane Millar
Grass Roots Press, 2002

**Successful Technical Writing - A Practical Approach**
Bill Wesley Brown

National Centre for Construction Education and Research
Contren Learning Series
Pearson Education Inc., 2004
ISBN: 0-13-160000-1

**Workplace Communications - The Basics, 3rd Edition**
George J. Searles
Pearson Education Inc., 2006
ISBN: 0-321-33068-4
Write for Business: A Compact Guide to Writing & Communicating in the Workplace
Verne Meyer, Pat Sebranek and John Van Rys
UpWrite Press, 2004
ISBN (hardcover): 1-932436-00-6
ISBN (spiral): 1-932436-01-4

All online resources listed in this document were operational at time of publication.
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**NOC 7251**

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SECTION 1 - INTRODUCTION

Points to Consider
- 80% of learning in a trade happens in the workplace.
- Every workplace in every province and territory has its own unique learning culture.
- Each journeyperson has their individual approach to guiding an apprentice.
- Every apprentice will write the same National exam.

Background
The road to a trade certification has many paths. For an apprentice who has not taken the pre-apprentice training and Block/Period/Level in-school route, it can be a difficult road to navigate. The primary focus appears to be accumulating enough hours for eligibility to challenge the Interprovincial (Red Seal) exam.

The one tool that is available, if an apprentice chooses the Block/Period/Level route, is the Provincial Log Book. This Log Book tracks the Blocks, Tasks and Sub-tasks that an apprentice has learned in the workplace. For apprentices who have chosen the route on which 100% of their learning happens in the workplace, it can be difficult to “know what you don’t know.” On this path the apprentices never had a Log Book so in order to challenge, they have their journeyperson sign off on the Blocks when they have accumulated the hours required to challenge the IP certification exam in their trade.

Provincial/Territorial Log Books are developed from the National Occupational Analysis (NOA) in a trade. Most apprentices are never introduced to the NOA of their trade even though it is used to develop trades curriculum, block/period/level tests and the IP exam.

Technical Skills Inventory (TSI)
The Technical Skills Inventory (TSI) is created from the NOA. It is a self-assessment tool designed to give the apprentices the opportunity to reflect on their technical skills, identify skills gaps and make a plan to fill those gaps, before they challenge the IP exam.

The TSI also provides information for Essential Skills assessors to create technical skills learning plans for individual apprentices and Essentials Skills program instructors. These learning plans are used by the instructor and the apprentice to select technical skills resources that support Essential Skills learning programs.

Feature
The TSI “Group Summary” has formulas imbedded so data can be easily extracted and manipulated for presentation in a pie chart format.
SECTION 2 - NATIONAL OCCUPATIONAL ANALYSIS (NOA) – TECHNICAL SKILLS INVENTORY (TSI) DIAGRAM

The NOA is the national standard for a trade and it:

- is a list of all the skills in a trade;
- is used to create curriculum for trade school programs and Block Release/Period programs in a trade;
- is used to create a Log Book that records an apprentice’s progress in the general skill areas of a trade;
- is used to create all the questions for the Interprovincial (Red Seal) exam.

The TSI is created from the NOA and

- gives a general picture of the technical skills required for a trade;
- contains the same information as an apprentice log book;
- guides an instructor in choosing learning materials for an Essential Skills program.
SECTION 3 - ASSESSOR’S GUIDE

STEP ONE: INTRODUCE PARTICIPANTS TO THE
NATIONAL OCCUPATIONAL ANALYSIS (NOA)

Rationale

National Occupational Analysis (NOA)

The NOA is recognized as the national standard for all trades. There is an NOA for each trade in Canada and, although the NOAs are readily accessible online, few tradespeople take advantage of this information. (To access NOAs on line, go to www.red-seal.ca and click on national occupational analysis)

NOA Background

An NOA is reviewed and revised at least every 5 years. Each NOA is developed by a Joint Planning Committee and the Interprovincial Program Guide Working Group, comprised of industry and instructional representatives in a specific trade from each province and territory in Canada. All Joint Planning Committees operate under the auspices of the Canadian Council of Directors of Apprenticeship (CCDA) who recognize the NOA as the key document in an occupation. The CCDA consists of directors/managers of apprenticeship from every province and territory in Canada.

The NOA:

➢ Lists every technical skill requirement in a trade;
➢ Is used to create the Apprentice Log Book in a trade;
➢ Is used to develop curriculum for trades training programs; and
➢ Is used to develop the questions for Inter Provincial Exam (Red Seal).

Activity

Preparation

Have an NOA printed for each participant. Ensure each NOA has page indicators at these sections:

➢ Analysis
➢ Tools and Equipment
➢ Glossary
➢ Exam Components

NOTE: Move Pie Chart to the first page of the Exam Component section.
Timeline

The first night of class

Direction

Ask the participants if they have ever used or worked in an NOA before. If so, engage him/her in a discussion of where they used it and in what context. Then:

- Distribute an NOA to each participant;
- Review the development and layout of the document;
- Emphasize the use of the document, e.g., creating a log book, curriculum, possible exam questions, etc.; and
- Review each section of the document with particular attention to the Blocks, Tasks and sub-tasks in the Analysis section.
STEP TWO: INTRODUCE PARTICIPANTS TO THE TECHNICAL SKILLS INVENTORY (TSI)

Rationale

Technical Skills Inventory (TSI)

The TSI is created from the NOA. It gives a general picture of the technical skills required for a trade by listing the Blocks, Tasks and Sub-tasks in the trade. The TSI:

- Contains the same information as the Apprentice Log Book in a trade;
- Provides the participant with an opportunity to self-assess his/her general skills in their trade; and
- Guides the instructor in choosing contextualized resources for the Essential Skills program.

TSI Terminology

Two sets of terms can be used depending on where a participant learns and works in their trade. In this TSI Document, you will find the common terminology listed first. It is followed by the competency-based terminology in italics and underlined.

**TSI Terminology**

Sub-tasks - *Learning Objectives*

By completing this Technical Skills Inventory (TSI) the participant will:

- be introduced to the blocks (*learning categories*), the tasks (*learning outcomes*), and the sub-tasks (*learning objectives*) in the NOA;
- reflect on his/her technical skills, then list what he/she knows and can do;
- document any technical skills gaps the participant may have;
- help create a group learning needs profile to assist curriculum developers and the instructor gather learning materials specific to a trade for an Essential Skills Program; and
- help the participant make a plan for any technical skills they may need to learn or improve.
Activity

Preparation

Print an NOA Analysis Diagram for each participant.

Print a Learners Guide – Technical Skills Inventory (TSI).

Print a personalized TSI for each participant.

Timeline

The first night of class

Direction

Distribute an NOA Analysis Diagram to each participant in the program and review the content with him/her. Then:

- Distribute the Learner’s Guide – Technical Skills Inventory (TSI) to each participant;
- Distribute the personalized TSI to each participant;
- Summarize the directions for completing the TSI;
- Advise the participants to review each sub-task and put a ✓ in the column that best describes their self-assessment of their skill:
  - Yes, I did this
  - I need to work on this
  - Not sure what this means
- Advise participants to include any comments they may have; and
- Collect TSIs when participants have completed them.

It should take approximately 20 minutes for a participant to complete their individual TSI. If some take longer, do not rush them.

Advise participants that you will meet with them at the half-way point of the program to give them feedback on their TSI. Advise them that in the meantime, you will be collecting the information from each TSI and compiling it for the instructor so he/she can prepare materials for the Essential Skills Program.
STEP THREE: COMPARE DATA FOR THE INSTRUCTOR

Rationale

The Essential Skills Programs at Trade Essentials are contextualized to the trade. This results in participants being easily engaged in their learning because they relate to the materials that support concepts and applications in their trade. Data collected through the TSI guides the instructor as to what contextual and technical resources will best engage his/her participants.

Timeline

Within 24 to 48 hours of the participants completing the TSI, provide the instructor with a TSI Group Summary Chart and Group Learning Plan.

Activity

Preparation

Develop a TSI Group Summary Chart

- Complete an Excel spreadsheet assigning one column to each participant;

- Assign the number code to each TSI column
  - 0 to the first column – Yes, I did this
  - 2 to the second column – I need to work on this
  - 3 to the third column – Not sure what this means

- Collect the data from the TSI and transfer it to the spreadsheet; and

- The 2s will automatically highlight in yellow and the 3s in blue so the instructor can easily identify a participant who has a learning need that differs significantly from the group;

- A group summary chart will appear at the bottom of your spreadsheet.
Direction

- Create a Pie Chart to produce a visual depiction of a group’s learning needs
  - Highlight the entire “Summary Chart” on the last page of your spreadsheet.
  - On the tool bar, choose the “Chart Wizard” (Microsoft Office Excel 2003)
  - Under chart “Chart type” choose “Pie”
  - Under “Chart Sub-Type” choose the first Pie picture
  - Click “Next”
  - Choose “Data Range” and “Columns” then click “Next”
  - Choose “Titles” and fill in “Chart Name” (Group Location and Trade)
  - On the same tool bar, choose “Legend” then “Bottom”
  - On the same tool bar choose “Data Labels” then choose “Category Name,” “Value,” and “Legend Key,” then click “Next”
  - Under Chart Location choose “As New Sheet” and click “Finish”
  - To change a colour of a piece of the pie chart so 2s and 3s in the same piece of the pie match,
    - click inside the pie
    - click on the piece of pie you want to change
    - double click on that same piece and the colour chart will appear
    - choose your colour
  - To move or adjust items in the pie chart, right click on the pie chart, choose “Edit” then choose the item you want to adjust or move. Click outside the chart when you are finished
  - Choose “Edit”, then “Copy” the pie chart and “Paste” it into the “Group Learning Plan”

- Provide the instructor with a copy of both the TSI Group Summary Chart and the Group Learning Plan within 24 to 48 hours so he/she can choose appropriate learning resources; and put one copy of the TSI Group Summary and the Group Learning Plan Pie Chart in the office files.
Sample Pie Chart

Group Learning Plan - Plumber, Charlottetown

- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK C SE3 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK D SE3 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK E SE3 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK F SE3 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK G SE3 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs
- BLOCK H SE3 Maintenance and Repairs

NOC 7251
STEP FOUR: ASSIST THE PARTICIPANT TO DEVELOP AN INDIVIDUAL TECHNICAL SKILLS LEARNING PLAN

Rationale

Information from the TSI is used to create an individual report for each participant. This report includes:

➢ Information on the TSI so the participant has a record of how he/she completed this tool;

➢ A Pie Chart that provides a visual depiction of the participant’s learning needs; and

➢ A series of questions that result in each participant developing an individual technical skills learning plan.

Timeline

At the mid-point of the Essential Skills Program, provide participants with feedback on their TSI. This timeline:

➢ gives the participant an opportunity to focus entirely on their Essential Skills for the first few weeks of the program;

➢ gives the participant time to evaluate if, through their Essential Skills studies, they have discovered that their technical learning needs are more extensive than they previously assessed through their TSI;

➢ creates an opportunity for the participant to share how they are adjusting to a learning environment with someone other than the instructor; and

➢ provides an opportunity for the assessor to gather information from each participant to determine if resources and instruction are meeting their learning needs.

Activity

Preparation

Develop an Individual Learning Needs Plan Pie Chart for each participant to produce a visual depiction of a participant’s learning needs.
Direction

- Transfer each participant’s total for each Block both SE 2 - I need to work on this and SE 3 - Not sure what this means into a Pie Chart;
  - Highlight all of the Block titles in the “Summary Chart” on the last page of the spreadsheet
  - Hold down the Control Key (Ctrl) on your keyboard
  - Highlight one client column
  - On the tool bar, choose the “Chart Wizard” (Microsoft Office Excel 2003)
  - Under chart “Chart type” choose “Pie”
  - Under “Chart Sub-Type” choose the first Pie picture
  - Click “Next”
  - Choose “Data Range” and “Columns” then click “Next”
  - Choose “Titles” and fill in “Chart Name” (Client name and Trade)
  - On the same tool bar, choose “Legend” then “Bottom”
  - On the same tool bar choose “Data Labels” then choose “Category Name,” “Value,” and “Legend Key,” then click “Next”
  - Under Chart Location choose “As New Sheet” and click “Finish”
  - To change a colour of a piece of the pie chart so 2s and 3s in the same piece of the pie match,
    - click inside the pie
    - click on the piece of pie you want to change
    - double click on that same piece and the colour chart will appear
    - choose your colour
  - To move or adjust items in the pie chart, right click on the pie chart, choose “Edit” then choose the item you want to adjust or move. Click outside the chart when you are finished.
  - Choose “Edit”, then “Copy” the pie chart and “Paste” it into the ”Individual Learning Plan”
Feedback

- Schedule a one-on-one TSI feedback appointment with each participant during which you compare and discuss their Individual Learning Needs Pie Chart with the group Learning Needs Pie Chart.
- Complete the **Individual Learning Plan** with the participant.
- Make 2 copies of the Individual Learning Plan. Put one copy in office file and one copy in your files.
- Give the original TSI and the original Individual Learning Plan back to the participant.

Each one-on-one meeting with a client should average 20 to 30 minutes.

Sample Pie Chart

**J. Doe - Individual Learning Plan - Plumber, Charlottetown**

- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs
SECTION 4 - LEARNER’S GUIDE

Key Document in your Trade

The National Occupational Analysis (NOA) is a trade document approved nationally and used in each Province and Territory across Canada. The NOA lists every technical skill required to be successful in your trade. Each NOA is used to:

- create the Apprentice Log Book in your trade;
- develop curriculum for trades training programs; and
- prepare questions for Red Seal exams.

Technical Skills Inventory (TSI)

The TSI is created from the NOA. It gives a general overview of the technical skills required for your trade by listing the Blocks, Tasks and Sub-Tasks in your trade. The TSI:

- contains the same information as the Apprentice Log Book in your trade; and
- gives you the opportunity to self-assess your general skills in your trade.

TSI Terms

Two sets of terms can be used depending on where you learn and work in your trade. In this TSI document you will find the common terms listed first. It is followed by the competency-based terms in italics and underlined. (In the future, all NOA updates will be using competency-based terms.)

<table>
<thead>
<tr>
<th>TSI Terms</th>
<th>Common Terms</th>
<th>Competency-based Terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blocks</td>
<td>Learning Categories</td>
<td></td>
</tr>
<tr>
<td>Tasks</td>
<td>Learning Outcomes</td>
<td></td>
</tr>
<tr>
<td>Sub-tasks</td>
<td>Learning Objectives</td>
<td></td>
</tr>
</tbody>
</table>
Why complete a TSI?

By completing this Technical Skills Inventory (TSI) you will:

- be introduced to the blocks (learning categories), the tasks (learning outcomes), and the sub-tasks (learning objectives) in the NOA;
- help you think about your technical skills, then help you list what you know and can do;
- help you highlight any technical skills gaps you may have;
- help create a group learning needs profile to assist the instructor gather learning materials specific to your trade and your learning needs for your Essential Skills Program; and
- help you make a plan to get any technical skills you may need to learn or skills you may want to improve.

Directions

Review each sub-task and put a ✓ in the column that best describes your self-assessment of your skills:

- Yes, I did this
- I need to work on this
- Not sure what this means

Include any comments that may help the instructor choose learning materials for you.
### Block A – Learning Category

#### OCCUPATIONAL SKILLS

<table>
<thead>
<tr>
<th>Task 1 – Block A</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Uses and maintains tools and equipment</strong></td>
</tr>
<tr>
<td>A 1.01</td>
</tr>
<tr>
<td>A 1.02</td>
</tr>
<tr>
<td>A 1.03</td>
</tr>
<tr>
<td>A 1.04</td>
</tr>
<tr>
<td>A 1.05</td>
</tr>
<tr>
<td>A 1.06</td>
</tr>
<tr>
<td>A 1.07</td>
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</table>

<table>
<thead>
<tr>
<th>Task 2 – Block A</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Organizes works</strong></td>
</tr>
<tr>
<td>A 2.01</td>
</tr>
<tr>
<td>A 2.02</td>
</tr>
<tr>
<td>A 2.03</td>
</tr>
<tr>
<td>A 2.04</td>
</tr>
<tr>
<td>Task 3 – Block A</td>
</tr>
<tr>
<td>-----------------</td>
</tr>
<tr>
<td>A 3.01</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>A 3.05</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>A 3.02</td>
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<tr>
<td></td>
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<tr>
<td>A 3.03</td>
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<tr>
<td></td>
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<td>A 3.04</td>
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<td></td>
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<td>A 3.06</td>
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<td></td>
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<td>A 3.07</td>
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<td></td>
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<td>A 3.08</td>
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<tr>
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</tr>
<tr>
<td>A 3.09</td>
</tr>
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<td></td>
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</tbody>
</table>
# Block B – Learning Category
## PIPING PREPARATION AND ASSEMBLY

<table>
<thead>
<tr>
<th>Task 4 – Block B</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepares and joins copper tube, tubing and fittings</td>
<td>B 4.01 Cuts copper tube and tubing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 4.02 Bends copper tube and tubing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 4.03 Joins copper tube and tubing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 5 – Block B</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepares and joins plastic pipe</td>
<td>B 5.01 Cuts plastic pipe</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 5.02 Joins plastic pipe</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 6 – Block B</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepares and joins plastic pipe</td>
<td>B 6.01 Cuts steel pipe</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 6.02 Joins steel pipe</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Task 7 – Block B</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepares and joins cast iron pipe</td>
<td>B 7.01 Cuts cast iron pipe</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 7.02 Joins cast iron pipe</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 8 – Block B</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepares and joins glass pipe</td>
<td>B 8.01 Cuts glass pipe</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B 8.02 Joins glass pipe</td>
<td></td>
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</tbody>
</table>
**Task 9 – Block B**  
*Learning Outcome*  
Prepares asbestos-cement pipe  

<table>
<thead>
<tr>
<th></th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>B 9.01</td>
<td>Cuts asbestos-cement pipe</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B 9.02</td>
<td>Joins asbestos-cement pipe</td>
<td></td>
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</table>
## Block C – Learning Category
DRAINAGE, WASTE, VENTS AND PRIVATE SEWAGE DISPOSAL SYSTEMS

<table>
<thead>
<tr>
<th>Task 10 – Block C</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>C 10.01</td>
<td>Installs sewers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sizes pipe for sewers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 10.02</td>
<td>Installs manholes and catch basins</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 10.03</td>
<td>Installs piping for sewers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 11 – Block C</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Installs private sewage disposal systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 11.01</td>
<td>Plans installation of private sewage disposal systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 11.02</td>
<td>Installs private sewage disposal system components</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 12 – Block C</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Installs rough-in for interior drainage, waste and vent systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 12.01</td>
<td>Sizes pipe for interior drainage, waste and vent systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 12.02</td>
<td>Installs underground piping and components for interior drainage, waste and vent systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 12.03</td>
<td>Installs embedded components</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C 12.04</td>
<td>Installs piping and components for interior drainage, waste and vent systems above-ground</td>
<td></td>
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</tbody>
</table>
## Block D – Learning Category
### WATER SERVICE AND DISTRIBUTION

<table>
<thead>
<tr>
<th>Task 13 – Block D Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installs water services</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D 13.01 Sizes pipe for water services</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D 13.02 Installs piping for water services</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D 13.03 Installs water service equipment</td>
<td></td>
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</tbody>
</table>

| Task 14 – Block D Learning Outcome |                  |                        |                          |          |
| Installs potable water distribution systems |                  |                        |                          |          |
| D 14.01 Sizes piping and equipment for potable water distribution systems |                  |                        |                          |          |
| D 14.02 Installs piping for potable water distribution systems |                  |                        |                          |          |
| D 14.03 Installs potable water distribution equipment |                  |                        |                          |          |
| D 14.04 Installs cross-connection control devices |                  |                        |                          |          |

| Task 15 – Block D Learning Outcome |                  |                        |                          |          |
| Installs pressure systems         |                  |                        |                          |          |
| D 15.01 Sizes pressure systems    |                  |                        |                          |          |
| D 15.02 Installs piping for pumps |                  |                        |                          |          |
| D 15.03 Installs pumps and accessories |                  |                        |                          |          |
### Block E – *Learning Category*
**FIXTURES, APPLIANCES AND WATER TREATMENT SYSTEMS**

<table>
<thead>
<tr>
<th>Task 16 – Block E</th>
<th>Learning Outcome</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installs plumbing fixtures and appliances</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E 16.01</td>
<td>Installs fixture supports</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E 16.02</td>
<td>Installs plumbing fixtures</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E 16.03</td>
<td>Installs plumbing appliances</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Task 17 – Block E</th>
<th>Learning Outcome</th>
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<tbody>
<tr>
<td>Installs water treatment systems</td>
<td></td>
<td></td>
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<tr>
<td>E 17.01</td>
<td>Sizes water treatment equipment</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>E 17.02</td>
<td>Installs water treatment equipment</td>
<td></td>
<td></td>
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</tbody>
</table>
## Block F – Learning Category
**HYDRONIC HEATING AND COOLING SYSTEMS**

<table>
<thead>
<tr>
<th>Task 18 – Block F Learning Outcome</th>
<th>Installs hydronic heating and cooling piping systems</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>F 18.01</td>
<td>Installs piping for hydronic systems</td>
<td></td>
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<tr>
<td>F 18.02</td>
<td>Installs circulating pumps</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>F 18.03</td>
<td>Installs hydronic system components</td>
<td></td>
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</tr>
<tr>
<td>F 18.04</td>
<td>Installs piping and components for low pressure steam systems</td>
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</table>

<table>
<thead>
<tr>
<th>Task 19 – Block F Learning Outcome</th>
<th>Installs hydronic heating and cooling generating systems</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>F 19.01</td>
<td>Installs hydronic heating generating systems</td>
<td></td>
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<tr>
<td>F 19.02</td>
<td>Installs hydronic cooling generating systems</td>
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</table>

<table>
<thead>
<tr>
<th>Task 20 – Block F Learning Outcome</th>
<th>Installs hydronic system controls and transfer units</th>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>F 20.01</td>
<td>Installs hydronic system controls</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>F 20.02</td>
<td>Installs hydronic transfer units</td>
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</table>
## Block G – Learning Category
### SPECIALIZED SYSTEMS

<table>
<thead>
<tr>
<th>Task 21 – Block G Learning Outcome</th>
<th>Installs piping and equipment for fuel systems</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>G 21.01</td>
<td>Installs piping for natural gas systems</td>
<td></td>
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<tr>
<td>G 21.02</td>
<td>Installs piping for liquefied petroleum gas (LPG) systems</td>
<td></td>
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<tr>
<td>G 21.03</td>
<td>Installs piping for petroleum systems</td>
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<tr>
<td>G 21.04</td>
<td>Installs equipment for fuel systems</td>
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<table>
<thead>
<tr>
<th>Task 22 – Block G Learning Outcome</th>
<th>Installs medical gas systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>G 22.01</td>
<td>Installs piping for medical gas systems</td>
</tr>
<tr>
<td>G 22.02</td>
<td>Installs equipment for medical gas systems</td>
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<table>
<thead>
<tr>
<th>Task 23 – Block G Learning Outcome</th>
<th>Installs irrigation systems</th>
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<tbody>
<tr>
<td>G 23.01</td>
<td>Installs piping for irrigation systems</td>
</tr>
<tr>
<td>G 23.02</td>
<td>Installs equipment for irrigation systems</td>
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<table>
<thead>
<tr>
<th>Task 24 – Block G Learning Outcome</th>
<th>Installs compressed air systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>G 24.01</td>
<td>Installs piping for compressed air systems</td>
</tr>
<tr>
<td>G 24.02</td>
<td>Installs equipment for compressed air systems</td>
</tr>
<tr>
<td>Task 25 – Block G</td>
<td>Yes I did this</td>
</tr>
<tr>
<td>---------------------------------------</td>
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<tr>
<td><strong>Learning Outcome</strong></td>
<td></td>
</tr>
<tr>
<td>Installs fire protection systems</td>
<td></td>
</tr>
<tr>
<td>G 25.01  Installs piping for standpipe systems (NOT COMMON CORE)</td>
<td></td>
</tr>
<tr>
<td>G 25.02  Installs equipment for standpipe systems (NOT COMMON CORE)</td>
<td></td>
</tr>
<tr>
<td>G 25.03  Installs fire protection systems for single family dwellings</td>
<td></td>
</tr>
</tbody>
</table>

| Task 26 – Block G                      |                |                         |                          |          |
| **Learning Outcome**                  |                |                         |                          |          |
| Installs process piping systems       |                |                         |                          |          |
| G 26.01  Installs piping for process piping systems |                |                         |                          |          |
| G 26.02  Installs process piping system equipment |                |                         |                          |          |
## Block H – Learning Category
### MAINTENANCE AND REPAIRS

<table>
<thead>
<tr>
<th>Task 27 – Block H Learning Outcome</th>
<th>Maintain systems and components</th>
<th>Yes I did this</th>
<th>I need to work on this</th>
<th>Not sure what this means</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>H 27.01</td>
<td>Performs scheduled maintenance</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H 27.02</td>
<td>Monitors system performance</td>
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<table>
<thead>
<tr>
<th>Task 28 – Block H Learning Outcome</th>
<th>Troubleshoots systems and components</th>
<th></th>
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<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>H 28.01</td>
<td>Diagnoses plumbing-related systems and components</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H 28.02</td>
<td>Repairs plumbing-related systems and components</td>
<td></td>
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</tr>
</tbody>
</table>
## Trade Essentials
### Technical Skills Inventory (TSI) Group Summary

**Plumber - (NOA) National Occupational Analysis 2008**

**NOC 7251 (National Occupational Classification)**

### BLOCK A  (Learning Category)  OCCUPATIONAL SKILLS

#### Task 1 (Learning Outcome) - Uses and maintains tools and equipment

<table>
<thead>
<tr>
<th>Sub-Tasks (Learning Objectives)</th>
<th>Client 1</th>
<th>Client 2</th>
<th>Client 3</th>
<th>Client 4</th>
<th>Client 5</th>
<th>Client 6</th>
<th>Client 7</th>
<th>Client 8</th>
<th>Client 9</th>
<th>Client 10</th>
<th>TOTALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>A 1.01 Maintains hand tools</td>
<td>0</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>A 1.01</td>
</tr>
<tr>
<td>A 1.02 Maintains power tools</td>
<td>0</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>A 1.02</td>
</tr>
<tr>
<td>A 1.03 Maintains powder-actuated tools</td>
<td>0</td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td>A 1.03</td>
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<tr>
<td>A 1.04 Maintains cutting and welding equipment</td>
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<td>A 1.04</td>
</tr>
<tr>
<td>A 1.05 Uses ladders and work platforms</td>
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<td>A 1.05</td>
</tr>
<tr>
<td>A 1.06 Uses rigging, hoisting and lifting equipment</td>
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</tr>
<tr>
<td>A 1.07 Uses personal protective equipment (PPE) and safety equipment</td>
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#### Task Total 0

#### Task 2 (Learning Outcome) - Organizes work

<table>
<thead>
<tr>
<th>Sub-Tasks (Learning Objectives)</th>
<th>Client 1</th>
<th>Client 2</th>
<th>Client 3</th>
<th>Client 4</th>
<th>Client 5</th>
<th>Client 6</th>
<th>Client 7</th>
<th>Client 8</th>
<th>Client 9</th>
<th>Client 10</th>
<th>TOTALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>A 2.01 Uses documentation and reference material</td>
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<td>A 2.01</td>
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<tr>
<td>A 2.02 Communicates with others</td>
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<td>A 2.02</td>
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<tr>
<td>A 2.03 Organizes materials and supplies</td>
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<td>A 2.03</td>
</tr>
<tr>
<td>A 2.04 Organizes project tasks and procedures</td>
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<td>A 2.04</td>
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<tr>
<td>A 2.05 Maintains safe work environment</td>
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#### Task Total 0

#### Task 3 (Learning Outcome) - Performs routine trade activities

<table>
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<tr>
<th>Sub-Tasks (Learning Objectives)</th>
<th>Client 1</th>
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<th>Client 8</th>
<th>Client 9</th>
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<th>TOTALS</th>
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</thead>
<tbody>
<tr>
<td>A 3.01 Installs piping support and hanger systems</td>
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<td>A 3.01</td>
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<tr>
<td>A 3.02 Installs sleeves</td>
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<td>A 3.02</td>
</tr>
<tr>
<td>A 3.03 Installs piping and plumbing systems</td>
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<tr>
<td>A 3.04 Installs systems</td>
<td>0</td>
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<td></td>
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<td>A 3.04</td>
</tr>
<tr>
<td>A 3.05 Installs systems and equipment from damage</td>
<td>0</td>
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<td>A 3.05</td>
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<tr>
<td>A 3.06 Coordinates excavation and backfilling of trenches</td>
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<td>A 3.06</td>
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<tr>
<td>A 3.07 Installs fire stopping systems</td>
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<td>A 3.08 Installs fire stopping systems</td>
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<td>A 3.08</td>
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<tr>
<td>A 3.09 Installs fire stopping systems</td>
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#### Task Total 0

### BLOCK A TOTALS

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</table>

**Date:**

**Group Identification:**

**Instructor:**

**Technical Skills Inventory**

Self-Assessment Rating

0 - Yes, I did this

2 - I need to work on this

3 - Not sure what this means
### BLOCK B (Learning Category) PIPING PREPARATION AND ASSEMBLY

#### Task 4 (Learning Outcome) - Prepares and joins copper tube, tubing and fittings
- **Sub-Tasks**
  - B 4.01 Cuts copper tube and tubing
  - B 4.02 Bends copper tube and tubing
  - B 4.03 Joins copper tube and tubing

#### Task 5 (Learning Outcome) - Prepares and joins plastic pipe
- **Sub-Tasks**
  - B 5.01 Cuts plastic pipe
  - B 5.02 Joins plastic pipe

#### Task 6 (Learning Outcome) - Prepares and joins steel pipe
- **Sub-Tasks**
  - B 6.01 Cuts steel pipe
  - B 6.02 Joins steel pipe

#### Task 7 (Learning Outcome) - Prepares and joins cast iron pipe
- **Sub-Tasks**
  - B 7.01 Cuts cast iron pipe
  - B 7.02 Joins cast iron pipe

#### Task 8 (Learning Outcome) - Prepares and joins glass pipe
- **Sub-Tasks**
  - B 8.01 Cuts glass pipe
  - B 8.02 Joins glass pipe

#### Task 9 (Learning Outcome) - Prepares and joins asbestos-cement pipe
- **Sub-Tasks**
  - B 9.01 Cuts asbestos-cement pipe
  - B 9.02 Joins asbestos-cement pipe

#### Task Total 0

### BLOCK C (Learning Category) DRAINAGE, WASTE, VENTS AND PRIVATE SEWAGE DISPOSAL SYSTEMS

#### Task 10 (Learning Outcome) - Installs sewers
- **Sub-Tasks**
  - C 10.01 Sizes pipe for sewers
  - C 10.02 Installs manholes and catch basins
  - C 10.03 Installs piping for sewers

#### Task 11 (Learning Outcome) - Installs private sewage disposal systems
- **Sub-Tasks**
  - C 11.01 Plans installation of private sewage disposal systems
  - C 11.02 Installs private sewage disposal system components

#### Task 12 (Learning Outcome) - Installs rough-in for interior drainage, waste and vent systems
- **Sub-Tasks**
  - C 12.01 Places pipe for interior drainage, waste and vent systems
  - C 12.02 Installs underground piping and components for interior drainage, waste and vent systems
  - C 12.03 Installs embedded components
  - C 12.04 Installs piping and components for interior drainage, waste and vent systems above-ground

#### Task Total 0
# Technical Skills Inventory - PLUMBER

**Date:**

**Group Identification:**

**Instructor:**

**Self-Assessment Rating:**

0 - Yes, I did this  
2 - I need to work on this  
3 - Not sure what this means

## BLOCK D: WATER SERVICE AND DISTRIBUTION

<table>
<thead>
<tr>
<th>Task 13 (Learning Outcome) - Installs water services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>D 13.01 Sizes pipe for water services</td>
</tr>
<tr>
<td>D 13.02 Installs piping for water services</td>
</tr>
<tr>
<td>D 13.03 Installs water service equipment</td>
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</tbody>
</table>

**Task Total:** 0

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<table>
<thead>
<tr>
<th>Task 14 (Learning Outcome) - Installs potable water distribution systems</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>D 14.01 Sizes piping and equipment for potable water distribution systems</td>
</tr>
<tr>
<td>D 14.02 Installs piping for potable water distribution systems</td>
</tr>
<tr>
<td>D 14.03 Installs potable water distribution equipment</td>
</tr>
<tr>
<td>D 14.04 Installs cross-connection control devices</td>
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</tbody>
</table>

**Task Total:** 0

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<table>
<thead>
<tr>
<th>Task 15 (Learning Outcome) - Installs pressure systems</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>D 15.01 Sizes pressure systems</td>
</tr>
<tr>
<td>D 15.02 Installs pumps for pumps</td>
</tr>
<tr>
<td>D 15.03 Installs pumps and accessories</td>
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</table>

**Task Total:** 0

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**BLOCK D TOTALS:** 0

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## BLOCK E: FIXTURES, APPLIANCES AND WATER TREATMENT SYSTEMS

<table>
<thead>
<tr>
<th>Task 16 (Learning Outcome) - Installs plumbing fixtures and appliances</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>E 16.01 Installs fixture supports</td>
</tr>
<tr>
<td>E 16.02 Installs plumbing fixtures</td>
</tr>
<tr>
<td>E 16.03 Installs plumbing appliances</td>
</tr>
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**Task Total:** 0

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<table>
<thead>
<tr>
<th>Task 17 (Learning Outcome) - Installs water treatment systems</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>E 17.01 Sizes water treatment equipment</td>
</tr>
<tr>
<td>E 17.02 Installs water treatment equipment</td>
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**Task Total:** 0

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**BLOCK E TOTALS:** 0

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## BLOCK F: HYDRONIC HEATING AND COOLING SYSTEMS

<table>
<thead>
<tr>
<th>Task 18 (Learning Outcome) - Installs hydronic heating and cooling piping</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>F 18.01 Installs piping for hydronic systems</td>
</tr>
<tr>
<td>F 18.02 Installs circulating pumps</td>
</tr>
<tr>
<td>F 18.03 Installs hydronic system components</td>
</tr>
<tr>
<td>F 18.04 Installs piping and components for low pressure steam systems</td>
</tr>
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</table>

**Task Total:** 0

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<table>
<thead>
<tr>
<th>Task 19 (Learning Outcome) - Installs hydronic heating and cooling generating</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>F 19.01 Installs hydronic heating generating systems</td>
</tr>
<tr>
<td>F 19.02 Installs hydronic cooling generating systems</td>
</tr>
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**Task Total:** 0

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<table>
<thead>
<tr>
<th>Task 20 (Learning Outcome) - Installs hydronic system controls and transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sub-Tasks (Learning Objectives):</strong></td>
</tr>
<tr>
<td>F 20.01 Installs hydronic system controls</td>
</tr>
<tr>
<td>F 20.02 Installs hydronic transfer units</td>
</tr>
</tbody>
</table>

**Task Total:** 0

---

**BLOCK F TOTALS:** 0
### BLOCK G (Learning Category) SPECIALIZED SYSTEMS

| Task 21 (Learning Outcome) | - Installs piping and equipment for fuel systems |
|---------------------------|
| **Sub-Tasks (Learning Objectives)** | |
| G 21.01 | Installs piping for natural gas systems |
| G 21.02 | Installs piping for liquefied petroleum gas (LPG) systems |
| G 21.03 | Installs piping for petroleum systems |
| G 21.04 | Installs equipment for fuel systems |
| **Task 22 (Learning Outcome) - Installs medical gas systems** | |
| **Sub-Tasks (Learning Objectives)** | |
| G 22.01 | Installs piping for medical gas systems |
| G 22.02 | Installs equipment for medical gas systems |
| G 22.03 | Installs medical gas systems |
| **Task 23 (Learning Outcome) - Installs irrigation systems** | |
| **Sub-Tasks (Learning Objectives)** | |
| G 23.01 | Installs piping for irrigation systems |
| G 23.02 | Installs equipment for irrigation systems |
| G 23.03 | Installs irrigation systems |
| **Task 24 (Learning Outcome) - Installs compressed air systems** | |
| **Sub-Tasks (Learning Objectives)** | |
| G 24.01 | Installs piping for compressed air systems |
| G 24.02 | Installs equipment for compressed air systems |
| G 24.03 | Installs compressed air systems |
| **Task 25 (Learning Outcome) - Installs fire protection systems** | |
| **Sub-Tasks (Learning Objectives)** | |
| G 25.01 | Installs piping for standpipe systems (NOT COMMON CORE) |
| G 25.02 | Installs equipment for standpipe systems (NOT COMMON CORE) |
| G 25.03 | Installs fire protection systems for single family dwellings |
| G 25.04 | Installs process piping systems |
| G 25.05 | Installs fire protection systems for process piping systems |
| **Task 26 (Learning Outcome) - Installs firefighting systems** | |
| **Sub-Tasks (Learning Objectives)** | |
| G 26.01 | Installs piping for firefighting systems |
| G 26.02 | Installs process piping system equipment |
| **Total** | 0 |

### BLOCK H (Learning Category) MAINTENANCE AND REPAIRS

| Task 27 (Learning Outcome) | - Maintains systems and components |
|---------------------------|
| **Sub-Tasks (Learning Objectives)** | |
| H 27.01 | Performs scheduled maintenance |
| H 27.02 | Monitors system performance |
| H 27.03 | Diagnoses plumbing-related systems and components |
| H 27.04 | Repairs plumbing-related systems and components |
| **Total** | 0 |

### Technical Skills Inventory

<table>
<thead>
<tr>
<th>Date</th>
<th>Group Identification</th>
<th>Instructor</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>PLUMBER</td>
</tr>
</tbody>
</table>
SECTION 7 - GROUP LEARNING PLAN AND PIE CHART (SAMPLE)

<table>
<thead>
<tr>
<th>Group Learning Plan – Group ID</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Date TSI Completed</td>
<td></td>
</tr>
<tr>
<td>Instructor</td>
<td></td>
</tr>
</tbody>
</table>

The Technical Skills Inventory (TSI) is designed to:

- introduce apprentices to the blocks (learning categories), the tasks (learning outcomes), and sub-tasks (learning objectives) in the National Occupational Analysis (NOA).
- have apprentices reflect and then self-assess their tasks (learning outcomes) and sub-tasks (learning objectives) in their trade.
- compile information from the TSI to create a group profile of technical skills learning needs.
- provide information from the TSIs to assist instructors in choosing contextualized and technical skills resources to support Essential Skills curriculum that will support client needs.

The TSI assessment tool lists the block (learning categories), tasks (learning outcomes) and sub-tasks (learning objectives) identified in the National Occupational Analysis (NOA) of each trade. The TSI is a self-assessment tool through which an apprentice reflects and records their personal evaluation on each task and sub-task. Self Evaluation (SE) categories for the tasks (learning outcomes) and sub-tasks (learning objectives) are:

- SE 0 – Yes, I did this
- SE 2 – I need to work on this
- SE 3 – Not sure what this means

GENERAL GROUP PROFILE: Plumber Group - Charlottetown

Eight Plumber learners are participating in this program. The geographic territory covers from the central part to Southern Kings, PEI. Trade expertise within the group ranges from those working in specific sections of the trade to those who own their own business. Four have previously challenged but were unsuccessful in the Red Seal exam. All have attended pre-apprenticeship training in a post-secondary institution.
**Group Learning Plan Pie Chart**

**Technical Skills Inventory (TSI) Group Learning Needs Profile**

**NOTE:** Any divided sections with the same colour that may occur in the chart, highlights where both SE 2 and SE 3 are recorded in the same block.

- **Self-evaluation (SE) 0 – Yes, I can do this**
- **Self-evaluation (SE) 2 – I need to work on this**
- **Self-evaluation (SE) 3 – Not sure what this means**

---

**Group Learning Plan - Plumber, Charlottetown**

- **BLOCK A SE2 Occupational Skills, 22**
- **BLOCK A SE3 Occupational Skills, 36**
- **BLOCK B SE2 Piping Preparation and Assembly, 12**
- **BLOCK B SE3 Piping Preparation and Assembly, 18**
- **BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems, 2**
- **BLOCK C SE3 Drainage, Waste, Vents and Private Sewage Disposal Systems, 9**
- **BLOCK D SE2 Water Service and Distribution, 6**
- **BLOCK D SE3 Water Service and Distribution, 12**
- **BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems, 14**
- **BLOCK E SE3 Fixtures, Appliances and Water Treatment Systems, 18**
- **BLOCK F SE2 Hydronic Heating and Cooling Systems, 14**
- **BLOCK F SE3 Hydronic Heating and Cooling Systems, 18**
- **BLOCK G SE2 Specialized Systems, 2**
- **BLOCK G SE3 Specialized Systems, 9**
- **BLOCK H SE2 Maintenance and Repairs, 22**
- **BLOCK H SE3 Maintenance and Repairs, 36**
SECTION 8 - INDIVIDUAL LEARNING PLAN AND PIE CHART (SAMPLE)

The Technical Skills Inventory (TSI) is designed to:

- introduce you to the **blocks (learning categories)**, the **tasks (learning outcomes)**, and **sub-tasks (learning objectives)** in the National Occupational Analysis (NOA).

  *These three sections of the NOA are used in provinces and territories to create an Apprenticeship Log Book. The log book is used by apprentices and journeypersons to record and sign-off technical skill areas learned on the job.*

- help you **think about** your technical skills, then help you **list** what you know and can do;

- help you **know what technical skills to focus** on as you go through both your **school training** and while you are working under the **direction of a journeyperson**

- help you make a **technical skills learning plan** to highlight your technical skills learning needs

- help you prepare to complete a Professional Skills Record (PSR) **(if needed)** which lists the details and all the skill requirements in your trade

**Self-Assessment (SE) ratings assigned to interpret and record data are:**

- SE 0 – Yes, I did this
- SE 2 – I need to work on this
- SE 3 – Not sure what this means

Through the completion of your TSI, you have indicated you do not have any immediate learning needs in the following block(s):

- **Block C - Drainage, Waste, Vents and Private Sewage Disposal Systems**
Individualized Learning Plan

The pie chart represents the learning needs you have identified in your TSI are listed from the most need to the least need.

**NOTE:** Any divided section of the same colour, that may occur in your chart, highlights where you recorded both SE 2 and SE 3 in the same block.
Technical Skills Personal Learning Plan

NAME

Technical Skills Goal:

_____________________________________________________________
_____________________________________________________________
_____________________________________________________________

Path to reach goal | Yes | No | How will I reach my goal?
-------------------|-----|----|------------------------
Enter an apprenticeship Block Release program
Enter a 6-week IP exam preparation (technical skills trade refresher program)
Technical skills self-study
Other (explain)

NOTE: To complete an in-depth, detailed self-assessment of technical skills in a trade, a Professional Skills Record (PSR) is available. (A PSR is the self-assessment tool used in a Recognizing Prior Learning (RPL) Assessment Process). Information on this process is available through the Apprenticeship Section through the Department of Innovation and Advanced Learning. This document is designed to be used by an Apprentice in the workplace and must be signed off by a Licensed Journeyperson.)

Additional Comments:

_____________________________________________________________
_____________________________________________________________
_____________________________________________________________
_____________________________________________________________

_________________________   __ _______________________  
Apprentice Signature

_________________________   __ _______________________  
Date       Trade

_________________________   __ _______________________  
Essential Signature(s)